

Break out session C



Energy Customers
interactive conference

21 June 2012, Brussels
www.energy-regulators.eu

SHE'S GOT SHEER ENERGY.[®]
AND YOU?

**LET'S BUILD 2020 VISION
FOR ENERGY CUSTOMERS!**

Reliability



Break out session C

Reliability



Facilitator:

Jan Panek

DG ENER

European Commission



1. Reliability, driven by service access, determined by:
 - = continuity of service
 - = quality of service (stability)
 - X: Ancillary services come last

Break out session C

Reliability



Facilitator:

Jan Panek

DG ENER

European Commission



2. All players have a role:
 - Public authorities – set standards, enforce, invest, foresee special cases
 - DSO – responsible grid management
 - Consumer – active (incentivised to be...)

Break out session C

Reliability



Facilitator:

Jan Panek

DG ENER

European Commission



3. In real life cases:

- Competition should and often but not always does or can bring solutions

- Regulators need to be ready to step in but only if market cannot; also be foresighted in legislation