

## CEER hearing on the draft advice on the take-off of a demand response electricity market with smart meters

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## **Customer Protection**

- Customer trust in market functioning with smart metering and demand response
- Market monitoring
- Do you see a need for extra measures in this area?





## National Point of Contact and Privacy & Security

- National point of contact for information on metering data
- Is there a need for such a national point of contact? Which stakeholder should be responsible for this?

Privacy & Security

 Do you see a conflict between issues of privacy and security of data with regards to demand response?



Thank you for your attention!

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Meeting, location, date