CEER Specialised Training on Retail Energy Markets – Monitoring Competition and Consumer Policy

22-23 June 2016

CEER Office, Cours Saint-Michel 30a (5th floor), 1040 Brussels

COURSE PROGRAMME

Wednesday, 22 June 2016
10:00-17:45

WELCOME AND INTRODUCTION

10:00-10:10 Opening remarks and round-table introduction of the participants

- **Patricia de-Suzzoni, CRE, Chair CEER CRM WG**

SESSION 1   RETAIL MARKET DESIGN IN EUROPE AND LEGAL FRAMEWORK

10:10-11:10 What is the outlook of the retail energy market in a European perspective? Is there a target retail 'market design' for the (near) future?

What does this mean for the retail market in the national context? Does it fit within the European vision? Where doesn't it fit?

- **Kai Tullius, European Commission, DG ENER**

Q&A

11:10-11:40 Evolving European energy legal framework (3rd Package/Energy Efficiency Directive/Renewable Energy Directive). What do Member States need to monitor according to European energy legislation?

- **Patricia de-Suzzoni, CRE, Chair CEER CRM WG**

Q&A

11:40-12:00 Coffee break

12:00-13:30 National frameworks: what monitoring is required by national legislation (examples of where Member States do more/less than what European legislation requires)? Why is that? Does this fit into the context of the market design you are after?

- **Ulrika Bäärnhielm, EI**

Q&A

Discussion with participants

13:30-14:30 Lunch Break

SESSION 2	RETAIL MARKET MONITORING – FUNDAMENTALS AND BEST PRACTICES

14:30-15:50 Measuring successful retail competition in practice – How do we know if we have got it right?

a) How do we define successful retail competition?
b) What really defines the level of competition in retail markets?
c) How should we measure them?
d) What influences them?
e) How do they relate to competition in practice?

- **Dr Philip Lewis, VaasaETT**

  Q&A

15:50-16:10 Coffee break

16:10-17:30 Group work

Discussion in small groups to apply learning from issues addressed during the previous session.

- **Dr Philip Lewis, VaasaETT**

17:30-17:45 Wrap-Up of Day 1

- **Patricia de-Suzzoni, CRE, Chair CEER CRM WG**

19:30-21:00 Dinner – all participants and lecturers are welcome to join (place tbc).

- END FIRST DAY –

Thursday, 23 June 2016
09:00-16:30

SESSION 3	RETAIL MARKET MONITORING – PRACTICAL IMPLEMENTATION

09:00-10:30 Case Study 1:

How do you monitor? Practical aspects of monitoring retail prices in the context of the national regulatory framework.

- **Priti Dave Stack, CER**

Q&A

Discussion in small groups about the case study

10:30-10:50 Coffee break

10:50-12:20 Case Study 2:

How do you monitor and organise the governance around monitoring in practice? What sort of oversight are NRAs/Competition Authorities looking for? How do you monitor the effect of your work? Practical example of problem solving approach at ACM

- **Vasant Bhoendie, ACM**

Q&A

Discussion in small groups about the case study

12:20-13:20 Lunch break

SESSION 4	CONSUMER PROTECTION AND EMPOWERMENT

13:20-14:00 Legal framework for consumer rights in Europe: what have been achieved and what could be improved?

- **Carina Törnblom, European Commission, DG JUST**

Q&A

14:00-15:00 Consumer protection and empowerment – critical examination of the consumer protection mechanisms in Europe

a) Essential elements of consumer protection and empowerment
b) Transpositions of the consumer protection provisions into national legislation – the case of Austria