

# CEER

Council of European  
Energy Regulators



## Public Hearing

Advice on green electricity  
Evaluation of responses

Fostering energy markets,  
empowering **consumers**.

Jose Miguel Unson  
Brussels, 7 October 2014

# Content

Introduction

Respondents

Feedback

## Introduction

- Public consultation
  - ▶ In December 2013 CEER launched a Public Consultation document on “CEER advice on green electricity”.
  - ▶ Closed on 6 February 2014
  - ▶ **69 stakeholder** submitted comments reflecting their view on the CEER draft advice on green electricity (13 being confidential).
  - ▶ Broad consensus on the **importance of this topic** was expressed throughout stakeholder responses



# Content

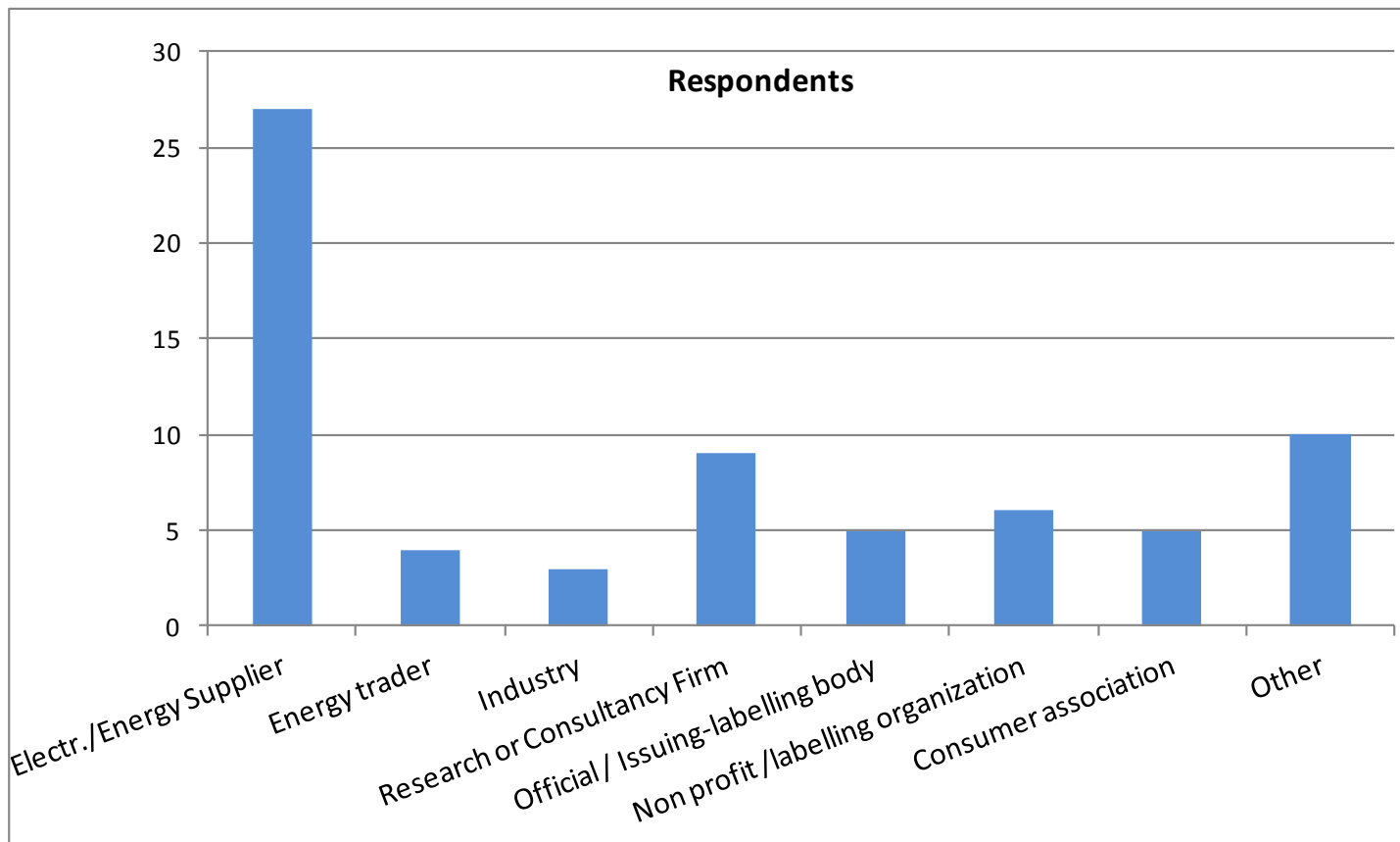
Introduction

Respondents

Feedback



# Respondents



# Content

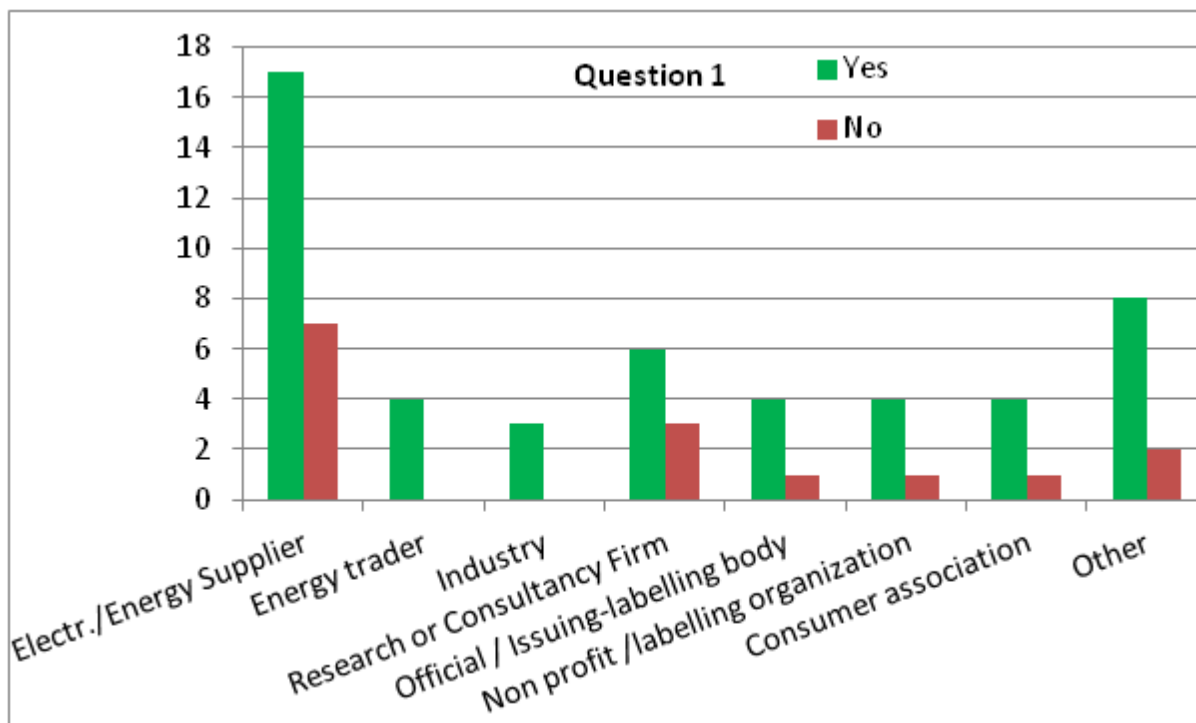
Introduction

Respondents

Feedback

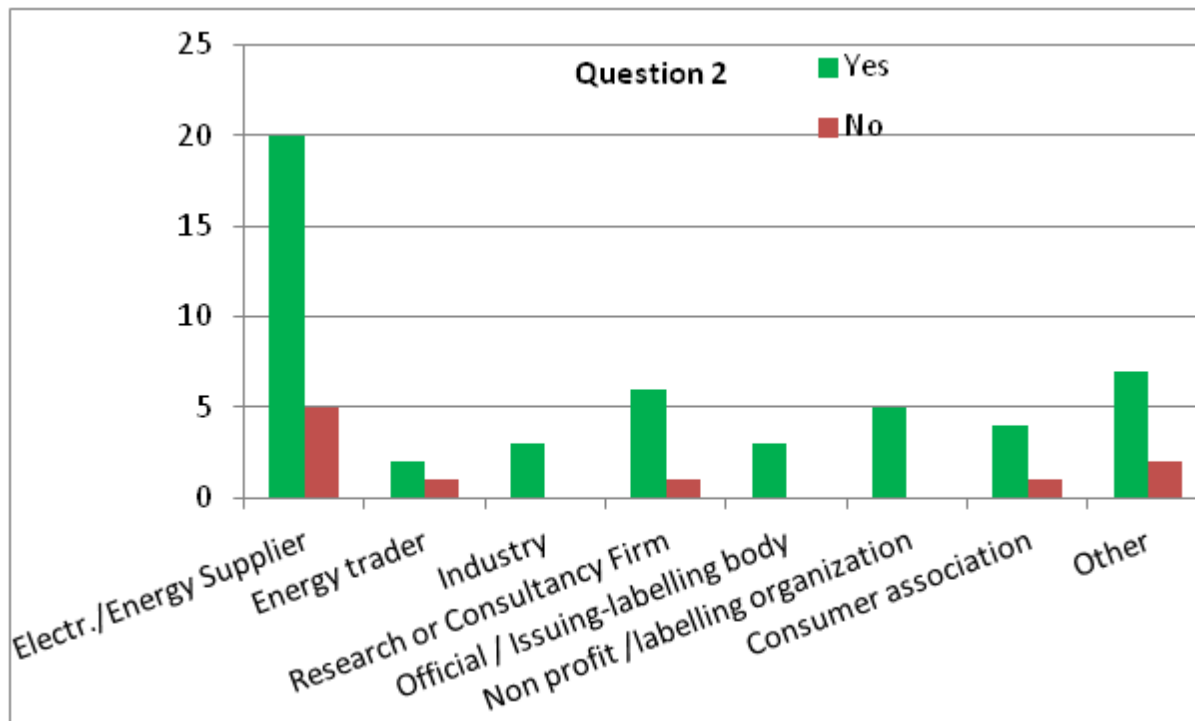
# Feedback

**Question 1: Do you agree that further improvement is needed concerning the **terminology** that is used to inform the customer on electricity offers based on renewables and to promote these offers in marketing?**



## Feedback

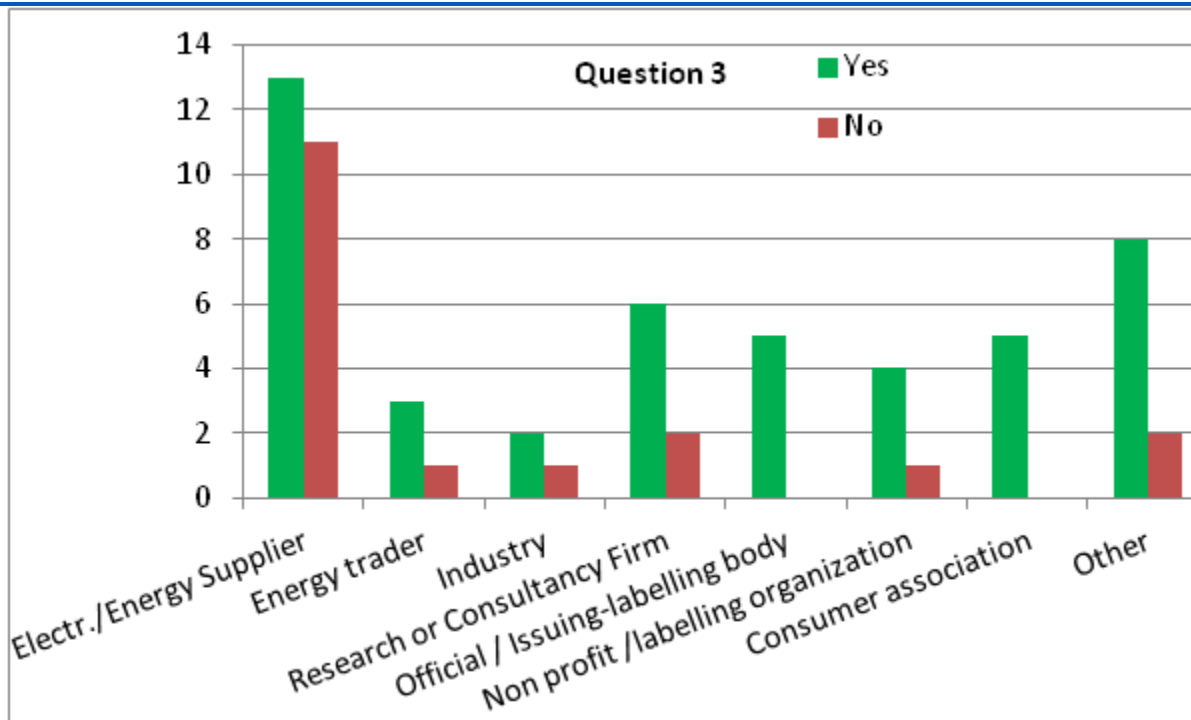
**Question 2: Do you agree that all **price comparison tools** should provide customers with an overview of electricity products, including specific information on the origin of the electricity that will be supplied?**





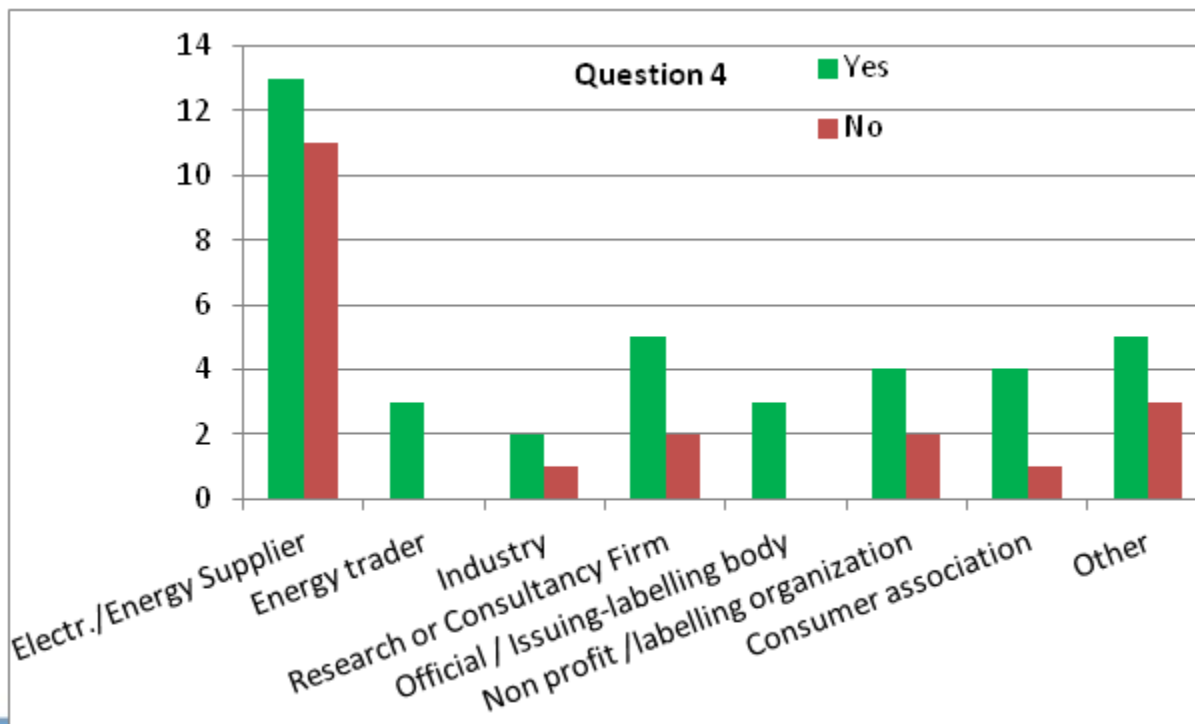
## Feedback

**Question 3: : Do you agree that the national regulatory authority (NRA, or other competent body) should develop a **harmonised format** on how information concerning the origin of electricity is displayed and should specify the level of detail required on electricity bills for this information?**



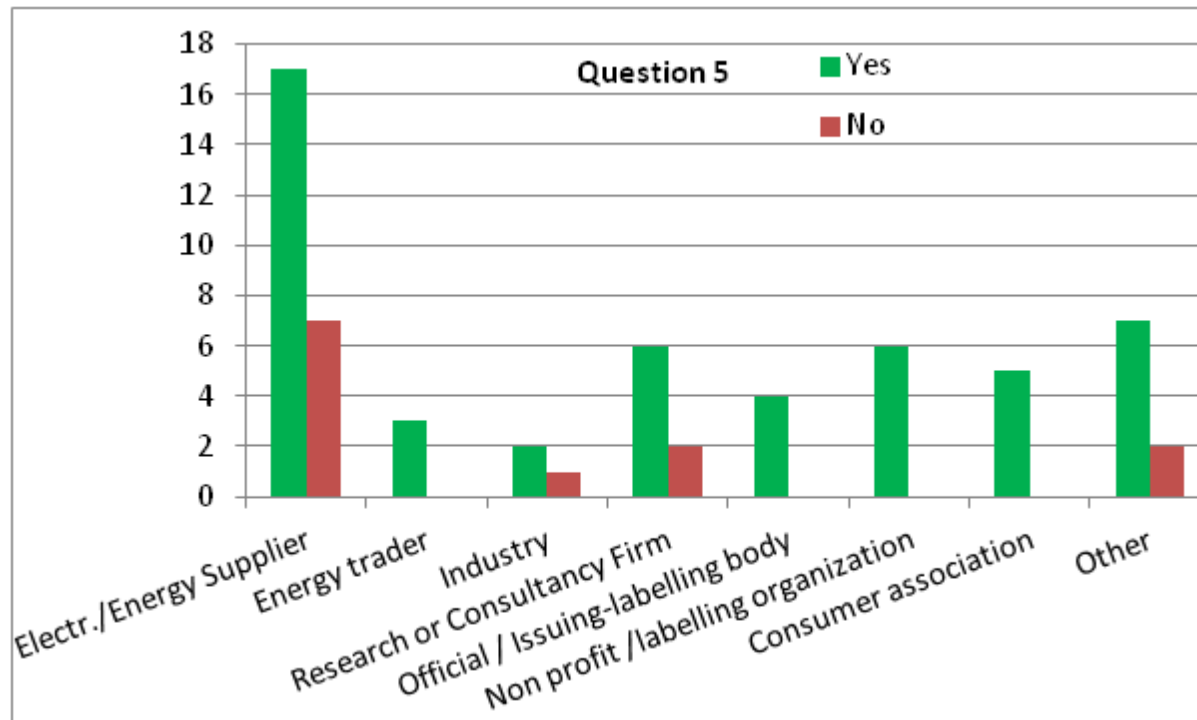
## Feedback

**Question 4: Do you agree that **two levels of information** should be provided to customers? Complementing the bill, additional information such as the geographic origin, the technology and the product mix could be made available on the website of the supplier. In that case, a reference on the bill should draw customers' attention to this additional information.**



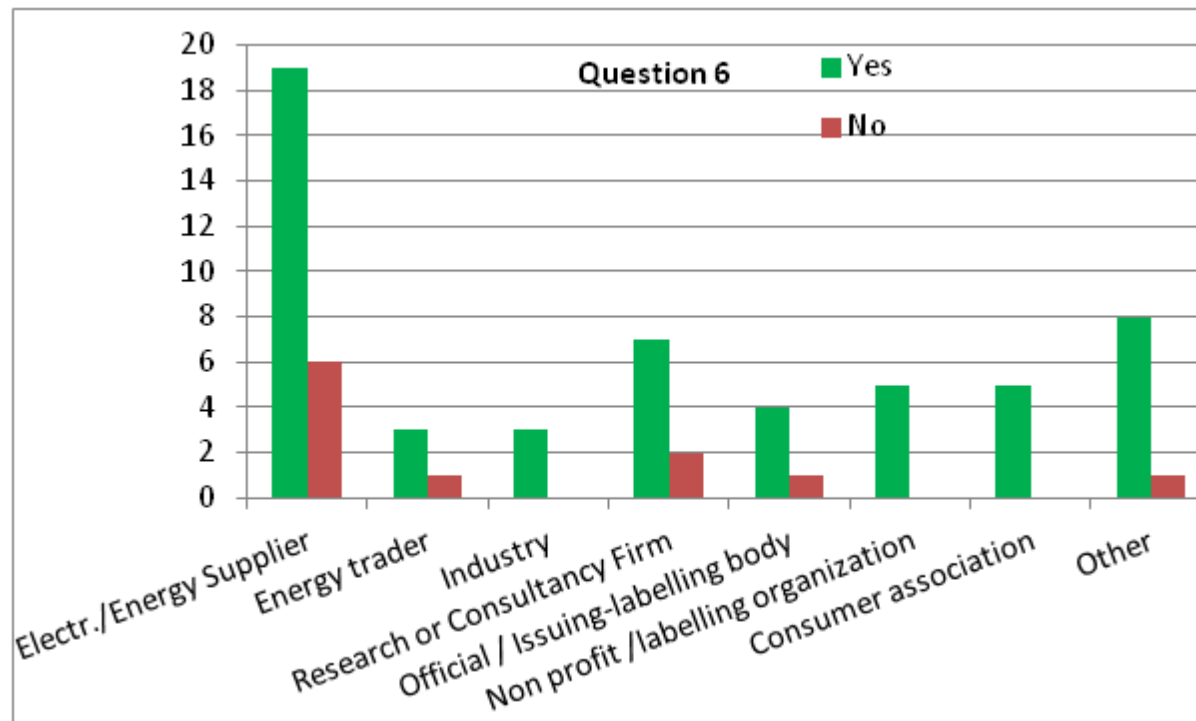
## Feedback

**Question 5: Do you support the idea that if a supplier also publishes the **product mix** on the bill for some customers, the publication of the product mix should be done consistently for all of its customers in order to minimise the risk of “double counting” within one company?**



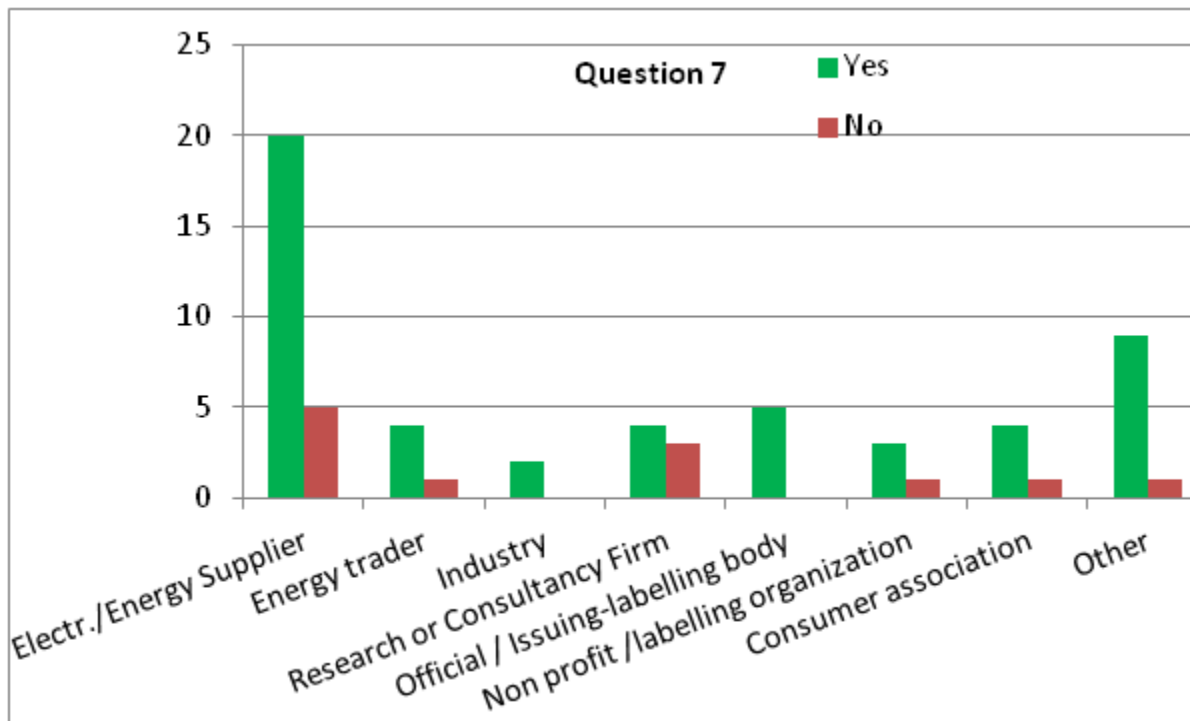
## Feedback

**Question 6: Do you agree that the publication of an **annual disclosure report** by NRAs (or other competent bodies) is a good practice?**



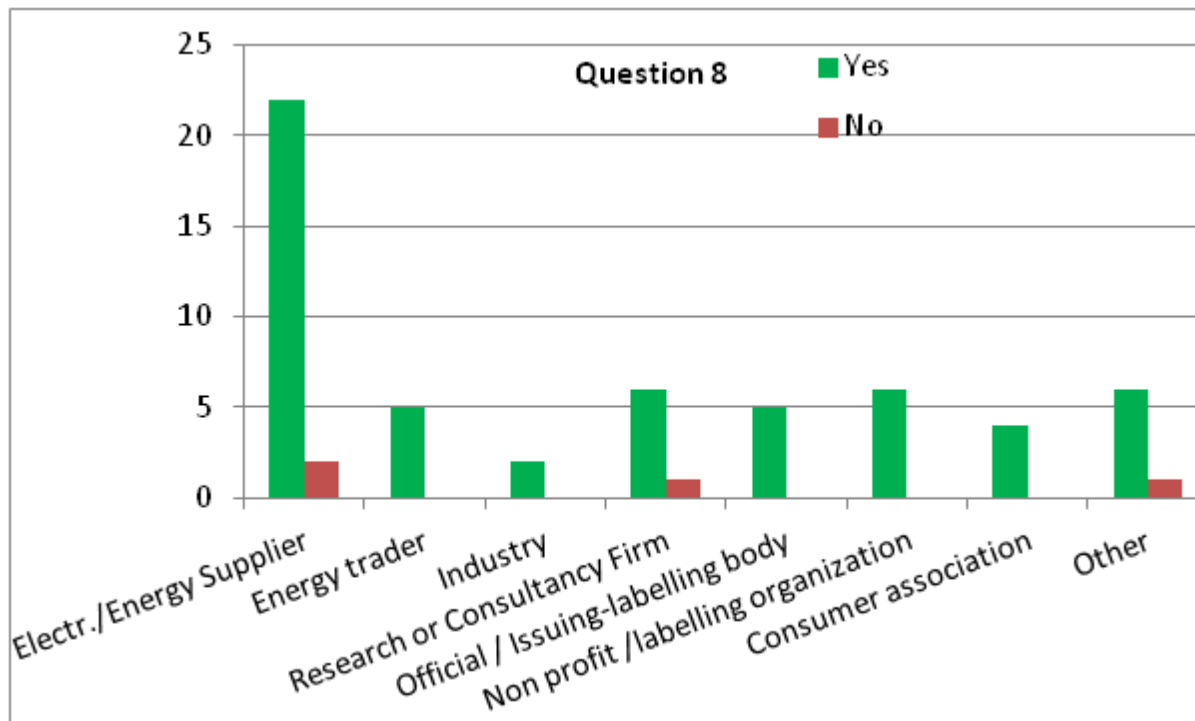
## Feedback

**Question 7: Do you agree that further **harmonization of the existing disclosure systems** on a European level is necessary?**



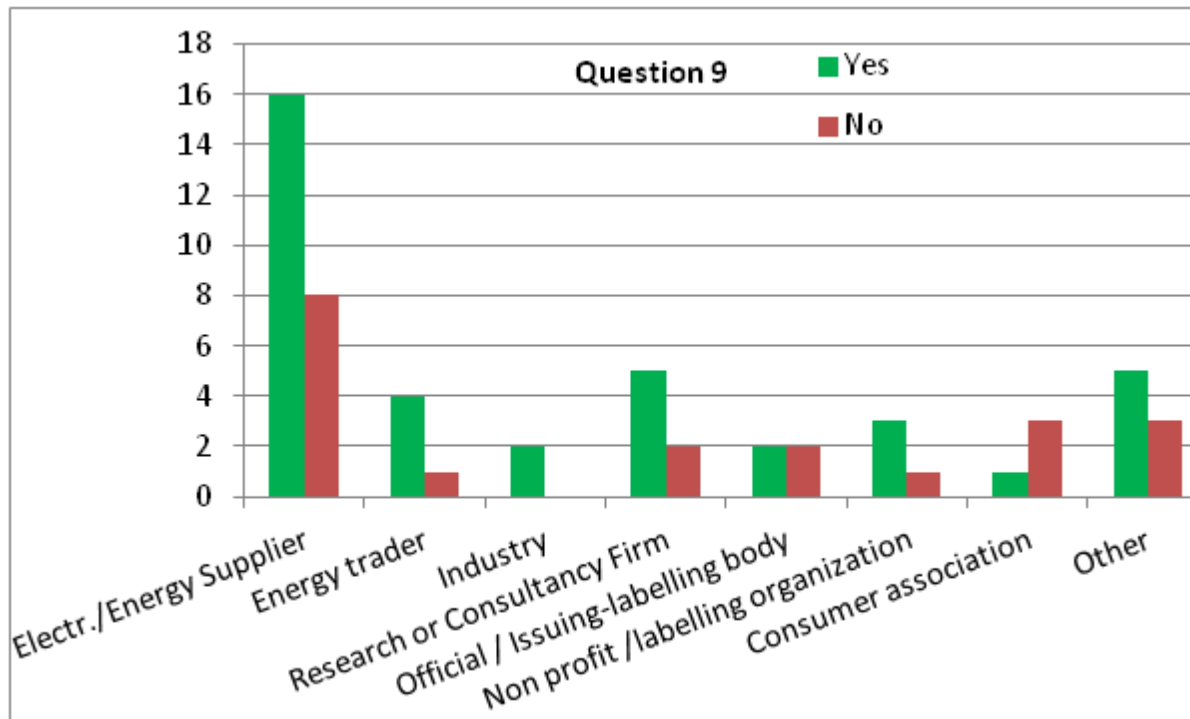
## Feedback

**Question 8: Do you agree that GOs should be used as a common and reliable basis for **all disclosure systems**?**



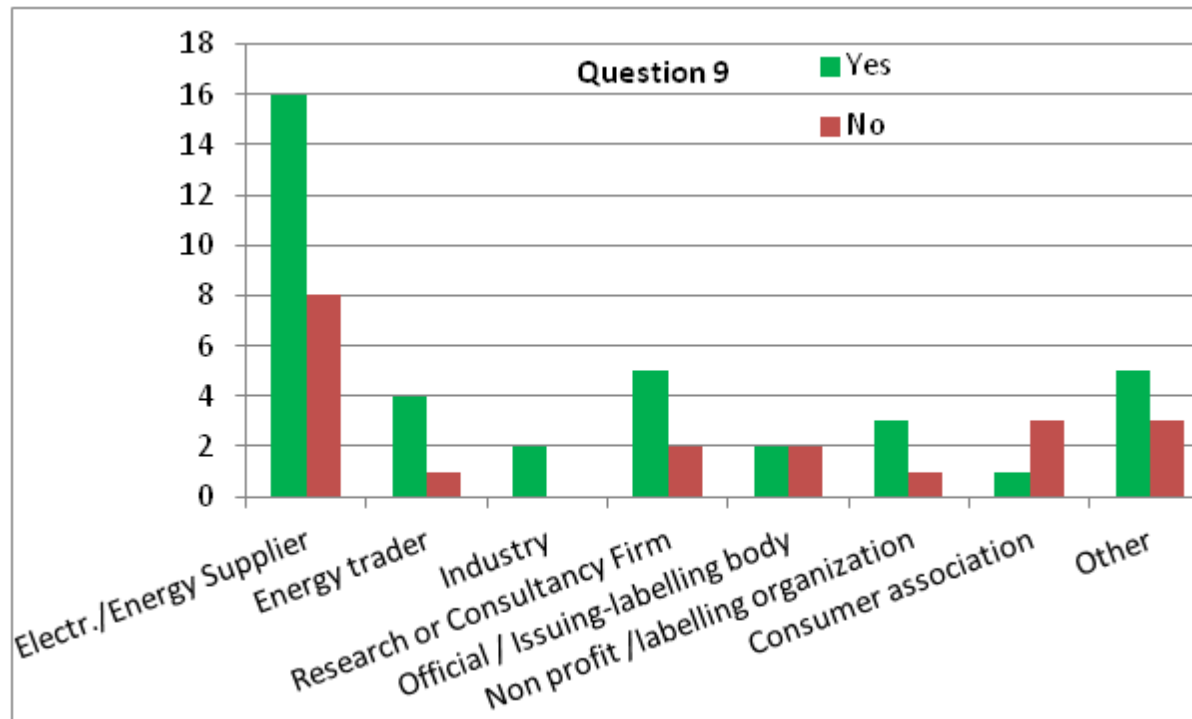
## Feedback

**Question 9: Do you agree that the issuing of RES-GOs should be mandatory for **all electricity produced with renewable sources?****



## Feedback

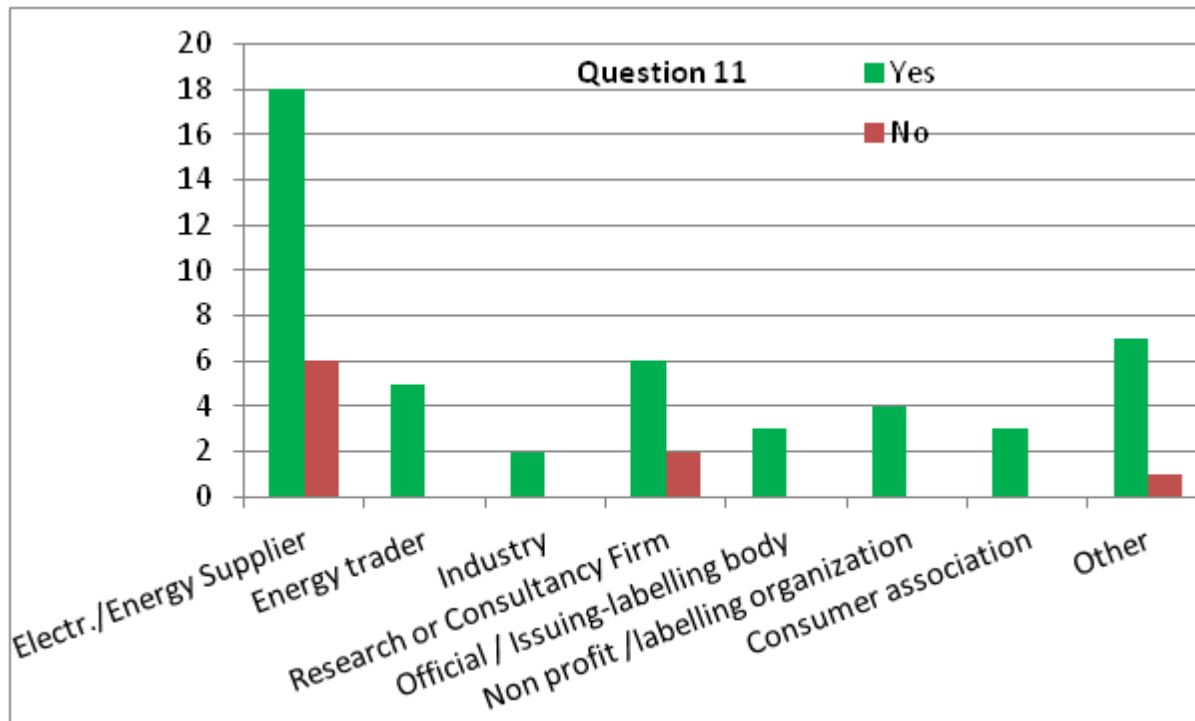
**Question 10: Do you agree that issuing of GOs should be extended to **all sources of electricity** to make the basis of the disclosure system more consistent and reliable, but also to provide opportunities for market offers for electricity based upon specific non-renewable sources in a trustworthy manner? Should this be mandatory or voluntary?**





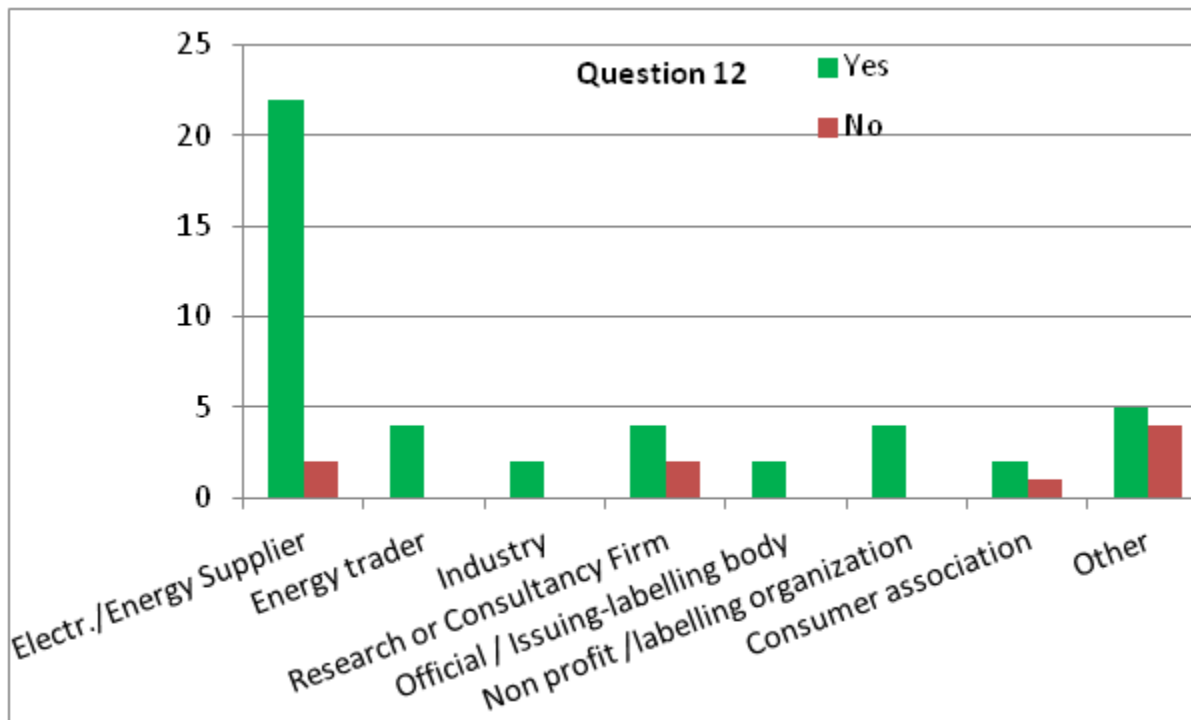
## Feedback

**Question 11: Do you agree that the integration of electricity markets at European level should ideally be accompanied by actively developing a **European RES-GO market**?**



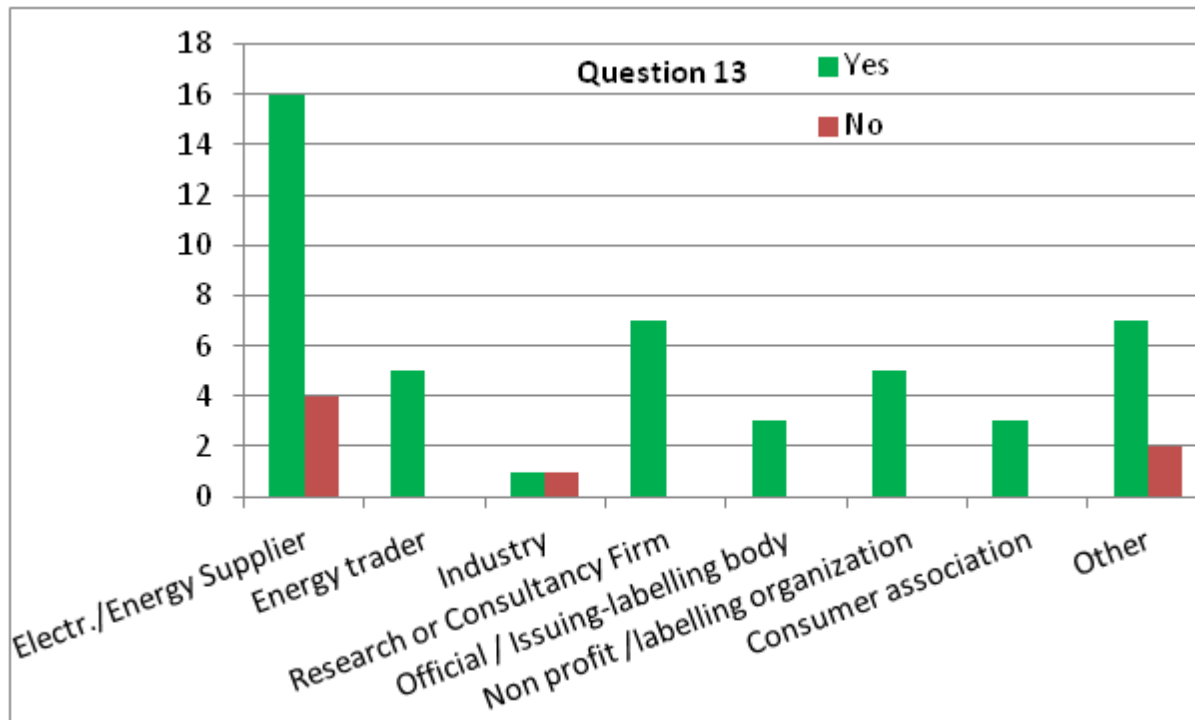
## Feedback

**Question 12: Do you agree that when informing customers, RES-support schemes and disclosure should be seen as separate issues with their own instruments?**



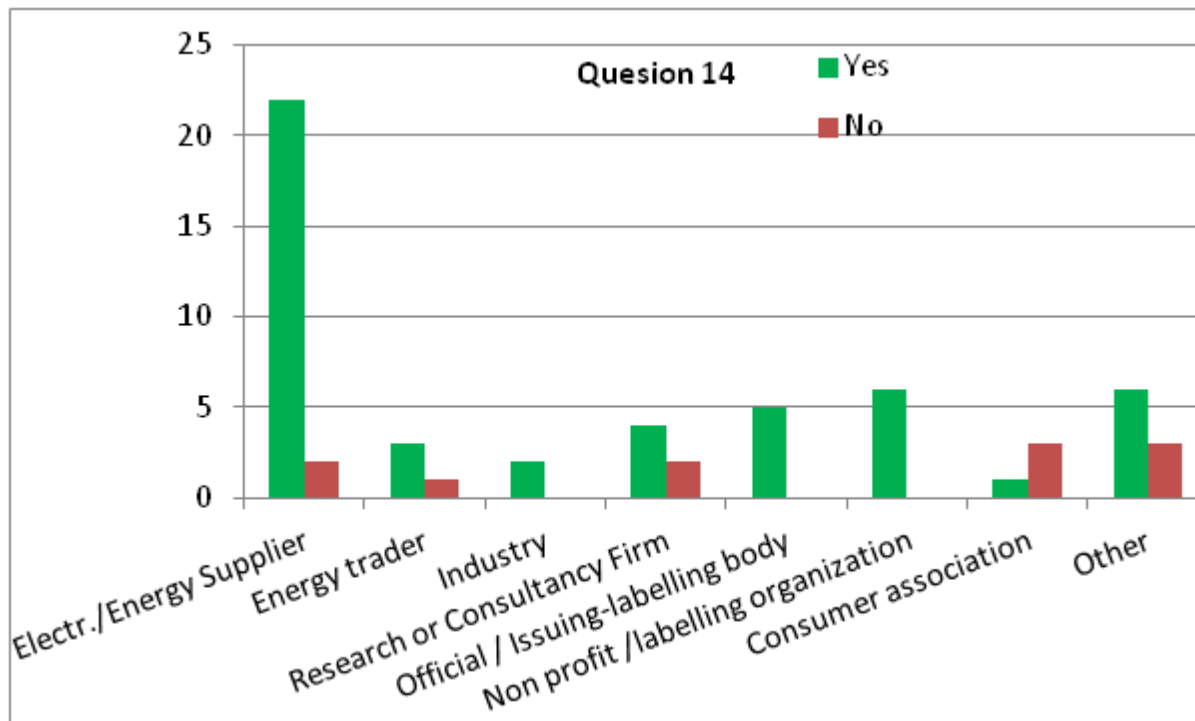
## Feedback

**Question 13: Do you feel that it is necessary to recognise all GOs for disclosure purposes, irrespective of whether GOs are from supported or not-supported electricity?**



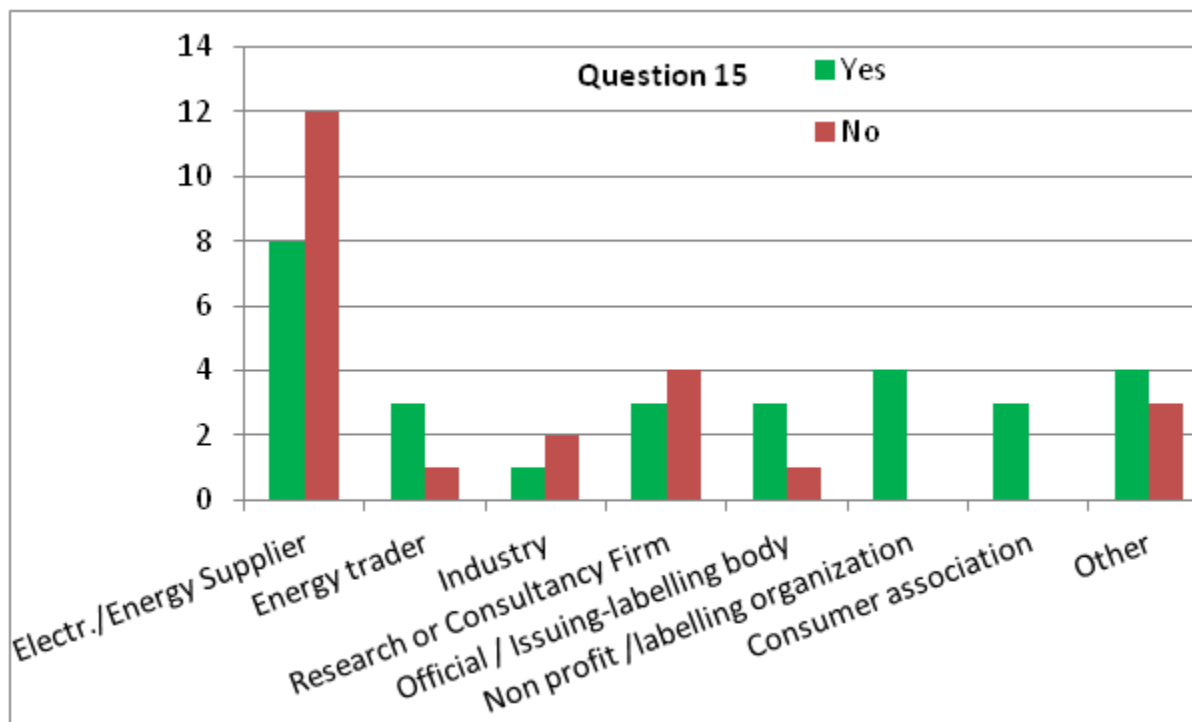
## Feedback

**Question 14: Do you agree that green power quality labels should mandatorily use **GOs as their unique tracking mechanism?****



## Feedback

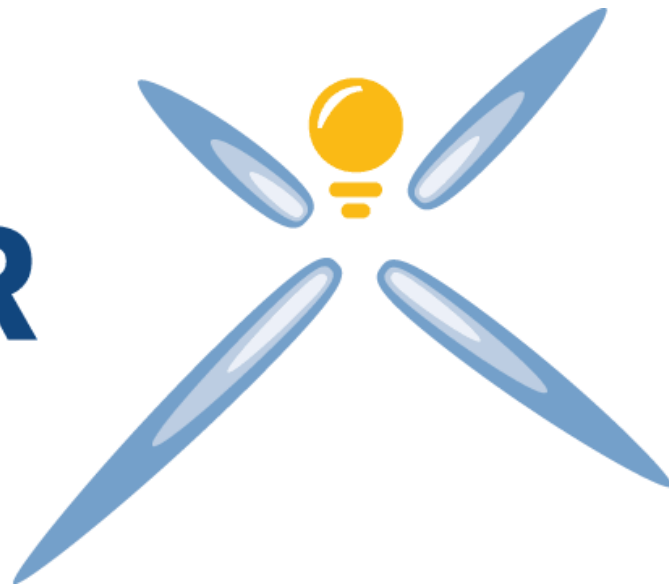
**Question 15: Do you feel that it would benefit customers if a labelling model would be implemented alongside the GO, so that label(s) can provide “**additionality**” for those customers that demand it?**



# Thank you for your attention!

**CEER**

**Council of European  
Energy Regulators**



**[www.ceer.eu](http://www.ceer.eu)**