



● Retail Market Design Working Group

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● Citizen's Energy Forum 2010

- ❖ Point 23 : The Forum examined the results of the Retail Market Design working group and looks forward to its finalisation. The Working Group report identified key elements of the retail market that could serve as guide for further work by the Forum. The Forum invited ERGEG/CEER to work on additional recommendations and guidance to complete this handbook in consultation with all stakeholders.

● What is the Retail Market Design Working Group ?

- ❖ Launched by the 2nd Citizen's Energy Forum (London 2009) and now revised by ERGEG/CEER
- ❖ Working Group – diverse representation (consumers, regulators, industry) with a range of complementary skills;
- ❖ 4 meetings in 2010 - brainstorming and intensive discussions, focus on best practices (for instance the Nordic Retail Markets integration);
- ❖ Use of existing inputs (ERGEG reports, stakeholder papers);
- ❖ “End result” : adoption of the CEER GGP

● The preliminary Report – Content

- The report gives an overview of relevant retail market issues in terms of interaction of retail market structure and processes.
- Objective of the report:
 - » *To draw MS attention and help guiding their efforts in developing retail markets for the benefit of consumers;*
 - » *a ‘menu’ of most relevant retail markets issues for further consideration by the Forum.*
- Definition of the market design:
 - » *“Clearly defined roles and responsibilities of different market actors, the processes between them and the framework for empowering customers”*
- Preconditions and obstacles for retail market functioning
 - » *Liquid wholesale markets*
 - » *Artificially low regulated end-user prices*
- Basis for the work to come as requested by the Citizen’s Energy Forum

Third Energy Package

- ❖ The new provisions of the Third Energy Package (entry into force the 3rd of March 2011) on retail markets oblige MS to define the roles and responsibilities of market actors with respect to:
 - ❖ contractual arrangements,
 - ❖ commitment to customers,
 - ❖ data exchange and settlement rules,
 - ❖ data ownership
 - ❖ metering responsibility
- ❖ Those rules shall be designed with the aim to facilitate customers' and suppliers' access to networks and are subject to Regulators' review.

● Next Steps

- Commission's Communication on Smart Grids around April 2011
- 4th Forum to take place around October 2011
- Handbook with « additional recommendations and guidance » to be presented in the Forum.
- Full support of the European Commission for your work in parallel with the entry into force of the Third Energy Package (3rd March 2011)