

## Guidelines of Good Practice – VQM:

# Voltage Quality Disturbances and Indices, Reporting the Results

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## Voltage Quality Disturbances and Indices

### Contents

- Disturbances
- Characteristics
  - ✓ Voltages to be used for evaluation
  - ✓ Continuous phenomena
  - ✓ Flagging
  - ✓ Voltage events
- Indices
  - ✓ Continuous phenomena
  - ✓ Voltage events
  - ✓ Indices for benchmarking
- Recommendations

## Disturbances

The voltage quality **disturbances** that are treated in the European voltage characteristics follow the **standard EN50160**

### Continuous phenomena

- ✓ Supply voltage variations
- ✓ Flicker
- ✓ Voltage unbalance
- ✓ Harmonic voltage
- ✓ Interharmonic voltage
- ✓ Mains signalling voltage
- ✓ (Frequency)

### Voltage events

- ✓ Interruptions
- ✓ Voltage dips
- ✓ Voltage swells
- ✓ Single rapid voltage changes
- ✓ Transient overvoltages

## Characteristics

- Voltages to be used for evaluation

In a **three-phase system**, the phase-to-phase, the phase-to-neutral or the phase-to-ground voltages can be measured. However, it is recommended:

### Solidly-grounded low voltage networks

- ✓ Phase-to-neutral

### All other cases

- ✓ Phase-to-phase

## Characteristics

- Continuous phenomena

- ✓ For flicker, voltage unbalance, harmonic voltage, interharmonic voltage, and supply voltage variations the characteristic is, according to EN 61000-4-30, **calculated over a 10-minute interval, using specific time-aggregation rules.**
- ✓ The standard also allows for **shorter periods**, for example 1-minute.
- ✓ It is also recommended calculating characteristics over **shorter intervals** (1-cycle or 10-cycle). Especially for supply voltage variations such information is important for understanding the **causes of limits being exceeded**, for **explaining certain equipment problems**, and for the setting of future limits.

## Characteristics

- Flagging

The following is considered as good practice:

- ✓ Flagged 10-minute values (or 1-minute values in case these are used) **should be removed** from the statistics for flicker, voltage unbalance, harmonic voltage and interharmonic voltage.
- ✓ The same holds for 10-minute or 1-minute values during which a transient or a single rapid voltage change occurs.
- ✓ For **supply voltage variations only flagged values due to interruptions should be removed**. All other values, included flagged values due to voltage dips, etc, should be included in the calculation of the indices.

## Characteristics

- Voltage events

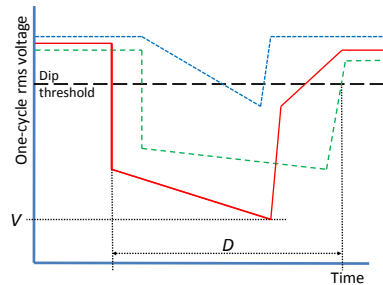
- ✓ Dips
- ✓ Swells

EN 61000-4-30

- Lowest residual voltage
- Maximum swell voltage
- Event duration

- Threshold

- **Dips:** 90% of nominal voltage (LV and MV) or 90% of sliding reference voltage (HV and EHV)
- **Swells:** 110% of nominal voltage (LV and MV) or 110% of sliding reference voltage (HV and EHV)



## Indices

- Continuous phenomena

- ✓ From the 1-minute or 10-minute values recorded over a longer period (e.g. one week or one year) **one or more statistical indices** can be obtained.
- ✓ The **average** value would be an obvious choice, but the average **is rarely** a good indicator for voltage quality.
- ✓ More appropriate is to **use high-percentile values** like 95% or 99%, as is the case of EN 50160.
- ✓ Several countries **report** specifically when a **site does not comply** with the requirements.
- ✓ In other countries, voltage-quality **indices** are calculated based on the **number of sites and weeks not complying** with the requirements.

$$I_{KEE} = \frac{\sum_{i=1}^N (N_i - W_i)}{\sum_{i=1}^N N_i}$$

## Indices

- Voltage events

- ✓ Dips

Residual voltage $u$ %	Duration $t$				
	ms				
	$10 \leq t \leq 200$	$200 < t \leq 500$	$500 < t \leq 1\,000$	$1\,000 < t \leq 5\,000$	$5\,000 < t \leq 60\,000$
$90 > u \geq 80$	CELL A1	CELL A2	CELL A3	CELL A4	CELL A5
$80 > u \geq 70$	CELL B1	CELL B2	CELL B3	CELL B4	CELL B5
$70 > u \geq 40$	CELL C1	CELL C2	CELL C3	CELL C4	CELL C5
$40 > u \geq 5$	CELL D1	CELL D2	CELL D3	CELL D4	CELL D5
$5 > u$	CELL X1	CELL X2	CELL X3	CELL X4	CELL X5

- ✓ Swells

Swell voltage $u$ %	Duration $t$		
	ms		
	$10 \leq t \leq 500$	$500 < t \leq 5\,000$	$5\,000 < t \leq 60\,000$
$u \geq 120$	CELL S1	CELL S2	CELL S3
$120 > u > 110$	CELL T1	CELL T2	CELL T3

## Indices

- Indices for benchmarking

- ✓ A **set of indices is proposed** for benchmarking the performance of different network operators and of different countries, based on:

- Absolute values
- Average values and percentiles

- ✓ Additional indices can be used, based on compliance with **national** regulation



## Recommendations

- **All disturbances as listed in EN 50160 should be monitored.** The lack of standardised measurement methods for some disturbances makes benchmarking impossible, but does not prevent feedback to network operators and NRAs on the performance of the network.
- **Follow the standards** wherever possible.
- **Use a broad set of characteristics and indices, beyond what is used for reporting or benchmarking.** There is no need to be limited to standard methods, but standard methods should be included.
- Use **commonly-agreed indices** for benchmarking.

## Contents

- The need for VQ data
- Reporting and publishing data
- Details of data to be reported
- Criteria of aggregation
- Frequency of reporting
- Methods of reporting
- Comparative publications
- Usability of data
- Recommendations

### The need for VQ data

- **NRAs**
  - ✓ System performance monitoring, resolution of conflicts between TSO/DSO and customers...
- **Network operators**
  - ✓ Knowledge of VQ in their networks and its development
- **Individual network users**
  - ✓ Mainly the VQ at their own connection point is of interest
- **General public and other stakeholders**
  - ✓ Trends in the (national) VQ or the regional levels of VQ
- **Research and education institutions**
  - ✓ Extensive raw data sets for studies

### Reporting and publishing data

- Ensure a **uniform manner** of reporting data
- Adopt a **centralised approach** to data collection
  - ✓ Preferably the NRA should function as the central database for all data
- **Completeness and plausibility** of collected data must be ensured by TSOs/DSOs
- **NRA should publish results regularly**
  - ✓ At least at a national level to increase awareness of VQ
- Include additional useful information and analysis in publication
- Publication of data as a **regulatory instrument**

## Details of data to be reported

- Publication of VQ data on a national or regional level
  - ✓ Use indicators as proposed in previous section
  - ✓ Include analysis of data in publication
  - ✓ Consider privacy of some customers
- Publication of raw VQ data
  - ✓ No analysis of data is required
  - ✓ Consider privacy of individual customers
- Reporting to individual customers on their connection point
  - ✓ Raw VQ data
  - ✓ Include analysis of raw data

## Criteria of aggregation

- A “static” database listing specific **basic parameters** of each **monitoring site** in the VQM program is required:
  - ✓ type of network (cable / overhead / mixed)
  - ✓ length of network cables
  - ✓ type of system earthing (isolated neutral/ compensated)
  - ✓ voltage level (EHV / HV / MV / LV)
  - ✓ type of customer (household / small business / industrial)
  - ✓ DSO (all / only largest / only smallest)
  - ✓ different regions (urban / suburban / rural)
  - ✓ distributed generation (present / high / low / absent)
  - ✓ degree of customers with self generation (yes / no)
- Enables correlation of VQ disturbances and basic parameters



### Frequency of reporting

- Publication of aggregated VQ data for general public
  - ✓ Frequency should be **at least once a year**
- Publication of aggregated raw VQ data for use by universities and other research institutions
  - ✓ Frequency should be **once a month** if possible
- Publication of individual data upon request by the customer
  - ✓ Frequency should be agreed ex-ante between network operator and the individual customer
  - ✓ Frequency should be at least once a month, but preferably daily or after every major VQ disturbance

### Methods of reporting

- The **internet** is probably the most powerful way for publication of annual reports as well as raw data (if required with limited access)
  - ✓ Website of NRA
  - ✓ Websites of TSOs/DSOs
- Periodic reports on paper

### Comparative publications

- Two purposes for benchmarking performances:
  - ✓ Pushing improvements / investments in networks
  - ✓ Providing preliminary information to customers
- Benchmarking is only advisable if data is reported in a **uniform manner** (and thus comparable)

### Usability of data

- To enable analysis of (aggregated) VQ data, their “usability” is of paramount importance
- Statistical time-efficient data analysis is facilitated by a **common data format**
- Attention should be paid to **interoperability and scalability** of systems

### Recommendations

- It is recommended that the **NRA publishes the main results from the program**, including compliance with voltage quality regulation and important trends, in a report **at least once a year**.
- Next to these reports, **data should be made available** to other stakeholders, including the general public.
- **Where no objections** from individual network users or other important objections exist, **all data should be made available** for free or at a reasonable cost, **for research and education purposes**.

Thank you for your attention!

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