

CEER hearing on draft Advice on Price Comparison Tools**14 March 2012 from 10.30 to 16.10 hours****Representation of North Rhine-Westphalia
Rue Montoyer 47, 1000 Brussels****Agenda**

10:00 – 10:30	Registration and coffee break	
10:30 – 11:10	Introduction and presentation	
Opening remarks, objectives of Hearing, organisation of the day 10 minutes		Mr Dirk Van Evercooren Chair of the CEER Customer EMpowerment Task Force
Public Consultation Document, responses received 30 minutes		Mrs Kate Smith – Mrs Nicole Krause Members of the CEER Customer EMpowerment Task Force
11:10 – 11:40	European Commission	
DG ENER 10 minutes		Mr Jan Panek Head of unit B3
DG SANCO 10 minutes		Ms Carina Toernblom Head of unit B6
Q&A 10 minutes		All
11:40 – 13:00	Price comparison tools	
Short introduction by NMa-DREV of Price Comparison Tools and the monitoring approach in the Netherlands 15 minutes		Mr Matthias Noorlander (NMa)
The view from price comparison website providers 30 minutes		Mr Freek van den Berg Energieleveranciers.nl
Discussion 35 minutes		All
13:00 – 14:00	Lunch break	

14:00 – 16:00**Price comparison tools**

Round Table with respondents to the public consultation
2 hours

Moderator: Mr Dirk Van Evercooren
Chair of the CEER Customer Empowerment
Task Force

Main issues discussed during the Round Table:

- Regulation or self-regulation?
- Consistency of information versus innovation and differentiation
- Simplicity and comprehensibility
- Need to know versus nice to have information
- Other channels than Internet: cost versus inclusion
- Future challenges for PCT

Introductory remarks provided by:

BEUC
Eurelectric
eMeter
Verivox

Le médiateur national de l'énergie (France)

Introductory remarks: 5 minutes
Discussion on each topic: 20 minutes

16:00 – 16.10**Closing remarks and next steps**

Closing remarks

Mrs Patricia de-Suzzoni
Chair of the CEER Retail Market and Customers
Working Group