



# Price Transparency in the Retail Markets Agenda

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European  
Commission

# Seeking Optimal Retail Market Model

## Conscious Consumer

- 3<sup>rd</sup> package
- consumer protection
- London Forum

## Smart Distribution Systems

- metering
- distributed generation
- smart grid infrastructure

## Local Action

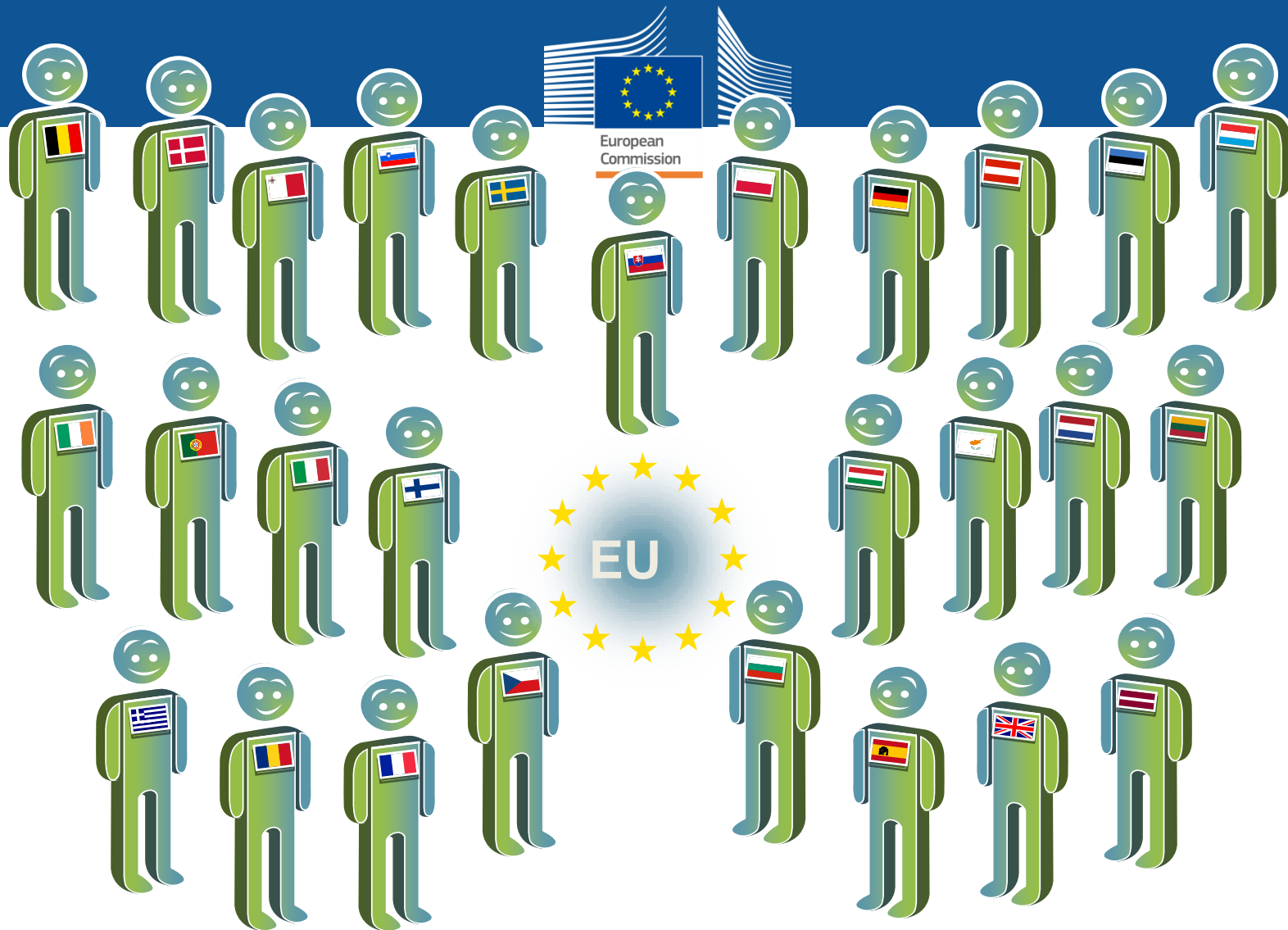
- Covenant of Mayors
- Isles Pact
- Smart Cities

# Consumer Empowerment at the Heart of the Retail Agenda

- **Goal:**
  - » **Conscious consumer (informed, empowered, engaged)**
- **Tools**
  - » **Third Energy Package**
  - » **Technologies: smart meters, smart cities, eV**
  - » **Infrastructure: smart grids, EIP/CEF**
  - » **London Forum**

# London Forum

- Platform for structured stakeholder dialogue
  - » Bringing together stakeholders (regulators, operators, consumers...)
  - » Broad range of issues related to retail energy markets discussed
  
- Developing the London Forum after 2011 plenary:
  - » Stimulate collaborative interaction between regulators, industry and consumers associations: exchange of best practices, involvement in 3rd package transposition
  - » Open agenda to emerging subjects: infrastructure, smart grids, pricing, energy efficiency, etc.
  
- Key Topics for 2012 from conclusions 2011:
  - » Vulnerable customers
  - » **Price transparency**
  - » Retail market design
  - » Data security and privacy



**Thank you for your attention!**