



CEER Consumer-Focused Deliverables

Andrew Ebrill, CEER Secretary General

CEER Customer Conference

11 July 2016

Overview of CEER

Council of European Energy Regulators

Voice of Europe's national energy regulators at EU and international level

33 Members and Observers

Not-for-profit organisation

HQ in Brussels

8 permanent staff

CEER: Fostering energy markets, empowering consumers

- A platform for cooperation between Europe's NRAs, for EU and beyond
- Promotes competitive, secure and sustainable markets in the interests of consumers
- Champions sound energy regulation with stakeholders, incl. policy-makers
- Supports NRAs and encourages best practices:
 - ▶ Training Academy
 - ▶ Workshops
 - ▶ Papers, reports, benchmarking

Putting consumers at the heart of energy policy: CEER-BEUC 2020 Vision



Some CEER Public Deliverables

Moving Ahead on 2020 Vision and A Bridge to 2025

- Position paper on well-functioning retail energy markets - Oct '15
- Report on removing entry barriers for new suppliers - April '16
- Position on early termination fees - May '16
- Report on commercial barriers to switching - July '16

Upcoming Publications

- Consultation on retail market metrics Handbook
- Benchmarking the quality of energy supply
- Self-consumption position paper
- Future TSO-DSO relationship position paper
- ACER-CEER Market Monitoring Report
- Advice on customer meter data management
- GGP's: update on price comparison tools, and on removing barriers to supplier entry



Consultation on CEER 2017 Deliverables

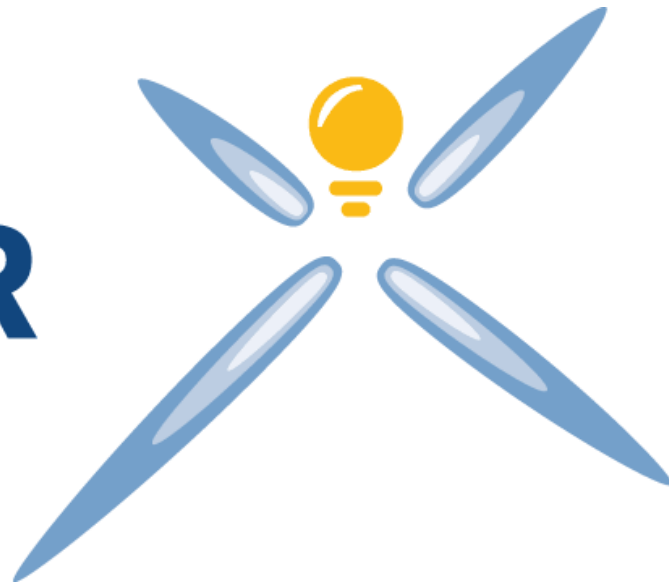
- Customers and Retail:
 - ▶ GGP on retail market design
 - ▶ Follow-up paper on well-functioning retail markets and Handbook
 - ▶ Report on smart technologies, meter data and customer engagement
- Distribution Systems
 - ▶ GGP on DSO tariff design
 - ▶ GGP on DSO incentives and innovation
 - ▶ GGP on distribution flexibility
- New legislative policy, and gas, electricity and international work



[CEER draft Work Plan 2017 consultation open to 31 July](#)

CEER

**Council of European
Energy Regulators**



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