

Focus on connections

Carlos Villalonga

Eurogas Distribution System Operators Committee

CEER Public Hearing – quality of DSO services

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Questions 1-6

- **Eurogas DIST did not respond – members invited to**
- **Urge caution on conclusions**
 - Question specificity and the operations included in each process as well as the responsibilities of the different parties (DSO, Installers...) are key
- **External Factors when connecting a customer**
 - Local permits needed, temperature, etc
 - Gas grid next to the customer's property or not
 - National Safety regulation will influence the total time

2020 Vision

- **Eurogas a supporter**
- **Reliability**
 - Natural incentive on gas DSO for fast connection – competing energies
- **Affordability**
 - Also natural incentive on gas DSO for affordable connection – competing energies
 - Gas availability offers fuel choice to customers
 - More connections => lower tariffs
 - Important DSO can promote new connections
 - Regulated connection tariffs in most countries with right of the customer to appeal the regulator in case of conflict