

ENERGY AND WATER SERVICES REGULATORY COMMISSION OF THE REPUBLIC OF NORTH MACEDONIA

ERC Market Monitoring Software Key Features Martin Martinoski, MBA

2nd Trilateral CEER-ECRB-MEDREG Workshop

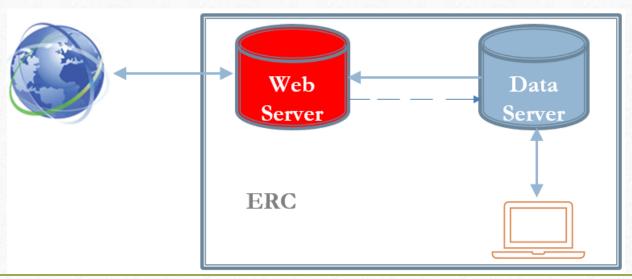
25 June 2019, Brussels

Software Toolbox

- 1. MM-Central Application for administering data collection system
- Administering various user's data (company details, license details, power plants details, etc.)
- Generating unique data templates
- Managing received datafiles and creating database
- Activity logs
- 2. Web platform https://monitoring.erc.org.mk/ for data submitting
- 3. Excel VBA programs for generating analyzed data reports

Data Security Architecture

Maximum data protection is enabled. Data access is allowed only through the PC's within ERC MM Department. There is only one SQL port open through which uploaded data reports on the web server are automatically withdrawn and stored in the data server and by so data access is not allowed from the web server.



Data Collection

- Generating templates (mm-central) unique for each user/license/reporting period;
- Communication with the users is through web portal monitoring.erc.org.mk;
- Generated templates appear on users' profiles, where they download templates, fill in data and upload them back.

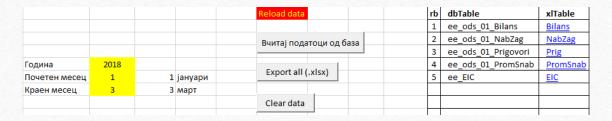


Data Validation

- 1st Step- Automatic check of received reports (Data server) if there is an error (corelated cells not filled in with required data, o instead of 0, etc.), notification on the error report is automatically send back to the user via email, as well to ERC MM Department. If the report passes the first automatic check, email notification is sent to the user and MM Department.
- 2nd Step- Manual (logical) check of received reports -if there is an error, the report is sent back to the user with explanation what to be corrected. If the report is ok, automatically goes to the Data Server.
- There is an option for additional manual check after initial approval of the report, if in later stage some issue is detected.

Data Analysis

• Generating reports with analyzed data (Excel VBA Programs) e.g.



Последна промена на	Опе	рато	ри н	на дистрибутивен сист	гем										
2018-04-19 15:38:48	Биланс на електрична енергија јануари-март 2018														
Енергија во															
kWh															
Прв месец	Опер		Опе	ератор	Влез	Влез во дистрибутивниот систем (kWh)				Излез од дистрибутивниот систем (kWh)					
1					Пренос	ЕЛЕМ	Останати	Вкупно	MV1	MV2	LV1.1	LV1.2	LV2	Кон пренос	
Последен месец	Mac	Месеци		вкупно	1,765,773,049	22,247,976	135,537,645	1,923,558,670	80,051,402	208,710,461	28,152,806	107,365,703	1,196,887,429	11.544.119	
последентиссец	Piec	еци		DK3 IIIO	1,703,773,049	22,247,970	133,337,043	1,923,338,070	00,031,402	200,710,401	20,132,000	107,303,703	1,190,007,129	11,344,119	
3	1	2	1	ЕЛЕМ Скопје	46,905,138	6,278,143	133,337,043	53,183,281	24,613,952	25,232,182	277,225	107,303,703	2,687,753	11,544,119	
3	1	<u>2</u> 3	1 2				135,537,645					107,365,703		11,544,119	

• Excel VBA Programs provide over 160 excel sheets with analyzed data and indicators in electricity, natural gas, district heating and oil derivatives markets.

Customers related data

(collected from Suppliers and DSOs)

- Number of customers and/or metering points;
- Retail prices and tariffs;
- Number of new connections (requests, approved, realized, average duration);
- Number of disconnections due to unpaid bills or other reasons;
- Complaints (number of received, approved and rejected, as well time of response) on issues related with breach of contracts, connection/disconnection, metering, bills, price transparency, switching, continuity of supply, quality of supply, commercial quality, damage compensation;
- Number of received emails, phone calls, visits, written inquires;
- Number of switches and switching procedure duration;
- Planned and unplanned interruptions (number and duration), SAIDI, SAIFI.

ERC



Q & A

Thank you!

Martin Martinoski, MBA

Head of Energy Markets Monitoring Department Energy and Water Services Regulatory Commission of the Republic of North Macedonia

Address

Str. Makedonija, Palata Lazar Pop Trajkov, 6th floor 1000 Skopje, North Macedonia

Email: martin.martinoski@erc.org.mk

www.erc.org.mk