

## PUTTING CONSUMERS FIRST

CEER is committed to placing consumers at the core of EU energy policy in our belief that a competitive and secure EU single energy market is not a goal in itself, but should deliver benefits for energy consumers.

A common thread throughout CEER's work is customer empowerment and building trust in the markets. See our work on a 2020 vision for Europe's energy customers.

## INTERNATIONAL

Through CEER, Europe's national regulators speak with one voice globally. CEER maintains close relations with other regional associations of regulators bilaterally and through the International Confederation of Energy Regulators, which is currently chaired by CEER's President. CEER also leads ICER's Climate Change working group.

## COMMUNICATIONS AND PUBLICATIONS

CEER is a reliable source of unbiased facts and figures. Our internal database has for some years been a valuable source of data for the European Commission and now also for ACER.

CEER produces a large number of position papers and reports. These are posted on our website ([www.energy-regulators.eu](http://www.energy-regulators.eu)) along with videos, press releases, monthly online newsletters, annual reports, presentations and much more.

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## VISIT US...

on our website: [www.energy-regulators.eu](http://www.energy-regulators.eu)

on Twitter: [twitter.com/#!/CEERenergy](https://twitter.com/#!/CEERenergy)

on Vimeo: [vimeo.com/energyregulators](http://vimeo.com/energyregulators)

COUNCIL OF EUROPEAN ENERGY  
REGULATORS (CEER)  
THE VOICE OF EUROPE'S  
NATIONAL REGULATORS  
AND CHAMPION OF ENERGY CONSUMERS.



PROMOTER OF A SUSTAINABLE, SECURE AND  
COMPETITIVE SINGLE EU ENERGY MARKET,  
ADVOCATE OF CUSTOMER PROTECTION AND EMPOW-  
ERMENT, LEADER IN IMPROVING MARKET TRANSPARENCY,  
PIONEER OF THE EUROPEAN GAS TARGET MODEL, INTERNATIONAL  
BENCHMARKING AND EXCHANGE OF BEST PRACTICE, VALUED PART-  
NER TO ACER AND THE EU INSTITUTIONS IN SHAPING LEGISLATIVE PROPOS-  
ALS, POWERING EU ENERGY DEBATES, A ROLE MODEL FOR FOSTERING STAKEHOLDER  
TRUST AND ENGAGEMENT, FACILITATOR OF SMART GRIDS AND ADVOCATE OF ENERGY EFFICIENCY.



## HOW WE WORK

CEER's work is developed through dedicated working groups and task forces, subdivided by topic (e.g. customers and retail markets, electricity, gas, international, and market integrity and transparency). The CEER working groups and task forces are made up of experts from the national regulatory authorities (NRAs). We are committed to open dialogue with stakeholders through public consultations, workshops and participation in EU initiatives. More on our members and our work can be found on our website [www.energy-regulators.eu](http://www.energy-regulators.eu)

## WHAT IS CEER ?

- The Council of European Energy Regulators (CEER) is the European association of national energy regulators. It is a not-for-profit association based in Brussels
- CEER is the voice of Europe's national regulators of electricity and gas at EU and international level
- CEER represents the national regulators of 30 European countries (the EU-27 plus Iceland, Norway, Switzerland and is growing)
- CEER is a platform for national regulators to work together on issues of mutual interest and to exchange best practice
- CEER proactively champions energy consumers' interests
- CEER actively promotes an investment-friendly and harmonised regulatory environment

## KEY OBJECTIVES

- To facilitate the creation of a single, competitive, efficient and sustainable EU internal energy market that works in the public interest
- To promote a broad and representative vision of Europe's energy markets. CEER members are committed to working closely with the EU Institutions and ACER and to rallying the support of a multitude of stakeholders so as to achieve Europe's common energy objectives of security of supply, sustainability and a single competitive electricity and gas market in Europe
- To provide a sound climate for the essential long-term investments in energy infrastructure and create a level playing field for energy stakeholders



Photo: stockfresh.com

## THE VOICE OF EUROPE'S NATIONAL REGULATORS

CEER's membership and activities provide a broader vision of Europe's energy landscape both within and beyond EU borders. Unlike the Agency for the Cooperation of Energy Regulators (ACER), CEER is the voice for national regulators beyond the boundaries of the European Union. Regulators from EU and EEA countries can join CEER as Members, and from EFTA and EU accession countries as Observers. Our broader vision is consistent with the European Commission's initiatives to promote market integration and regulatory convergence with the Union's neighbours. ACER, based in Ljubljana, is a body for the cooperation of the EU's 27 national regulators. Its overall priority is realising Europe's Internal Energy Market by 2014 and EU legislation

gives it specific tasks to address cross-border and wholesale market issues at European level. CEER works closely with and supports the work of ACER on issues such as the development of EU-wide network codes, monitoring the implementation of the regulatory framework throughout Europe and overseeing energy market integrity and transparency. Moreover, CEER deals with many complementary (and not overlapping) issues to ACER's work such as customer issues, smart grids, sustainability and international issues. CEER is based in Brussels, close to the European Institutions.



## SOME KEY ACHIEVEMENTS

Through their cooperation and visionary efforts, CEER members have, since 2000, directly contributed to the creation of competitive and secure energy markets in Europe and have influenced the pace and direction of sustainable development in Europe. Aiming to improve regional market integration, regulators have taken a lead in tackling barriers to competition using regulatory tools and have demonstrated the viability of voluntary, concerted action of stakeholders. The result is better coordination and harmonisation of rules and practices across Europe, which translates into increased cross-border trade and, ultimately, more competition. In 2011 alone,

- CEER won the 2011 Energy Transparency Award for its contribution to the conception and implementation of a Transparency Regulation (REMIT) at EU level
- CEER led stakeholders in developing a Gas Target Model for Europe, which was endorsed by the European Gas Regulatory Forum (Madrid Forum) in March 2012
- CEER united 9 of Europe's key energy stakeholders in measures to prevent and mitigate VAT fraud in wholesale electricity and gas markets. This gave rise to concrete results with 2 countries subsequently changing their laws to prevent fraudsters
- For other examples of pioneering regulatory approaches developed by CEER, see CEER's 2011 Annual Report