
CEER Workshop on
Continuity of Supply Regulation by Incentives - Willingness to Pay and Accept
11th and 12th September 2008
R. de São Domingos à Lapa, nº 26, Lisbon, Portugal

11th September

13:00 – 14:00 Lunch

14:00 -14:30 Opening

1. ERSE (*Vítor Santos, ERSE President*)
2. CEER/ERGEG (*Asta Sihvonen-Punkka, CEER/ERGEG Board*)

14:30 – 18:30 Quality of Service Regulation (*Moderator: José Braz, ERSE Board*)

14:30 – 16:30 Presentations

1. Quality of Service Regulation (*Luca Lo Schiavo, AEEG, IT*)
2. The customers' approach (*Marielle Likanen, ERGEG CFG*)
3. Trends in Power Quality (*Herwig Renner, Technical University of Graz*)

Special Guest Speaker: *Maria Graça Carvalho, Principal Adviser to the Bureau of European Policy Advisers of the European Commission and Full Professor of the Technical University of Lisbon*

Approximately 16:30 – 17:00 Coffee break

17:00 – 18:30 Debate on Regulation Perspectives on Continuity of Supply, Voltage Quality and Commercial Quality of Service
(*Moderator: José Braz, ERSE Board; Panel: speakers from last block*)

12th September

8:30 – 13:00 Continuity of Supply Regulation by Incentives, Customers' Willingness to Pay and Willingness to Accept, Experiences from some European countries
(*Moderator: Karstein Brekke, NVE, Norway and co-chair CEER EQS TF*)

8:30 – 11:30 Presentations

1. Norway (*Gerd Kjølle, SINTEF Energy Research*)
2. Sweden (*Daniel Torstensson, EI*)
3. Italy (*Luca Lo Schiavo, AEEG*)
4. UK (*James Hope, OFGEM*)
5. Austria (*Markus Bliem, IHS Carinthia*)

Approximately 10:30 – 11:00 Coffee break

11:30 – 13:00 Debate (*Moderator: Karstein Brekke; Panel: speakers from last block*)

13:00 - 13:30 Closing

1. CEER/ERGEG (*Asta Sihvonen-Punkka, CEER/ERGEG Board*)
2. ERSE (*Vítor Santos, ERSE President*)

13:30 – 14:30 Lunch
