

# **ERGEG Gas Focus Group/Storage TF**

# Guidelines for Good Practice for Gas Storage System Operators (GGPSSO)

#### **Questionnaire for SSOs**

#### Introduction

The objective of this questionnaire is to collect information from SSOs to assist in monitoring the implementation of the GGPSSO as requested by the European Commission.

The GGPSSO set out the minimum requirements for the provision of fair and non-discriminatory access to gas storage (in accordance to the Gas Directive<sup>1</sup>). Monitoring implementation of the GGPSSO is therefore important in understanding how access to gas storage is being provided.

Not all requirements under the GGPSSO are due to be implemented from 1 April 2005 – however it will be important to understand what progress SSOs are making towards implementing these later requirements.

The deadline for the completion of the questionnaire is **20 June 2005**.

If there are late or incomplete submissions after date they will be considered as "nil" returns. SSOs are required to indicate the date from which GGPSSO requirements were met –particularly where this after 1 April 2005.

In order to ensure that all interested parties are consulted, ERGEG will also send out questionnaires to national regulatory authorities and storage users. The view of storage users will be particularly important in assessing implementation of the GGPSSO.

<sup>&</sup>lt;sup>1</sup> Directive 2003/55/EC of the European Parliament and of the Council concerning common rules for the internal market in natural gas and repealing Directive 98/30/EC



ERGEG intends to publish an initial report on the implementation of the GGPSSO in September 2005 and it expects to present these findings at the next Madrid Forum. ERGEG intends to issue a final report on implementation after it has an opportunity to consider responses to its initial report.

To help ensure transparency, responses to the questionnaire and other documents associated with the GGPSSO will be published on the ERGEG website. Any requests to keep information confidential will be considered in accordance with the relevant section of the GGPSSO that deals with the publication of the information. If you want any information to be treated as confidential this should be objectively justified and outlined clearly – taking into account the requirements of the GGPSSO. Any information that is to be treated as confidential should be placed in a separate appendix.

Please note that in order to allow for maximum common understanding of data, the answers provided by SSOs will be reviewed by the national regulatory authority.

Given that ERGEG's initial report will be published in September, we request that SSOs provide an addendum to their original submission if there are significant changes to the information that they provide, between 20 June and the beginning of September (1 September). This will ensure that the report is as up to date as possible and avoid misrepresenting the position of the SSOs.

Any question on this questionnaire should be directed in the first instance to:

[insert contact details of NRA]



# Questionnaire

General	
Business name of respondent: GASAG Berliner Gaswerke AG	
s access to your storage system provided:	
(a) on a regulated basis	
(b) on a negotiated basis	$\boxtimes$
(c) both (please provide comments below)	
notes:	
s access provided:	
(a) to a given storage facility	$\boxtimes$
(b) to a group of storage facilities in the same balancing zone	
(c) other (please provide comments below)	
notes:  u answer that access is provided to a given storage facility/to a group of storage, pleas	e assume that all
u answer that access is provided to a given storage facility/to a group of storage, pleas following answers will be interpreted accordingly  If access to storage is not provided to individual storage facilities, please providing groups, how many sites within group) and specify how this is arranged: answer:  How many system users own capacity rights (date of reference: 1 April 2005)?	
u answer that access is provided to a given storage facility/to a group of storage, pleas following answers will be interpreted accordingly  If access to storage is not provided to individual storage facilities, please provided many groups, how many sites within group) and specify how this is arranged: answer:	
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u answer that access is provided to a given storage facility/to a group of storage, pleas following answers will be interpreted accordingly  If access to storage is not provided to individual storage facilities, please provid many groups, how many sites within group) and specify how this is arranged: answer:  How many system users own capacity rights (date of reference: 1 April 2005)? answer: weniger als drei	



100	se specify if you are (GGPSSO 1.1):	
(a)	a separate entity (i.e. ownership unbundling)	
(b)	a separate entity (i.e. legal unbundling)	
(c)	part of a "combined operator" (i.e. combined transmission, LNG, storage and distribution storage operator, legally unbundled from other activities not relating to transmission, LNG, storage and distribution system operations)	
(d)	part of a vertically integrated company (i.e. unbundling of accounts)	$\boxtimes$
n th	e case of a SSO being part of a vertically integrated company:	
(a)	please provide details on the ownership structure. If an ownership diagram is availattach it to the completed questionnaire.	ilable, pleas
	details:	
(b)	please specify if you have drawn up a document setting out all the terms and conditions relating to storage use by the affiliate company (GGPSSO 1.3).	Sieh Begleitsch Ziff.
	se specify if you (GGPSSO 1.2.b): have developed and use standard storage contracts	Sieh Begleitsch Ziff.
(b)	have developed and use a storage code (approved by national relevant regulatory authority)	Sieh Begleitsch Ziff.
(c)	consulted users in developing the standard storage contracts or the storage code	Sieh Begleitsch Ziff.
	se provide details on how the consultation process for developing tracts/storage code was conducted (relating to GGPSSO 1.2.b)	standard
(a)	bilateral contacts with some users	
(b)	bilateral contacts with all users and some prospects	
(c)	open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	
	consultation process supervised by relevant national regulatory authority	
(d)		
(d)	conductation process supervised by relevant flational regulatory autifority	ļ

 $\boxtimes$ 



3.2

3.4

no PSO other

notes:

notes:

#### 3 **Necessary TPA services**

#### 3.1 Please provide the following data in normalised cubic meters (date of reference: 1 April 2005) (GGPSSO 3.1)

-	•						
		Space	Injectability	Deliverability			
(a)	technical capacity	0	0	0			
(b)	available capacity	0	0	0			
(c)	contracted or held capacity	0	0	0			
(d)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons <sup>2</sup>	0	0	0			
	notes: Siehe Begleitschreiben Ziff. 1						
(e)	any other capacity excluded from TPA – other than the portion used for production operations and facilities reserved exclusively for the TSO						
	notes:						
	Please indicate if Public Service Obligations (PSO) in your country are placed on (relating to GGPSSO 3.2, 3.5, 3.6-3-15):						
(a)	the SSO						
(b)	the shippers						

3.3

Capacity for Public Service Obligations (hereafter PSO):				
(a) is storage capacity needed for any PSO offered on a TPA basis? (GGPSSO 3.2)				
If any capacity needed for any PSO is NOT offered on a TPA basis, please state w	rhy:			
(a) national legislation				
(b) other				

<sup>&</sup>lt;sup>2</sup> Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions



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		Space	Injectal	bility	Deliverability
(a) n	ormalised cubic meters				
ο γοι	offer the following services on the primary market	(GGPSSO 3.3	, 3.5, 3.7):		
(a) b	undled services (SBU) of space and injectability/delivera	ability			$\boxtimes$
	service which includes an obligation for the SSO to allo een nominated	cate the gas w	hich has		
(c) in	jection and withdrawal are possible at any time				
	otes: Verbindliche Angebote für Speicherdienstleitu egleitschreiben Ziff.1	ngen sind zur	Zeit nicht	mög	lich, siehe
Are the	e following services separately charged (GGPSSO 3	3.3., 3.5, 3.7)?			
	service which includes an obligation for the SSO to allo	cate the gas w	hich has		
(b) in	jection and withdrawal are possible at any time				
	otes: Verbindliche Angebote für Speicherdienstleit egleitschreiben Ziff.1	ungen sind z	ır Zeit nic	cht m	öglich, siehe
Where	some services have NOT been introduced, please s	state why (GG	PSSO 3.4.	b, 3.5	5, 3.6, 3.7):
Obliga	tion for the SSO to allocate according to nominations				
(a)	consistent with the use of the interconnected gas tran	smission syste	m		
(b)	not compatible with the balancing regime of the intercentransportation system	onnected gas			
. ,	not compatible with the balancing regime of the interc	connected gas			
. ,	not compatible with the balancing regime of the interctransportation system	connected gas			
Injecti	not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time	connected gas			
Injection (c)	not compatible with the balancing regime of the intercent ransportation system on and withdrawal possible at any time storage technical constraints		m		
Injection (c)	not compatible with the balancing regime of the intercent ransportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure		m		
Injection (c) (d) (e) (f)	not compatible with the balancing regime of the intercent transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas trannot consistent with PSOs  of these services (please specify) has not been	smission syste		ner re	
(c) (d) (e) (f)	not compatible with the balancing regime of the intercent transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas trannot consistent with PSOs  of these services (please specify) has not been	smission syste	r any oth		ason, please
(c) (d) (e) (f)  f any explain explain Begle	not compatible with the balancing regime of the intercent transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas trannot consistent with PSOs  of these services (please specify) has not been making the property of the	introduced fo	r any oth ur Zeit nic	cht m	ason, please
(c) (d) (e) (f)  f any explain explain Begle Where	not compatible with the balancing regime of the intercent transportation system  on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas trannot consistent with PSOs  of these services (please specify) has not been awhy nation: Verbindliche Angebote für Speicherdienstleieitschreiben Ziff.1	introduced fo	r any oth ur Zeit nic	cht m	ason, please



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(a)	(a) bilateral contacts with some users				
(b)	bilateral contacts with all users and some	prospects			
(c)	(c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)				
(d)	consultation process supervised by releva	ant national regulator	y authority	Вес	Siehe gleitschro Ziff.2
(e)	other (please specify below)				
	details on consultation process: Verhand nicht möglich, siehe Begleitschreiben		t aufgrund te	chnischer	Restrikt
Plea	ase specify the minimum size for each s	ervice (GGPSSO 3.	3)		
		Space	Injectabili	ty D	eliverabi
(a)	bundled services (SBU) of space and injectability/deliverability	Siehe Begleitschreiben Ziff.1	Siehe Begleitschre Ziff.1	eiben Beg	Siehe leitschre Ziff.1
(b)	injection and withdrawal are possible at any time	Siehe Begleitschreiben Ziff.1	Siehe Begleitschre Ziff.1	eiben Beg	Siehe leitschre Ziff.1
	storage users allowed to pool their no sholds (GGPSSO 3.8)?	ominations with a	view to over	come pote	
	es: Siehe Begleitschreiben Ziff.1				
not	es: Siehe Begleitschreiben Ziff.1  ase specify the maximum duration for ea  bundled services (SBU) of space and inje			(GGPSSC	
note Plea	es: Siehe Begleitschreiben Ziff.1			(GGPSSC	
note Plea	es: Siehe Begleitschreiben Ziff.1  ase specify the maximum duration for each bundled services (SBU) of space and injections.			(GGPSSC	
note Plea (a) (b)	es: Siehe Begleitschreiben Ziff.1  ase specify the maximum duration for ea  bundled services (SBU) of space and inje  other services	ectability/deliverability	and electro	nic comm	) 3.3.c)
note Plea (a) (b) Plea prov	es: Siehe Begleitschreiben Ziff.1  ase specify the maximum duration for each bundled services (SBU) of space and inject other services  notes: Siehe Begleitschreiben Ziff.1  ase specify if you have developed intervide adequate data to storage users and the Begleitschreiben Ziff.1	ectability/deliverability	and electro	nic comm	unicatio
note Plea (a) (b) Plea prov	es: Siehe Begleitschreiben Ziff.1  ase specify the maximum duration for each bundled services (SBU) of space and injection other services  notes: Siehe Begleitschreiben Ziff.1  ase specify if you have developed intervide adequate data to storage users and	ectability/deliverability	and electro	nic comm	) 3.3.c) unicatio
note Plea (a) (b) Plea prov	es: Siehe Begleitschreiben Ziff.1  ase specify the maximum duration for each bundled services (SBU) of space and inject other services  notes: Siehe Begleitschreiben Ziff.1  ase specify if you have developed intervide adequate data to storage users and the Begleitschreiben Ziff.1	ectability/deliverability	and electro	nic comm s:	unicatio
note Plea (a) (b) Plea prov	es: Siehe Begleitschreiben Ziff.1  ase specify the maximum duration for ear bundled services (SBU) of space and injection other services  notes: Siehe Begleitschreiben Ziff.1  ase specify if you have developed intervide adequate data to storage users and the Begleitschreiben Ziff.1  nominations	ectability/deliverability  formation systems I to simplify transac	and electrostions such as	nic comm	unicatio





4 Storage capacity allocation and congestion management

(a) market-based (e.g. auctions)	
(b) first come first served	
(c) capacity follows the customer	
(d) other (please specify below)	
notes: Siehe Begleitschreiben Ziff.1	
s the capacity allocation mechanism designed:	
(a) by the SSO	
(b) by national legislation	
(c) other (please specify below)	
notes: Siehe Begleitschreiben Ziff.2	
Have these mechanisms and procedures been subject to consultation with st blease provide details on how the consultation process was conducted (GGPS	
(a) bilateral contacts with some users	
(b) bilateral contacts with all users and some prospects	
(c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	
(d) consultation process supervised by relevant national authority	
(e) other (please specify below)	
notes: Siehe Begleitschreiben Ziff.1 und 2	
n case of congestion, what kind of solution do you apply or plan to apply (GG	PSSO 4.2)
(a) market based (e.g. auctions)	
(b) pro rata	
(c) other (please specify below)	
notes:	
s the congestion management mechanism designed:	
(a) by the SSO	
(b) by national legislation	Sieh Begleitscl Ziff.
(o) by national logiciation	_
(c) other (please specify below)	
(c) other (please specify below)	



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(a)	do you offer all unused capacity on an interruptible basis?	
	notes: Siehe Begleitschreiben Ziff.1	
	you use other means to discourage hoarding and facilitate re-utilisation anacity? Please specify the nature of these arrangements	d trade of
ans	wer:	
note	es: Siehe Begleitschreiben Ziff.1	
	nfidentiality requirements se indicate if you (GGPSSO 5.1.a-c):	
(a)	keep databases related to storage operations separate	$\boxtimes$
(b)	develop new IT systems for the storage business separately (when new IT systems are being developed in vertically integrated undertakings)	
(c)	ensure that no information available to the SSO concerning its storage business is passed to any other part of any affiliate of the company in advance of being provided to all market participants	
(d)	have drafted a code of conduct	
(e)	have implemented a compliance programme, supervised by a Compliance Officer	
	ese measures have been monitored or supervised externally, please specify 1.a-c)?	by whom (
(a)	national regulatory authority	
(b)	another relevant national regulatory authority (please specify)	
(c)	external audit	
(d)	other (please specify below)	
	notes: Siehe Begleitschreiben Ziff.2	
	the SSO and the supply business located in separate buildings (GGPSSO 5.1	q/3
Δre		





# 6 Transparency requirements

### 6.1 Are the following commercial terms published (GGPSSO 6.4.a-d):

	he Begleitschreiben Ziff.1 für alle hfolgenden Fragestellungen	In national language	In English	On the internet	Free of charge	Not applicable
(a)	if rTPA: tariffs and tariff methodologies for each service offered					
(b)	if nTPA: main commercial conditions including the prices for standard services					
(c)	If nTPA: updates of main commercial conditions including the prices for standard services, whenever the SSO changes them					
(d)	services offered					
(e)	storage code					
(f)	main storage standard conditions for each service					
(g)	rights and responsibilities of all users					
(h)	rules (e.g. periods) for counter flows during injection and withdrawal					
(i)	rules of storage capacity transfer in case of customer switching (if any)					
(j)	storage capacity allocation provisions					
(k)	congestion management provisions					
(l)	anti-hoarding provisions					
(m)	re-utilisation provisions					
(n)	auction terms (where applicable)					
(0)	rules applicable for storage capacity trade on the secondary market vis-à-vis the SSO					
(p)	rules and charges applicable to storage penalties from storage users					
(q)	compensation payments from the SSO to storage users					
(r)	user-friendly instruments for calculating charges for a specific service (e.g. a tariff calculator)					

6.2	Is the following operationa	l information published	(GGPSSO 6.5.a-e	, 6.6.a-c, 6.9	, 6.10)	):

Siehe Begleitschreiben Ziff.1 für alle nachfolgenden Fragestellungen	In national language	In English	In energy units or ncm	Online information system	Free of charge
(a) technical storage capacity					
(b) available storage capacity					
(c) contracted or held storage capacity					



6.3

					_			
(d)	aggregated inflows and outflows at least on a weekly basis for the immediately preceding week							
(e)	historical utilization rates at least on a weekly basis for the immediately preceding week							
(f)	user-friendly instruments for verifying online the level of available and/or unused storage capacity							
(g)	maps indicating the location of their storage facilities and the connecting points of the storage facilities to the relevant network							
(h)	methods of determining available storage capacity							
(i)	operational parameters, including the rules of ownership and use of working gas							
(j)	TSO's pre-emptive rights with operational rules and processes attached							
(k)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons							
(1)	all planned maintenance periods that might affect storage users' rights from storage contracts, at least once a year							
(m)	the operational information corresponding to planned maintenance periods with adequate advance notice							
(n)	regular updates on details, expected duration and effect of the maintenance							
Whe	re you have not published specific data,	please stat	e why (rela	ating to GGF	PSSO 6.2., 6.3	3)		
(a)	less than three users (information about the	e aggregate	use of stor	age)		]		
(b)	three users or more, but still commercial se	ensitivity of ir	nformation			]		
(c)	reasons of cost (or substantial IT development	nent needed)	)			]		
(d)	to avoid any potential market abuse					]		
(e)	to avoid significant harm to storage users of	commercial i	nterest					
(f)	other (please specify below)					]		
	notes: Neben Antwort (a) ist auf den Inha	alt des Begl	eitschreib	ens Ziff. 1 z	u verweisen			



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6.4 If you have not published information as required by the GGPSSO about the aggregate use of storage, on the ground that such publication would harm the commercial interest of user(s), are any alternative data published (e.g. aggregate inflows and outflows on a monthly –or any other frequency- basis, non-numerical data)? Please specify and justify why this is the case (relating to GGPSSO 6.3)

answer: Siehe Begleitschreiben Ziff.1	

6.5 Where unplanned disruptions in access to the storage services occur, do you ensure that (GGPSSO 6.8):

(a)	current system users are notified of that disruption as soon as possible	
(b)	information concerning the maintenance and disruptions that have occurred is made available upon request to those affected by the disruption	

### 7 Storage penalties

7.1 Is there a clause or provision in the storage contract/code providing for compensation payments to the storage users in the event you fail to fulfil contractual obligations (GGPSSO 8.1.a)?

answer: Siehe Begleitschreiben Ziff.1



8 Secondary markets

(a) bundled services only	s	Verbindliche Indärmarktang Ind derzeit nic möglich, Sieh Ileitschreiben
(b) both bundled and unbundled services	s	Verbindliche Indärmarktang Ind derzeit nic möglich, Sieh Ileitschreiben
Have you developed and used standardised contracts and proc facilitate secondary trade of storage capacity (GGPSSO 9.1)?	edures on th	ne primary ma
answer: Verbindliche Sekundärmarktangebote sind derzeit nicht r	nöglich, sieh	е –
Begleitschreiben Ziff.1		
Is there a clause in the storage code/contract referring to or capacity trading explicitly (relating to GGPSSO 9.1)?		
Is there a clause in the storage code/contract referring to o	r addressing	secondary s
Is there a clause in the storage code/contract referring to or capacity trading explicitly (relating to GGPSSO 9.1)?  answer: Verbindliche Sekundärmarktangebote sind derzeit nicht research.	r addressing	secondary s
Is there a clause in the storage code/contract referring to or capacity trading explicitly (relating to GGPSSO 9.1)?  answer: Verbindliche Sekundärmarktangebote sind derzeit nicht r Begleitschreiben Ziff.1  Do you provide an electronic platform or bulletin board to facil	r addressing möglich, sieh itate second	secondary s  e   ary storage ca
Is there a clause in the storage code/contract referring to of capacity trading explicitly (relating to GGPSSO 9.1)?  answer: Verbindliche Sekundärmarktangebote sind derzeit nicht r Begleitschreiben Ziff.1  Do you provide an electronic platform or bulletin board to facil trading (GGPSSO 9.2, 9.3)  answer: Verbindliche Sekundärmarktangebote sind derzeit nicht r	r addressing möglich, sieh itate second möglich, sieh	secondary s e  ary storage ca





## 9 Implementation of the other GGPSSO requirements

9.1 Necessary	TPA Services -	please indicate if	you:
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		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	offer unbundled services supplementing SBUs at least for available storage capacity at the beginning of the storage year (GGPSSO 3.3.b)			
(b)	offer short-term (<1 year) services down to a minimum period of one day (GGPSSO 3.3.c)			
(c)	offer both firm and interruptible storage services (GGPSSO 3.3.d)			

9.2 Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction

answer: : Verbindliche Sekundärmarktangebote sind derzeit nicht möglich, siehe Begleitschreiben ziff 1

9.3 Secondary market – please indicate if you:

		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	allow for title transfer for both bundled and unbundled capacities (GGPSSO 9.1)			
(b)	recognise the transfer of rights where notified by storage users for both bundled and unbundled capacities (GGPSSO 9.1)			
(c)	allow the new owner to aggregate such storage capacity operationally (GGPSSO 9.1)			

9.4 Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction

answer: : Verbindliche Sekundärmarktangebote sind derzeit nicht möglich, siehe Begleitschreiben Ziff.1



### **Appendix**

#### **Definitions**

**Available storage capacity** means the part of the technical storage capacity that is not contracted or held by storage users at that moment and still available to the storage users for firm and interruptible services, and is not excluded from TPA under Article 2(9) of the Gas Directive (Definition 1 of the GGPSSO)

**Storage capacity** is space (expressed in normal cubic meters or energy), injectability and deliverability (expressed in normal cubic meters or energy per time unit). All of them can be firm or interruptible (Definition 17 of the GGPSSO)

**Storage facility** means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions (Definition 18 of the GGPSSO)

**Technical storage capacity** is the maximum storage capacity (injectability, deliverability and space) that the SSO can offer to storage users, excluding storage capacity for SSOs operational needs