

Questionnaire

1 General

1.1 Business name of respondent: **Rohoel-Aufsuchungs AG (RAG); 1015- Wien**

General explanatory note: non-compliance is indicated by or “n”

1.2 Is access to your storage system provided:

(a) on a regulated basis	<input type="checkbox"/>
(b) on a negotiated basis	<input checked="" type="checkbox"/>
(c) both (<i>please provide comments below</i>)	<input type="checkbox"/>
notes:	

1.3 Is access provided:

(a) To a given storage facility	<input checked="" type="checkbox"/>
(b) to a group of storage facilities in the same balancing zone	<input type="checkbox"/>
(c) other (<i>please provide comments below</i>)	<input type="checkbox"/>
notes:	

if you answer that access is provided to a given storage facility/to a group of storage, please assume that all following answers will be interpreted accordingly

1.4 If access to storage is not provided to individual storage facilities, please provide details (e.g. how many groups, how many sites within group) and specify how this is arranged:

answer:

1.5 How many system users own capacity rights (date of reference: 1 April 2005)?

answer: **4**

1.6 National framework:

(a) do you believe that there is a conflict between the requirements of the GGPSSO and national legislation that will materially affect either your interests or your ability to comply with the GGPSSO?	NO
(b) if “yes”, did you notify your relevant national regulatory authority (GGPSSO Scope and Objective)?	<input type="checkbox"/>

2 Roles and responsibilities of Storage System Operators

2.1 Please specify if you are (GGPSSO 1.1):

(a) a separate entity (i.e. ownership unbundling)	<input type="checkbox"/>
(b) a separate entity (i.e. legal unbundling)	<input type="checkbox"/>
(c) part of a “combined operator” (i.e. combined transmission, LNG, storage and distribution storage operator, legally unbundled from other activities not relating to transmission, LNG, storage and distribution system operations)	<input type="checkbox"/>
(d) part of a vertically integrated company (i.e. unbundling of accounts)	<input checked="" type="checkbox"/>

2.2 In the case of a SSO being part of a vertically integrated company:

(a) please provide details on the ownership structure. If an ownership diagram is available, please attach it to the completed questionnaire.	
details:	
(b) please specify if you have drawn up a document setting out all the terms and conditions relating to storage use by the affiliate company (GGPSSO 1.3).	In process To be drawn up presumably by end 2005

2.3 Please specify if you (GGPSSO 1.2.b):

(a) have developed and use standard storage contracts	<input checked="" type="checkbox"/>
(b) have developed and use a storage code (approved by national relevant regulatory authority)	<input type="checkbox"/>
(c) consulted users in developing the standard storage contracts or the storage code	<input type="checkbox"/>

2.4 Please provide details on how the consultation process for developing standard storage contracts/storage code was conducted (relating to GGPSSO 1.2.b)

(a) bilateral contacts with some users	<input checked="" type="checkbox"/>
(b) bilateral contacts with all users and some prospects	<input type="checkbox"/>
(c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	<input type="checkbox"/>
(d) consultation process supervised by relevant national regulatory authority	<input type="checkbox"/>
(e) other (please specify below)	<input type="checkbox"/>
notes:	

3 Necessary TPA services

3.1 Please provide the following data in normalised cubic meters (date of reference: 1 April 2005) (GGPSSO 3.1)

	<i>Space</i>	<i>Injectability</i>	<i>Deliverability</i>
(a) technical capacity	700 10 ⁶	290.000	290.000
(b) available capacity	100	0	0
(c) contracted or held capacity	600 10 ⁶	290.000	290.000
(d) any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons ¹	0	0	0
notes:			
(e) any other capacity excluded from TPA – other than the portion used for production operations and facilities reserved exclusively for the TSO	0	0	0
notes:			

3.2 Please indicate if Public Service Obligations (PSO) in your country are placed on (relating to GGPSSO 3.2, 3.5, 3.6-3-15):

(a) the SSO	<input type="checkbox"/>
(b) the shippers	<input type="checkbox"/>
(c) no PSO	<input checked="" type="checkbox"/>
(d) other	<input type="checkbox"/>
notes:	

3.3 Capacity for Public Service Obligations (hereafter PSO):

(a) is storage capacity needed for any PSO offered on a TPA basis? (GGPSSO 3.2)	Not applicable Reason: no PSO
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3.4 If any capacity needed for any PSO is NOT offered on a TPA basis, please state why:

(a) national legislation	Not applicable Reason: no PSO
(b) other	Not applicable Reason: no PSO
notes:	

¹ Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions

3.5 Please provide the following data in normalised cubic meters for PSO, where NOT offered on a TPA basis (date of reference: 1 April 2005)

	Space	Injectability	Deliverability
(a) normalised cubic meters			

3.6 Do you offer the following services on the primary market (GGPSSO 3.3, 3.5, 3.7):

(a) bundled services (SBU) of space and injectability/deliverability	<input checked="" type="checkbox"/>
(b) a service which includes an obligation for the SSO to allocate the gas which has been nominated	<input type="checkbox"/>
(c) injection and withdrawal are possible at any time	<input type="checkbox"/>
notes: due to technical limitations only possible within ½ to 3 hours notice periode (s. 3.8).	

3.7 Are the following services separately charged (GGPSSO 3.3., 3.5, 3.7)?

(a) a service which includes an obligation for the SSO to allocate the gas which has been nominated	No
(b) injection and withdrawal are possible at any time	No
notes:	

Explanation s. 3.9.

3.8 Where some services have NOT been introduced, please state why (GGPSSO 3.4.b, 3.5, 3.6, 3.7):

Obligation for the SSO to allocate according to nominations	
(a) consistent with the use of the interconnected gas transmission system	<input type="checkbox"/>
(b) not compatible with the balancing regime of the interconnected gas transportation system	<input type="checkbox"/>
Injection and withdrawal possible at any time	
(c) storage technical constraints	<input checked="" type="checkbox"/>
(d) economically use of the storage infrastructure	<input type="checkbox"/>
(e) consistent with the use of the interconnected gas transmission system	<input type="checkbox"/>
(f) not consistent with PSOs	<input type="checkbox"/>

3.9 If any of these services (please specify) has not been introduced for any other reason, please explain why

explanation: service not consistent with the Austrian market system; buying or selling gas by the storage operator in order to fulfil nominations is not used in Austria; storage users are not allowed to withdraw any gas that they have not injected themselves [concerning question 3.5.c]
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3.10 Where there are limitations on the offer of services on the ground of either storage technical constraints or the economically efficient use of the storage infrastructure:

(a) was it made public and substantiated (GGPSSO 3.4.b)?	Not applicable Service offered (see 3.6)
reasons for limitations: only technical constraints	

3.11 Please indicate if services offered have been developed with consultation of storage users to take into account market demand. If “yes”, please provide details on how the consultation process was conducted (GGPSSO 3.4.a)

(a) bilateral contacts with some users	<input type="checkbox"/>
(b) bilateral contacts with all users and some prospects	<input checked="" type="checkbox"/>
(c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	<input type="checkbox"/>
(d) consultation process supervised by relevant national regulatory authority	<input type="checkbox"/>
(e) other (<i>please specify below</i>)	<input type="checkbox"/>
details on consultation process: was part of the process of coming to a contractual agreement	

3.12 Please specify the minimum size for each service (GGPSSO 3.8)

	<i>Space</i>	<i>Injectability</i>	<i>Deliverability</i>
(a) bundled services (SBU) of space and injectability/deliverability	5 10 ⁶	2100	2100
(b) injection and withdrawal are possible at any time		1000	1000

3.13 Are storage users allowed to pool their nominations with a view to overcome potential capacity thresholds (GGPSSO 3.8)?

answer:	Yes
notes:	

3.14 Please specify the maximum duration for each service offered by your SSO (GGPSSO 3.3.c)

(a) bundled services (SBU) of space and injectability/deliverability	22 years
(b) other services	5
notes:	

3.15 Please specify if you have developed information systems and electronic communications to provide adequate data to storage users and to simplify transactions such as:

	<i>Email</i>	<i>Internet</i>	<i>Other</i>
(a) nominations	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(b) capacity bookings	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(c) transfers of capacity rights between storage users	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(d) other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4 Storage capacity allocation and congestion management

4.1 What kind of capacity allocation mechanism do you apply (several answers possible, if mechanism applied different, depending on the storage facility/group of storage facilities)? (GGPSSO 4.1)

(a) market-based (e.g. auctions)	<input type="checkbox"/>
(b) first come first served	<input checked="" type="checkbox"/>
(c) capacity follows the customer	<input checked="" type="checkbox"/>
(d) other (<i>please specify below</i>)	<input type="checkbox"/>
Notes	

4.2 Is the capacity allocation mechanism designed:

(a) by the SSO	<input checked="" type="checkbox"/>
(b) by national legislation	<input type="checkbox"/>
(c) other (please specify below)	<input type="checkbox"/>
notes:	

4.3 Have these mechanisms and procedures been subject to consultation with storage users. If “yes”, please provide details on how the consultation process was conducted (GGPSSO 4.1.e)

(a) bilateral contacts with some users	<input checked="" type="checkbox"/>
(b) bilateral contacts with all users and some prospects	<input type="checkbox"/>
(c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	<input type="checkbox"/>
(d) consultation process supervised by relevant national authority	<input type="checkbox"/>
(e) other (please specify below)	<input type="checkbox"/>
notes: mechanism and procedures have been developed historically and reflect the needs of the Austrian market.	

4.4 In case of congestion, what kind of solution do you apply or plan to apply (GGPSSO 4.2)

(a) market based (e.g. auctions)	<input type="checkbox"/>
(b) pro rata	<input type="checkbox"/>
(c) other (please specify below)	<input type="checkbox"/>
notes: situation has not occurred so far – no capacity congestion In case congestion should occur a procedure will be set up by the SSO well in time	

4.5 Is the congestion management mechanism designed:

(a) by the SSO	<input type="checkbox"/>
(b) by national legislation	<input type="checkbox"/>
(c) other (please specify below)	<input type="checkbox"/>
notes: currently no congestion management mechanism applied as no capacity congestion existing; in case of congestion a procedure will be set up by the SSO well in time	

4.6 The congestion management mechanism:

(a) has it ever been used?	<input type="checkbox"/>
notes: so far there has not been a need for a congestion management mechanism – no capacity congestion existing	

4.7 Unused capacity (e.g. day-ahead release of non-nominated injectability and deliverability) (GGPSSO 4.4):

(a) do you offer all unused capacity on an interruptible basis?	No
From SO's point of view currently no market demand; short term (day ahead) demand is covered by balancing energy market	

4.8 Do you use other means to discourage hoarding and facilitate re-utilisation and trade of storage capacity? Please specify the nature of these arrangements

answer:	No
notes:	

5 Confidentiality requirements

5.1 Please indicate if you (GGPSSO 5.1.a-c):

(a) keep databases related to storage operations separate	<input checked="" type="checkbox"/>
(b) develop new IT systems for the storage business separately (when new IT systems are being developed in vertically integrated undertakings)	<input type="checkbox"/>
(c) ensure that no information available to the SSO concerning its storage business is passed to any other part of any affiliate of the company in advance of being provided to all market participants	<input type="checkbox"/>
(d) have drafted a code of conduct	<input type="checkbox"/>
(e) have implemented a compliance programme, supervised by a Compliance Officer	<input type="checkbox"/>

5.2 If these measures have been monitored or supervised externally, please specify by whom (relating to 5.1.a-c)?

(a) national regulatory authority	<input type="checkbox"/>
(b) another relevant national regulatory authority (please specify)	<input type="checkbox"/>
(c) external audit	<input type="checkbox"/>
(d) other (<i>please specify below</i>)	<input type="checkbox"/>
notes:	

5.3 Are the SSO and the supply business located in separate buildings (GGPSSO 5.1.d)?

answer:	No
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6 Transparency requirements
6.1 Are the following commercial terms published (GGPSSO 6.4.a-d):

	<i>In national language</i>	<i>In English</i>	<i>On the internet</i>	<i>Free of charge</i>	<i>Not applicable</i>
(a) if rTPA: tariffs and tariff methodologies for each service offered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(b) if nTPA: main commercial conditions including the prices for standard services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	in process ¹
(c) If nTPA: updates of main commercial conditions including the prices for standard services, whenever the SSO changes them	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	in process ¹
(d) services offered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In process ¹
(e) storage code	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In process ¹
(f) main storage standard conditions for each service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In process ¹
(g) rights and responsibilities of all users	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In process ¹
(h) rules (e.g. periods) for counter flows during injection and withdrawal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In process ²
(i) rules of storage capacity transfer in case of customer switching (if any)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In process ²
(j) storage capacity allocation provisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No capacity allocation provisions applied
(k) congestion management provisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No congestion management provisions applied
(l) anti-hoarding provisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No anti-hoarding provisions applied
(m) re-utilisation provisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No re-utilisation provisions applied
(n) auction terms (where applicable)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(o) rules applicable for storage capacity trade on the secondary market vis-à-vis the SSO	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(p) rules and charges applicable to storage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

	<i>In national language</i>	<i>In English</i>	<i>On the internet</i>	<i>Free of charge</i>	<i>Not applicable</i>
penalties from storage users					
(q) compensation payments from the SSO to storage users	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(r) user-friendly instruments for calculating charges for a specific service (e.g. a tariff calculator)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Not offered

¹ to be fulfilled presumably by Oct 2006

² general rules will be part of general terms and conditions (GTC) to be presumably published by Oct 2006; detailed rules: will be drawn up on demand or customer request

6.2 Is the following operational information published (GGPSSO 6.5.a-e, 6.6.a-c, 6.9, 6.10):

	<i>In national language</i>	<i>In English</i>	<i>In energy units or ncm</i>	<i>Online information system</i>	<i>Free of charge</i>
(a) technical storage capacity	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
(b) available storage capacity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(c) contracted or held storage capacity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(d) aggregated inflows and outflows at least on a weekly basis for the immediately preceding week	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(e) historical utilization rates at least on a weekly basis for the immediately preceding week ¹	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(f) user-friendly instruments for verifying online the level of available and/or unused storage capacity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(g) maps indicating the location of their storage facilities and the connecting points of the storage facilities to the relevant network ²	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(h) methods of determining available storage capacity ³	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(i) operational parameters, including the rules of ownership and use of working gas ⁴	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(j) TSO's pre-emptive rights with operational rules and processes attached ⁵	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(k) any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons ⁶	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(l) all planned maintenance periods that might affect storage users' rights from storage contracts, at least once a year ⁷	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(m) the operational information corresponding to planned maintenance periods with adequate advance notice ⁷	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(n) regular updates on details, expected duration and effect of the maintenance ⁷	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

¹ is intended to be published on a monthly basis only

² Will presumably be published by Oct 2006 the latest ³ internet published data about available capacity can only be informative. Therefore Rag prefers to provide firm and valid information about available storage capacity on request.

⁴ part of General Terms and Conditions that will presumably be available by Oct. 2006

⁵ there is no demand or request from any market participant for such information

⁶ Capacity available is offered by RAG as quick as possible directly to potential customers

⁷ Austrian Control Area Manager (responsible – inter alia – for demand of balancing energy and management of network flows) is informed by RAG

6.3 Where you have not published specific data, please state why (relating to GGPSSO 6.2., 6.3)

(a) less than three users (information about the aggregate use of storage)	<input type="checkbox"/>
(b) three users or more, but still commercial sensitivity of information	<input checked="" type="checkbox"/> ¹
(c) reasons of cost (or substantial IT development needed)	<input checked="" type="checkbox"/>
(d) to avoid any potential market abuse	<input type="checkbox"/>
(e) to avoid significant harm to storage users commercial interest	<input type="checkbox"/>
(f) other (please specify below)	<input type="checkbox"/>
<p>notes: The storage capacity is booked by 4 customers; RAG is in direct and regular contact with the customers; all information required is provided directly ,verbally or per e-mail. Furthermore we have no indications that there is any market demand for publication of additional data.</p> <p>¹ contracts, terms and conditions notified to the NR</p>	

6.4 If you have not published information as required by the GGPSSO about the aggregate use of storage, on the ground that such publication would harm the commercial interest of user(s), are any alternative data published (e.g. aggregate inflows and outflows on a monthly –or any other frequency- basis, non-numerical data)? Please specify and justify why this is the case (relating to GGPSSO 6.3)

answer: alternative data are not published, RAG clients on request have access to terms and conditions of all storage contracts (except sensitive data) as well as the right for information about available capacity etc..

6.5 Where unplanned disruptions in access to the storage services occur, do you ensure that (GGPSSO 6.8):

(a) current system users are notified of that disruption as soon as possible	yes
(b) information concerning the maintenance and disruptions that have occurred is made available upon request to those affected by the disruption	yes

7 Storage penalties

7.1 Is there a clause or provision in the storage contract/code providing for compensation payments to the storage users in the event you fail to fulfil contractual obligations (GGPSSO 8.1.a)?

answer: only for damages caused in case of proved intent and negligence.

8 Secondary markets

8.1 Are registered users allowed to trade in the secondary market (GGPSSO 9.1)

(a) bundled services only	<input type="checkbox"/>
(b) both bundled and unbundled services	<input checked="" type="checkbox"/>

8.2 Have you developed and used standardised contracts and procedures on the primary market to facilitate secondary trade of storage capacity (GGPSSO 9.1)?

answer:	no
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8.3 Is there a clause in the storage code/contract referring to or addressing secondary storage capacity trading explicitly (relating to GGPSSO 9.1)?

answer:	no
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8.4 Do you provide an electronic platform or bulletin board to facilitate secondary storage capacity trading (GGPSSO 9.2, 9.3)

answer:	no
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8.5 Have you taken any other steps to facilitate secondary storage capacity trading (GGPSSO 9.1)? Please specify how

answer: so far there has been no demand or request from market participants for that kind of provisions in Austria. If there is demand in the future and services may be offered under economic conditions it may be offered.

9 Implementation of the other GGPSSO requirements

9.1 Necessary TPA Services – please indicate if you:

	<i>As of 1 April 2005</i>	<i>Planned date of introduction</i>	<i>Not applicable</i>
(a) offer unbundled services supplementing SBUs at least for available storage capacity at the beginning of the storage year (GGPSSO 3.3.b)	<input checked="" type="checkbox"/>		<input type="checkbox"/>
(b) offer short-term (<1 year) services down to a minimum period of one day (GGPSSO 3.3.c) ¹	<input type="checkbox"/>		<input type="checkbox"/>
(c) offer both firm and interruptible storage services (GGPSSO 3.3.d)	<input checked="" type="checkbox"/>		<input type="checkbox"/>

¹ From SO's point of view currently no market demand; therefore commercially not interesting for SO to offer said service; short term (day ahead) demand is covered by balancing energy market

9.2 Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction

answer: Currently no concrete steps planned - RAG sees no market demand for offer of short-term (<1 year) services down to a minimum period of one day in Austria.

9.3 Secondary market – please indicate if you:

	<i>As of 1 April 2005</i>	<i>Planned date of introduction</i>	<i>Not applicable</i>
(a) allow for title transfer for both bundled and unbundled capacities (GGPSSO 9.1)	<input checked="" type="checkbox"/>		<input type="checkbox"/>
(b) recognise the transfer of rights where notified by storage users for both bundled and unbundled capacities (GGPSSO 9.1)	<input checked="" type="checkbox"/>		<input type="checkbox"/>
(c) allow the new owner to aggregate such storage capacity operationally (GGPSSO 9.1)	<input checked="" type="checkbox"/>		<input type="checkbox"/>

9.4 Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction

answer: Generally RAG is open for any requests from customer side provided it is economic.

Appendix

Definitions

Available storage capacity means the part of the technical storage capacity that is not contracted or held by storage users at that moment and still available to the storage users for firm and interruptible services, and is not excluded from TPA under Article 2(9) of the Gas Directive (Definition 1 of the GGPSSO)

Storage capacity is space (expressed in normal cubic meters or energy), injectability and deliverability (expressed in normal cubic meters or energy per time unit). All of them can be firm or interruptible (Definition 17 of the GGPSSO)

Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions (Definition 18 of the GGPSSO)

Technical storage capacity is the maximum storage capacity (injectability, deliverability and space) that the SSO can offer to storage users, excluding storage capacity for SSOs operational needs