

ERGEG Gas Focus Group/Storage TF

Guidelines for Good Practice for Gas Storage System Operators (GGPSSO)

Questionnaire for SSOs

Introduction

The objective of this questionnaire is to collect information from SSOs to assist in monitoring the implementation of the GGPSSO as requested by the European Commission.

The GGPSSO set out the minimum requirements for the provision of fair and non-discriminatory access to gas storage (in accordance to the Gas Directive¹). Monitoring implementation of the GGPSSO is therefore important in understanding how access to gas storage is being provided.

Not all requirements under the GGPSSO are due to be implemented from 1 April 2005 – however it will be important to understand what progress SSOs are making towards implementing these later requirements.

The deadline for the completion of the questionnaire is **20 June 2005**.

If there are late or incomplete submissions after date they will be considered as "nil" returns. SSOs are required to indicate the date from which GGPSSO requirements were met –particularly where this after 1 April 2005.

In order to ensure that all interested parties are consulted, ERGEG will also send out questionnaires to national regulatory authorities and storage users. The view of storage users will be particularly important in assessing implementation of the GGPSSO.

¹ Directive 2003/55/EC of the European Parliament and of the Council concerning common rules for the internal market in natural gas and repealing Directive 98/30/EC



ERGEG intends to publish an initial report on the implementation of the GGPSSO in September 2005 and it expects to present these findings at the next Madrid Forum. ERGEG intends to issue a final report on implementation after it has an opportunity to consider responses to its initial report.

To help ensure transparency, responses to the questionnaire and other documents associated with the GGPSSO will be published on the ERGEG website. Any requests to keep information confidential will be considered in accordance with the relevant section of the GGPSSO that deals with the publication of the information. If you want any information to be treated as confidential this should be objectively justified and outlined clearly – taking into account the requirements of the GGPSSO. Any information that is to be treated as confidential should be placed in a separate appendix.

Please note that in order to allow for maximum common understanding of data, the answers provided by SSOs will be reviewed by the national regulatory authority.

Given that ERGEG's initial report will be published in September, we request that SSOs provide an addendum to their original submission if there are significant changes to the information that they provide, between 20 June and the beginning of September (1 September). This will ensure that the report is as up to date as possible and avoid misrepresenting the position of the SSOs.

Any question on this questionnaire should be directed in the first instance to:

[insert contact details of NRA]



Questionnaire

Business name of respondent: VNG - Verbundnetz Gas AG	
s access to your storage system provided:	
(a) on a regulated basis	
(b) on a negotiated basis	
(c) both (please provide comments below)	
notes:	
ls access provided:	
(a) to a given storage facility	
(b) to a group of storage facilities in the same balancing zone	
(c) other (please provide comments below)	
notes:	
	e assume tha
following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please provided many groups, how many sites within group) and specify how this is arranged:	
following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please provided to individual storage facilities.	
following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please providing groups, how many sites within group) and specify how this is arranged: answer:	
following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please providing groups, how many sites within group) and specify how this is arranged: answer:	
following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please providing groups, how many sites within group) and specify how this is arranged: answer: How many system users own capacity rights (date of reference: 1 April 2005)? answer: One	
If access to storage is not provided to individual storage facilities, please providing groups, how many sites within group) and specify how this is arranged: answer: How many system users own capacity rights (date of reference: 1 April 2005)?	





(a)	a separate entity (i.e. ownership unbundling)	
(b)	a separate entity (i.e. legal unbundling)	
(c)	part of a "combined operator" (i.e. combined transmission, LNG, storage and distribution storage operator, legally unbundled from other activities not relating to transmission, LNG, storage and distribution system operations)	
(d)	part of a vertically integrated company (i.e. unbundling of accounts)	
n th	e case of a SSO being part of a vertically integrated company:	
(a)	please provide details on the ownership structure. If an ownership diagram is avail attach it to the completed questionnaire.	lable, pleas
	details: please note attachment - structure of shareholders	
(b)	please specify if you have drawn up a document setting out all the terms and conditions relating to storage use by the affiliate company (GGPSSO 1.3).	\boxtimes
Plea	se specify if you (GGPSSO 1.2.b):	
(a)	have developed and use standard storage contracts	\boxtimes
(b)	have developed and use a storage code (approved by national relevant regulatory authority)	
	consulted users in developing the standard storage contracts or the storage	\bowtie
(c)	code	
Plea	·	
Plea	se provide details on how the consultation process for developing	
Plea cont	se provide details on how the consultation process for developing tracts/storage code was conducted (relating to GGPSSO 1.2.b)	standard
Plea cont	se provide details on how the consultation process for developing tracts/storage code was conducted (relating to GGPSSO 1.2.b) bilateral contacts with some users bilateral contacts with all users and some prospects	standard
Pleacont (a) (b)	se provide details on how the consultation process for developing racts/storage code was conducted (relating to GGPSSO 1.2.b) bilateral contacts with some users bilateral contacts with all users and some prospects open consultation process, with some sort of public announcement (e.g. on	standard





3.2

3.3

3.4

3 Necessary TPA services

3.1 Please provide the following data in normalised cubic meters (date of reference: 1 April 2005) (GGPSSO 3.1)

		Space	Injectal	bility	Deliverability
(a)	technical capacity	2170 Mio.	1738 T	m³/h	3098 Tm³/h
(b)	available capacity				
(c)	contracted or held capacity				
(d)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons ²				
	notes:				
(e)	any other capacity excluded from TPA – other than the portion used for production operations and facilities reserved exclusively for the TSO				
	notes: technical constrains				
	use indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15):	your country	are place	ed or	n (relating to
GGF	PSSO 3.2, 3.5, 3.6-3-15):	your country	are place	ed or	n (relating to
GGF (a)	PSSO 3.2, 3.5, 3.6-3-15): the SSO	your country	are place	ed or	relating to
GGF	PSSO 3.2, 3.5, 3.6-3-15):	your country	are place	ed or	relating to
(a) (b)	PSSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO	your country	are place	ed or	
(a) (b) (c)	PSSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO	your country	are place	ed or	
(a) (b) (c) (d)	the SSO the shippers no PSO other notes:	your country	are place	ed or	
(a) (b) (c) (d)	the SSO the shippers no PSO other			ed or	
(a) (b) (c) (d) Cap (a)	the SSO the shippers no PSO other notes: acity for Public Service Obligations (hereafter PSO): is storage capacity needed for any PSO offered on a TPA	A basis? (GGPS	SSO 3.2)		
(a) (b) (c) (d) (a)	the SSO the shippers no PSO other notes: acity for Public Service Obligations (hereafter PSO): is storage capacity needed for any PSO offered on a TPA by capacity needed for any PSO is NOT offered on a TPA	A basis? (GGPS	SSO 3.2)		
(a) (b) (c) (d) (a) (a) (a) (a)	the SSO the shippers no PSO other notes: acity for Public Service Obligations (hereafter PSO): is storage capacity needed for any PSO offered on a TPA	A basis? (GGPS	SSO 3.2)		

² Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions



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		Space	Injectab	ility L	Deliverability
(a) no	ormalised cubic meters				
Do you	offer the following services on the primary ma	rket (GGPSSO 3.3	3, 3.5, 3.7):		
(a) bu	undled services (SBU) of space and injectability/del	iverability			\boxtimes
	service which includes an obligation for the SSO to een nominated	allocate the gas w	vhich has		\boxtimes
(c) in	jection and withdrawal are possible at any time				\boxtimes
no	otes:				
Are the	e following services separately charged (GGPSS	SO 3.3., 3.5, 3.7)?			
(a) a	service which includes an obligation for the SSO to		vhich has		
(b) in	jection and withdrawal are possible at any time				
no	otes:		<u> </u>		
Obliga (a)	tion for the SSO to allocate according to nomination consistent with the use of the interconnected gas		em		
	consistent with the use of the interconnected gas not compatible with the balancing regime of the ir	transmission syste	em		
(a) (b)	consistent with the use of the interconnected gas	transmission syste	em		
(a) (b)	consistent with the use of the interconnected gas not compatible with the balancing regime of the intransportation system	transmission syste	em		
(a) (b)	consistent with the use of the interconnected gas not compatible with the balancing regime of the ir transportation system on and withdrawal possible at any time	transmission syste	em		
(a) (b) Injectio	consistent with the use of the interconnected gas not compatible with the balancing regime of the ir transportation system on and withdrawal possible at any time storage technical constraints	transmission syste			
(a) (b) Injectio	consistent with the use of the interconnected gas not compatible with the balancing regime of the ir transportation system on and withdrawal possible at any time storage technical constraints	transmission syste	em		
(a) (b) Injection (c) (d) (e) (f) If any explain	consistent with the use of the interconnected gas not compatible with the balancing regime of the intransportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas not consistent with PSOs of these services (please specify) has not be a why	transmission syste	em	er reas	Gon, plea
(a) (b) Injection (c) (d) (e) (f) If any explain	consistent with the use of the interconnected gas not compatible with the balancing regime of the ir transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas not consistent with PSOs of these services (please specify) has not be	transmission syste	em	er reas	on, pleas
(a) (b) Injection (c) (d) (e) (f) If any explair expla	consistent with the use of the interconnected gas not compatible with the balancing regime of the intransportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas not consistent with PSOs of these services (please specify) has not be a why	transmission systemeterconnected gas transmission systemeter introduced for some transmission systemeter introduced for some the ground	or any other		
(a) (b) Injection (c) (d) (e) (f) If any explair explair explair	consistent with the use of the interconnected gas not compatible with the balancing regime of the ir transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas not consistent with PSOs of these services (please specify) has not be a why nation: there are limitations on the offer of services	transmission systemeterconnected gas sterconnected gas transmission systemeter introduced for so on the ground prage infrastructure.	or any other		



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· · · · · · · · · · · · · · · · · · ·					
(b) bilateral contacts with all users and some prosp	pects				\boxtimes
(c) open consultation process, with some sort of p company website, by press, at a conference)	ublic announcer	ment (e.g. o	า		
(d) consultation process supervised by relevant na	ational regulator	y authority			
(e) other (please specify below)					
details on consultation process:	_				
Please specify the minimum size for each service	e (GGPSSO 3.8)			
	,	Space	Injecta	bilitv	Delivera
(a) bundled services (SBU) of space and injectability/deliverability			,	· .,	18 E
(b) injection and withdrawal are possible at any tim	ne		100 Ti	m³/h	30 Tn
thresholds (GGPSSO 3.8)? answer:					
notes:				•	
Please specify the maximum duration for each so (a) bundled services (SBU) of space and injectability		-	O (GGF		3.3.c) - 10 year
	ity/deliverability				
(b) other services					10 year
notes:					
Please specify if you have developed information				omm	unicatio
provide adequate data to storage users and to si	implify transact				
(a) nominations		Email ⊠		ernet ⊠	Oth
(b) capacity bookings		\square	_	<u> </u>	
(c) transfers of capacity rights between storage us	sers			<u></u>	
(1)				_	
(d) other					_ <u>L</u>

3.11 Please indicate if services offered have been developed with consultation of storage users to take



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(a) by the SSO	
(b) by national legislation	
(c) other (please specify below)	
notes:	
Have these mechanisms and procedures been subject to consultation with olease provide details on how the consultation process was conducted (GG	
(a) bilateral contacts with some users	
(b) bilateral contacts with all users and some prospects	
(c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	
(d) consultation process supervised by relevant national authority	
(e) other (please specify below)	
notes:	
n case of congestion, what kind of solution do you apply or plan to apply (GGPSSO 4.2)
(a) market based (e.g. auctions)	
(b) pro rata	\boxtimes
(a) ather (alone energity below)	
(c) other (please specify below)	
notes:	
notes:	
notes: s the congestion management mechanism designed:	
notes: s the congestion management mechanism designed: (a) by the SSO	
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation	
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below)	
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes:	
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: The congestion management mechanism:	
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: The congestion management mechanism: (a) has it ever been used?	
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: The congestion management mechanism: (a) has it ever been used? notes: Just capacity (e.g. day-ahead release of non-nominated injectab)	
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: The congestion management mechanism: (a) has it ever been used? notes: Just Capacity (e.g. day-ahead release of non-nominated injectab GGPSSO 4.4):	ility and deliverability)
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: The congestion management mechanism: (a) has it ever been used? notes: Jnused capacity (e.g. day-ahead release of non-nominated injectab GGPSSO 4.4): (a) do you offer all unused capacity on an interruptible basis?	ility and deliverability)
notes: s the congestion management mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: The congestion management mechanism: (a) has it ever been used? notes: Unused capacity (e.g. day-ahead release of non-nominated injectab GGPSSO 4.4): (a) do you offer all unused capacity on an interruptible basis? notes: not applicable Do you use other means to discourage hoarding and facilitate re-utilisation.	ility and deliverability)





5 Confidentiality requirements

5.1 Please indicate if yo	u (GGPSSO 5.1.a-c):
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(a)	keep databases related to storage operations separate	\boxtimes
(b)	develop new IT systems for the storage business separately (when new IT systems are being developed in vertically integrated undertakings)	
(c)	ensure that no information available to the SSO concerning its storage business is passed to any other part of any affiliate of the company in advance of being provided to all market participants	
(d)	have drafted a code of conduct	\boxtimes
(e)	have implemented a compliance programme, supervised by a Compliance Officer	\boxtimes

5.2 If these measures have been monitored or supervised externally, please specify by whom (relating to 5.1.a-c)?

(a)	national regulatory authority	
(b)	another relevant national regulatory authority (please specify)	
(c)	external audit	\boxtimes
(d)	other (please specify below)	
	notes:	

5.3	Are the SSO and the supply	/ business located in se	parate buildings	(GGPSSO 5.1.d)

answer:	.
anower.	



6 Transparency requirements

6.1 Are the following commercial terms published (GGPSSO 6.4.a-d):

		In national language	In English	On the internet	Free of charge	Not applicable
(a)	if rTPA: tariffs and tariff methodologies for each service offered					
(b)	if nTPA: main commercial conditions including the prices for standard services	\boxtimes	\boxtimes		\boxtimes	
(c)	If nTPA: updates of main commercial conditions including the prices for standard services, whenever the SSO changes them		\boxtimes	\boxtimes	\boxtimes	
(d)	services offered	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(e)	storage code	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(f)	main storage standard conditions for each service	\boxtimes	\boxtimes		\boxtimes	
(g)	rights and responsibilities of all users	\boxtimes	\boxtimes		\boxtimes	
(h)	rules (e.g. periods) for counter flows during injection and withdrawal					\boxtimes
(i)	rules of storage capacity transfer in case of customer switching (if any)	\boxtimes	\boxtimes		\boxtimes	
(j)	storage capacity allocation provisions					
(k)	congestion management provisions					
(l)	anti-hoarding provisions					
(m)	re-utilisation provisions					
(n)	auction terms (where applicable)					
(o)	rules applicable for storage capacity trade on the secondary market vis-à-vis the SSO					\boxtimes
(p)	rules and charges applicable to storage penalties from storage users					\boxtimes
(q)	compensation payments from the SSO to storage users	\boxtimes	\boxtimes		\boxtimes	
(r)	user-friendly instruments for calculating charges for a specific service (e.g. a tariff calculator)			\boxtimes	\boxtimes	

6.2 Is the following operational information published (GGPSSO 6.5.a-e, 6.6.a-c, 6.9, 6.10):

	In national language	In English	In energy units or ncm	Online information system	Free of charge
(a) technical storage capacity		\boxtimes	\boxtimes	\boxtimes	\boxtimes
(b) available storage capacity	\boxtimes	\boxtimes	\boxtimes	\boxtimes	\boxtimes
(c) contracted or held storage capacity		\boxtimes		\boxtimes	\boxtimes



6.3

		-		-	-	
(d)	aggregated inflows and outflows at least on a weekly basis for the immediately preceding week					
(e)	historical utilization rates at least on a weekly basis for the immediately preceding week					
(f)	user-friendly instruments for verifying online the level of available and/or unused storage capacity		\boxtimes			\boxtimes
(g)	maps indicating the location of their storage facilities and the connecting points of the storage facilities to the relevant network		\boxtimes			
(h)	methods of determining available storage capacity					
(i)	operational parameters, including the rules of ownership and use of working gas					
(j)	TSO's pre-emptive rights with operational rules and processes attached					
(k)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons					
(l)	all planned maintenance periods that might affect storage users' rights from storage contracts, at least once a year					
(m)	the operational information corresponding to planned maintenance periods with adequate advance notice		\boxtimes			\boxtimes
(n)	regular updates on details, expected duration and effect of the maintenance	\boxtimes	\boxtimes		\boxtimes	\boxtimes
Whe	re you have not published specific data,	please stat	e why (rela	ating to GGI	PSSO 6.2., 6.3	3)
(a)	less than three users (information about the	e aggregate	use of stor	age)	D	3
(b)						
(c)	reasons of cost (or substantial IT developm	nent needed)		Σ	1
(d)	to avoid any potential market abuse				D	1
(e)	to avoid significant harm to storage users of	commercial i	nterest		Σ	1
(f)	other (please specify below)					
	notes:					





GGPSSO 6.3)		
answer: No		
Where unplanned disruptions in access to the storage ser (GGPSSO 6.8):	vices occu	r, do you ens
(a) current system users are notified of that disruption as soon as p	ossible	
(b) information concerning the maintenance and disruptions that ha made available upon request to those affected by the disruption		is
Storage penalties		nensation nav
Is there a clause or provision in the storage contract/code provi	dina for com	
Is there a clause or provision in the storage contract/code provious the storage users in the event you fail to fulfil contractual obligations answer: No		
the storage users in the event you fail to fulfil contractual obliga		
the storage users in the event you fail to fulfil contractual obliga		
the storage users in the event you fail to fulfil contractual obliga		
the storage users in the event you fail to fulfil contractual obligations answer: No		
the storage users in the event you fail to fulfil contractual obligations answer: No		
the storage users in the event you fail to fulfil contractual obliga		
the storage users in the event you fail to fulfil contractual obligations answer: No	tions (GGPS	SSO 8.1.a)?
the storage users in the event you fail to fulfil contractual obligations answer: No Secondary markets	tions (GGPS	SSO 8.1.a)?
the storage users in the event you fail to fulfil contractual obligations answer: No Secondary markets Are registered users allowed to trade in the secondary market (G	tions (GGPS	SSO 8.1.a)?
the storage users in the event you fail to fulfil contractual obligations answer: No Secondary markets Are registered users allowed to trade in the secondary market (Ga) bundled services only	GGPSSO 9.1)
the storage users in the event you fail to fulfil contractual obligations answer: No Secondary markets Are registered users allowed to trade in the secondary market (Ga) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and pro-	GGPSSO 9.1)
the storage users in the event you fail to fulfil contractual obligations answer: No Secondary markets Are registered users allowed to trade in the secondary market (Ga) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and profacilitate secondary trade of storage capacity (GGPSSO 9.1)?	GGPSSO 9.1	the primary m
secondary markets Are registered users allowed to trade in the secondary market (Ga) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and profacilitate secondary trade of storage capacity (GGPSSO 9.1)? answer:	GGPSSO 9.1	the primary m
secondary markets Are registered users allowed to trade in the secondary market (Ga) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and profacilitate secondary trade of storage capacity (GGPSSO 9.1)? answer: Is there a clause in the storage code/contract referring to capacity trading explicitly (relating to GGPSSO 9.1)?	GGPSSO 9.1	the primary m





9 Implementation of the other GGPSSO requirements

9.1	Necessar	/ TPA	Services -	 please 	indicate if	you:
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		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	offer unbundled services supplementing SBUs at least for available storage capacity at the beginning of the storage year (GGPSSO 3.3.b)			
(b)	offer short-term (<1 year) services down to a minimum period of one day (GGPSSO 3.3.c)		period of one day 1 April 2006	
(c)	offer both firm and interruptible storage services (GGPSSO 3.3.d)			
		•		

9.2	Where not already provided, please provide brief details on steps you plan to take to facilitate their
	introduction

anewor:		
answer:		

9.3 Secondary market – please indicate if you:

		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	allow for title transfer for both bundled and unbundled capacities (GGPSSO 9.1)		01.04.2006	
(b)	recognise the transfer of rights where notified by storage users for both bundled and unbundled capacities (GGPSSO 9.1)		01.04.2006	
(c)	allow the new owner to aggregate such storage capacity operationally (GGPSSO 9.1)		01.04.2006	\boxtimes

9.4 Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction

anewor:		
answer:		



Appendix

Definitions

Available storage capacity means the part of the technical storage capacity that is not contracted or held by storage users at that moment and still available to the storage users for firm and interruptible services, and is not excluded from TPA under Article 2(9) of the Gas Directive (Definition 1 of the GGPSSO)

Storage capacity is space (expressed in normal cubic meters or energy), injectability and deliverability (expressed in normal cubic meters or energy per time unit). All of them can be firm or interruptible (Definition 17 of the GGPSSO)

Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions (Definition 18 of the GGPSSO)

Technical storage capacity is the maximum storage capacity (injectability, deliverability and space) that the SSO can offer to storage users, excluding storage capacity for SSOs operational needs