



Data security and integrity

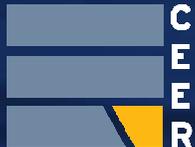
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Hearing on Smart Metering GGP

Brussels, 8th of October

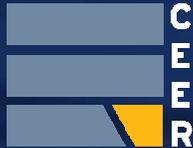
Regulatory aspects

For ERGEG it is of the utmost importance that the privacy of customers is protected. All reasonable endeavours have to be undertaken to ensure data security. ERGEG suggests that national solutions are applied but stresses the importance of cooperation with national agencies dealing with privacy issues, to make sure that the specifics relating to energy are taken into account.



29 - Customer control of metering data

”It is always the customer that chooses in which way metering data shall be used and by whom, **with the exception of metering data required to fulfil regulated duties and within the national market model.** The principle should be that the party requesting information shall state what information is needed, with what frequency and will then obtain customer’s approval for this.”



Thank you for your attention!

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