

**CEER workshop on CEER Guidelines of Good Practice on retail market design,
with a focus on supplier switching and billing**

10 February 2011, 13h15-17h00

Boudewijn building/Boudewijngebouw, Boudewijnlaan 30 1000 Brussels

13:15 – 13:30 Registration and coffee

13:30 – 14:15 Introduction and presentation of CEER/EREG work

Opening remarks	Mrs Patricia De Suzzoni, Chair RMC WG
Objectives of the workshop and arrangement of the day	Mrs Marielle Liikanen, Chair RMF TF
Retail Market Design Working Group	European Commission, DG ENER
CEER/EREG previous work on market design	Mrs Marielle Liikanen, Chair RMF TF
CEER GGP on retail market design, with a focus on supplier switching and billing	Mr Antti Paananen, EMV Project manager

14:15 – 15:00 Stakeholder presentations on market design

Eurelectric	Mr Roel Kaljee
Eurogas	Mr David Johnson
CEDEC	Mr Gert De Block
GEODE	Mr Wolfgang Orasch
Swedish Independent Suppliers Association (SE)	Mr Johan Öhnell

15:00 – 15:15 Coffee break

15:15 – 15:45 Stakeholder cross-border experience

BEUC	Ms Monika Stajnarova
NordREG	Mr Daniel Norstedt, Chair NordREG Retail Market WG
Ireland-Northern Ireland cooperation	Ms Karen Kavanagh, CER

15:45 – 16:45 Discussion on key elements of market design

Speakers and audience	Based on presentations during first two sessions
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16:45 – 17:00 Closing of the workshop

Continuation of work, stakeholder involvement	Mrs Marielle Liikanen, Chair RMF TF
Closing remarks	Mrs Patricia De Suzzoni, Chair RMC WG