

ERGEG Gas Focus Group/Storage TF

Guidelines for Good Practice for Gas Storage System Operators (GGPSSO)

Questionnaire for SSOs

Introduction

The objective of this questionnaire is to collect information from SSOs to assist in monitoring the implementation of the GGPSSO as requested by the European Commission.

The GGPSSO set out the minimum requirements for the provision of fair and non-discriminatory access to gas storage (in accordance to the Gas Directive¹). Monitoring implementation of the GGPSSO is therefore important in understanding how access to gas storage is being provided.

Not all requirements under the GGPSSO are due to be implemented from 1 April 2005 – however it will be important to understand what progress SSOs are making towards implementing these later requirements.

The deadline for the completion of the questionnaire is **20 June 2005**.

If there are late or incomplete submissions after date they will be considered as "nil" returns. SSOs are required to indicate the date from which GGPSSO requirements were met –particularly where this after 1 April 2005.

In order to ensure that all interested parties are consulted, ERGEG will also send out questionnaires to national regulatory authorities and storage users. The view of storage users will be particularly important in assessing implementation of the GGPSSO.

¹ Directive 2003/55/EC of the European Parliament and of the Council concerning common rules for the internal market in natural gas and repealing Directive 98/30/EC



ERGEG intends to publish an initial report on the implementation of the GGPSSO in September 2005 and it expects to present these findings at the next Madrid Forum. ERGEG intends to issue a final report on implementation after it has an opportunity to consider responses to its initial report.

To help ensure transparency, responses to the questionnaire and other documents associated with the GGPSSO will be published on the ERGEG website. Any requests to keep information confidential will be considered in accordance with the relevant section of the GGPSSO that deals with the publication of the information. If you want any information to be treated as confidential this should be objectively justified and outlined clearly – taking into account the requirements of the GGPSSO. Any information that is to be treated as confidential should be placed in a separate appendix.

Please note that in order to allow for maximum common understanding of data, the answers provided by SSOs will be reviewed by the national regulatory authority.

Given that ERGEG's initial report will be published in September, we request that SSOs provide an addendum to their original submission if there are significant changes to the information that they provide, between 20 June and the beginning of September (1 September). This will ensure that the report is as up to date as possible and avoid misrepresenting the position of the SSOs.

Any question on this questionnaire should be directed in the first instance to:

[insert contact details of NRA]



Questionnaire

(a) on a regulated basis (b) on a negotiated basis (c) both (please provide comments below) notes: s access provided: (a) to a given storage facility (b) to a group of storage facilities in the same balancing zone (c) other (please provide comments below) notes: NAM offers services to third parties from its underground storage facility in Grijpskerk. NAM while maintaining its position that the UGS Grijpskerk should not be considered a gas storage defined in the Dutch Gas Act (and the Directive 2003/55/EC). It is this part of the Grijpskerk services, that is the subject of this questionnaire. For further information please refer to NAM's website www.nam.nl. The answer that access is provided to a given storage facility/to a group of storage, please ass following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please provide defined in the please provided to individual storage facilities, please provide defined in the please provided to individual storage facilities, please provide defined in the please provided to individual storage facilities, please provide defined in the please provided to individual storage facilities, please provide defined in the please provide defined in t	
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many groups, how many sites within group) and specify how this is arranged:	
answer: n.a.	
How many system users own capacity rights (date of reference: 1 April 2005)?	
Answer: 4	
National framework:	
(a) do you believe that there is a conflict between the requirements of the GGPSSO and national legislation that will materially affect either your interests or your ability to comply with the GGPSSO?	
notes: No	





2 Roles and responsibilities of Storage System Operators

(a)	a separate entity (i.e. ownership unbundling)			
(b)	a separate entity (i.e. legal unbundling)			
(c)	part of a "combined operator" (i.e. combined transmission, LNG, storage and distribution storage operator, legally unbundled from other activities not relating to transmission, LNG, storage and distribution system operations)			
(d)	part of a vertically integrated company (i.e. unbundling of accounts)	X		
n th	e case of a SSO being part of a vertically integrated company:			
(a)	please provide details on the ownership structure. If an ownership diagram is avail attach it to the completed questionnaire.	lable, pleas		
	details:			
	NAM, a Shell/ExxonMobil joint venture established in The Netherlands, operates			
	the Grijpskerk UGS facilities. Energie Beheer Nederland (EBN) participates on			
	behalf of the Dutch State.			
(b)	please specify if you have drawn up a document setting out all the terms and conditions relating to storage use by the affiliate company (GGPSSO 1.3).			
Plea	se specify if you (GGPSSO 1.2.b):			
(a)	have developed and use standard storage contracts	\boxtimes		
(b)	have developed and use a storage code (approved by national relevant regulatory authority)			
(c)	consulted users in developing the standard storage contracts or the storage code	×		
	se provide details on how the consultation process for developing tracts/storage code was conducted (relating to GGPSSO 1.2.b)	standard		
(a)	bilateral contacts with some users			
(b)	bilateral contacts with all users and some prospects			
(c)	open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)			
(d)	consultation process supervised by relevant national regulatory authority			
(e)	other (please specify below)			
(0)	notes: Following publication of contracts and tariffs a symposium was held in 2004 where NAM representative organisations presented their positions.			



3 Necessary TPA services

3.1 Please provide the following data in normalised cubic meters (date of reference: 1 April 2005) (GGPSSO 3.1)

		Space	Injectability	Deliverability
(a)	technical capacity	145 E6	1.2 E6 / day	5.2 E6 / day
(b)	available capacity	30 E6	0.5 E6 / day	2.1 E6 / day
(c)	contracted or held capacity	115 E6	0.7 E6 / day	3.1 E6 / day
(d)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons ²	See notes	See notes	See notes
	notes: see comments to question 1.3c			
(e)	any other capacity excluded from TPA – other than the portion used for production operations and facilities reserved exclusively for the TSO	no	no	no
	notes:			

3.2 Please indicate if Public Service Obligations (PSO) in your country are placed on (relating to GGPSSO 3.2, 3.5, 3.6-3-15):

(a)	the SSO		
(b)	the shippers		
(c)	no PSO		
(d)	other	\boxtimes	
	notes: BV Nederlandse Gasunie and GTS BV have a PSO related to the Production policy. GTS BV has a PSO w.r.t. peak supply between -9 and -17 degr		Field

3.3 Capacity for Public Service Obligations (hereafter PSO):

(a) is storage capacity needed for any PSO offered on a TPA basis? (GGPSSO 3.2)	n.a.
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3.4 If any capacity needed for any PSO is NOT offered on a TPA basis, please state why:

(a)	national legislation	n.a.
(b)	other	
	notes:	

² Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions



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		Space	Injecta	bility	Deliverabilit	
(a) n	ormalised cubic meters					
Do yo	u offer the following services on the primary market	(GGPSSO 3.3	3, 3.5, 3.7):	:		
(a) b	undled services (SBU) of space and injectability/delivera	ability			\boxtimes	
	service which includes an obligation for the SSO to allo	cate the gas w	hich has		\boxtimes	
(c) ir	njection and withdrawal are possible at any time					
	otes: ref (c) Injection and withdrawal are possible within onstraints and economically efficient use.	contractual lin	nits due to	techn	ical	
\re th	e following services separately charged (GGPSSO 3	.3., 3.5, 3.7)?				
	service which includes an obligation for the SSO to allo een nominated	cate the gas w	hich has			
(b) ir	ejection and withdrawal are possible at any time					
n	otes:					
Where	Where some services have NOT been introduced, please state why (GGPSSO 3.4.b, 3.5, 3.6, 3.7): Obligation for the SSO to allocate according to nominations					
Obliga	ation for the SSO to allocate according to nominations	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1 000 0.4	.b, 3.5	0, 3.6, 3.7):	
Obliga (a)	ation for the SSO to allocate according to nominations consistent with the use of the interconnected gas tran			.b, 3.5), 3.6, 3. <i>1</i>):	
		smission syste		.0, 3.3	, s.6, s.7):	
(a) (b)	consistent with the use of the interconnected gas tran	smission syste		.0, 3.3		
(a) (b)	consistent with the use of the interconnected gas tran- not compatible with the balancing regime of the interc transportation system	smission syste		, 3.3		
(a) (b) Injecti	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time	smission syste				
(a) (b) Injecti	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time storage technical constraints	smission syste	em			
(a) (b) Injecti (c) (d)	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure	smission syste	em			
(a) (b) Injecti (c) (d) (e) (f)	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas tran	smission systematics on systematics in the systematics of the systemat	em			
(a) (b) Injectii (c) (d) (e) (f)	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interce transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas tran not consistent with PSOs of these services (please specify) has not been	smission systematics on systematics in the systematics of the systemat	em			
(a) (b) Injecti (c) (d) (e) (f) If any explain explain	consistent with the use of the interconnected gas transort compatible with the balancing regime of the interconnected gas transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas transort consistent with PSOs of these services (please specify) has not been not why	smission systematics on systematics in the ground	em or any oth	ner re	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	
(a) (b) Injectic (c) (d) (e) (f) If any explain explain	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interconnected gas transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas trannot consistent with PSOs of these services (please specify) has not been maken why anation: n.a.	smission systematics on systematics in the ground	em or any oth	ner re	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	



ERGEG - Questionnaire SSO

3.11	Please indicate if services offered have been developed with consultation of storage users to take
0.11	into account market demand. If "yes", please provide details on how the consultation process was conducted (GGPSSO 3.4.a)

(a)	bilateral contacts with some users	
(b)	bilateral contacts with all users and some prospects	
(c)	open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	
(d)	consultation process supervised by relevant national regulatory authority	
(e)	other (please specify below)	
	details on consultation process:	

3.12 Please specify the minimum size for each service (GGPSSO 3.8)

		Space	Injectability	Deliverability
(a)	bundled services (SBU) of space and injectability/deliverability			
	Long bundle	9.7 E 6	0.08 E6/d	0.35 E6/d
	Short bundle	2.5 E6	0.04 E6/d	0.17 E6/d
(b)	injection and withdrawal are possible at any time	Within contractual limits	Within contractual limits	Within contractual limits

3.13 Are storage users allowed to pool their nominations with a view to overcome potential capacity thresholds (GGPSSO 3.8)?

ans	\boxtimes
wer:	

notes: Combined requests from users for injection and production must exceed technical minimum flow rates.

3.14 Please specify the maximum duration for each service offered by your SSO (GGPSSO 3.3.c)

(a)	bundled services (SBU) of space and injectability/deliverability	see notes
(b)	other services	
	notes: Until 1 April 2007.	

3.15 Please specify if you have developed information systems and electronic communications to provide adequate data to storage users and to simplify transactions such as:

	Email	Internet	Other
(a) nominations		\boxtimes	
(b) capacity bookings			\boxtimes
(c) transfers of capacity rights between storage users	\boxtimes		
(d) other			





4 Storage capacity allocation and congestion management

(a) market-based (e.g. auctions)	
(b) first come first served (
(c) capacity follows the customer	
(d) other (please specify below)	
notes: To NAM's knowledge (b) is considered a form of (a)	1
Available and contracted services are published on NAM's website (www.noccurred that 100% of the available services were contracted. If necessary pro rata.	
s the capacity allocation mechanism designed:	
(a) by the SSO	\boxtimes
(b) by national legislation	
(c) other (please specify below)	
notes: n.a.	
Have these mechanisms and procedures been subject to consultation verses provide details on how the consultation process was conducted ((GGPSSO 4.1.e)
(a) bilateral contacts with some users	
(b) bilateral contacts with all users and some prospects	
(c) open consultation process, with some sort of public announcement (e.g. company website, by press, at a conference)	on
(d) consultation process supervised by relevant national authority	
(e) other (please specify below)	
notes: Mechanism and procedures have been developed in consultation	n with the Dutch regul
In case of congestion, what kind of solution do you apply or plan to appl	ly (GGPSSO 4.2)
(a) market based (e.g. auctions)	
(b) pro rata	
(c) other (please specify below)	
notes: See note under 4.1.	·
s the congestion management mechanism designed:	
(a) by the SSO	
(a) by the SSO(b) by national legislation	<u> </u>
(b) by national legislation	
(b) by national legislation(c) other (<i>please specify below</i>)	



ERGEG – Questionnaire SSO

(a)	do you offer all unused capacity on an interruptible basis?	
	notes: Yes, in connection with minimum flow requirements	
	you use other means to discourage hoarding and facilitate re-utilisation and acity? Please specify the nature of these arrangements	d trade of
ans	wer:	\boxtimes
note	es: NAM's website states the following "Contracts may be refused if hoarding is sus	pected"
	nfidentiality requirements se indicate if you (GGPSSO 5.1.a-c):	
(a)	keep databases related to storage operations separate	
(b)	develop new IT systems for the storage business separately (when new IT systems are being developed in vertically integrated undertakings)	
(c)	ensure that no information available to the SSO concerning its storage business is passed to any other part of any affiliate of the company in advance of being provided to all market participants	
(d)	have drafted a code of conduct	\boxtimes
(e)	have implemented a compliance programme, supervised by a Compliance Officer	
	ese measures have been monitored or supervised externally, please specify 1.a-c)?	by whom (
(a)	national regulatory authority	
(b)	another relevant national regulatory authority (please specify)	
(c)	external audit	
(d)	other (please specify below)	
	notes: Measures are not monitored or supervised externally.	
Are	the SSO and the supply business located in separate buildings (GGPSSO 5.1.	.d)?
	wer:	
ans	<u></u>	



6 Transparency requirements

6.1 Are the following commercial terms published (GGPSSO 6.4.a-d):

		In national language	In English	On the internet	Free of charge	Not applicable
(a)	if rTPA: tariffs and tariff methodologies for each service offered					\boxtimes
(b)	if nTPA: main commercial conditions including the prices for standard services		\boxtimes	\boxtimes	\boxtimes	
(c)	If nTPA: updates of main commercial conditions including the prices for standard services, whenever the SSO changes them					
(d)	services offered		\boxtimes	\boxtimes	\boxtimes	
(e)	storage code					\boxtimes
(f)	main storage standard conditions for each service		\boxtimes	\boxtimes	\boxtimes	
(g)	rights and responsibilities of all users		\boxtimes		\boxtimes	
(h)	rules (e.g. periods) for counter flows during injection and withdrawal		\boxtimes	\boxtimes	\boxtimes	
(i)	rules of storage capacity transfer in case of customer switching (if any)					\boxtimes
(j)	storage capacity allocation provisions		\boxtimes		\boxtimes	
(k)	congestion management provisions					\boxtimes
(I)	anti-hoarding provisions		\boxtimes		\boxtimes	
(m)	re-utilisation provisions		\boxtimes		\boxtimes	
(n)	auction terms (where applicable)					\boxtimes
(o)	rules applicable for storage capacity trade on the secondary market vis-à-vis the SSO					\boxtimes
(p)	rules and charges applicable to storage penalties from storage users		\boxtimes	\boxtimes	\boxtimes	
(q)	compensation payments from the SSO to storage users				\boxtimes	
(r)	user-friendly instruments for calculating charges for a specific service (e.g. a tariff calculator)					\boxtimes

6.2 Is the following operational information published (GGPSSO 6.5.a-e, 6.6.a-c, 6.9, 6.10):

	In national language	In English	In energy units or ncm	Online information system	Free of charge
(a) technical storage capacity		\boxtimes			\boxtimes
(b) available storage capacity		\boxtimes	\boxtimes		\boxtimes
(c) contracted or held storage capacity		\boxtimes			\boxtimes



6.3

(d)	aggregated inflows and outflows at least on a weekly basis for the immediately preceding week					
(e)	historical utilization rates at least on a weekly basis for the immediately preceding week					
(f)	user-friendly instruments for verifying online the level of available and/or unused storage capacity					
(g)	maps indicating the location of their storage facilities and the connecting points of the storage facilities to the relevant network					
(h)	methods of determining available storage capacity					
(i)	operational parameters, including the rules of ownership and use of working gas					
(j)	TSO's pre-emptive rights with operational rules and processes attached					
(k)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons					
(I)	all planned maintenance periods that might affect storage users' rights from storage contracts, at least once a year		\boxtimes			
(m)	the operational information corresponding to planned maintenance periods with adequate advance notice		\boxtimes			
(n)	regular updates on details, expected duration and effect of the maintenance		\boxtimes			
Whe	ere you have not published specific data,	please state	e why (rela	ating to GGF	PSSO 6.2 6.3	3)
	less than three users (information about the	-				<u></u>]
	b) three users or more, but still commercial sensitivity of information]
(c)]
(d)) to avoid any potential market abuse					
(e)	to avoid significant harm to storage users of	commercial in	nterest			
(f)	other (please specify below)					
	notes: There are no current initiatives to im 1.3.c., plus the amount of services present			en NAM's po	sition as expla	ained in





f you have not published information as required by the GGPSSO about the storage, on the ground that such publication would harm the commercial intering alternative data published (e.g. aggregate inflows and outflows on a montrequency-basis, non-numerical data)? Please specify and justify why this is the GGPSSO 6.3)	rest of user(s), a thly –or any oth
answer:	
Where unplanned disruptions in access to the storage services occur, do GGPSSO 6.8):	you ensure th
(a) current system users are notified of that disruption as soon as possible	
(b) information concerning the maintenance and disruptions that have occurred is made available upon request to those affected by the disruption	
Storage penalties s there a clause or provision in the storage contract/code providing for compens	sation navments
he storage users in the event you fail to fulfil contractual obligations (GGPSSO 8	
Secondary markets	
Are registered users allowed to trade in the secondary market (GGPSSO 9.1)	Гп
•	
Are registered users allowed to trade in the secondary market (GGPSSO 9.1) (a) bundled services only	
Are registered users allowed to trade in the secondary market (GGPSSO 9.1) (a) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and procedures on the	
Are registered users allowed to trade in the secondary market (GGPSSO 9.1) (a) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and procedures on the accilitate secondary trade of storage capacity (GGPSSO 9.1)?	primary market
Are registered users allowed to trade in the secondary market (GGPSSO 9.1) (a) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and procedures on the acilitate secondary trade of storage capacity (GGPSSO 9.1)? answer: s there a clause in the storage code/contract referring to or addressing s	primary market
Are registered users allowed to trade in the secondary market (GGPSSO 9.1) (a) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and procedures on the acilitate secondary trade of storage capacity (GGPSSO 9.1)? answer: s there a clause in the storage code/contract referring to or addressing stapacity trading explicitly (relating to GGPSSO 9.1)?	primary market Gecondary stora
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Are registered users allowed to trade in the secondary market (GGPSSO 9.1) (a) bundled services only (b) both bundled and unbundled services Have you developed and used standardised contracts and procedures on the acilitate secondary trade of storage capacity (GGPSSO 9.1)? answer: s there a clause in the storage code/contract referring to or addressing stapacity trading explicitly (relating to GGPSSO 9.1)? answer: Do you provide an electronic platform or bulletin board to facilitate secondary rading (GGPSSO 9.2, 9.3) answer: Such actions will be considered when the demand for secondary trading	primary market primary market secondary stora y storage capac



9 Implementation of the other GGPSSO requirements

9.1 Necessary	TPA Services –	please indicate if	you
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		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	offer unbundled services supplementing SBUs at least for available storage capacity at the beginning of the storage year (GGPSSO 3.3.b)			
(b)	offer short-term (<1 year) services down to a minimum period of one day (GGPSSO 3.3.c)			
(c)	offer both firm and interruptible storage services (GGPSSO 3.3.d)			

9.2	Where not already provided, please provide brief details on steps you plan to take to facilitate their
	introduction

answer: NAM's position is explained in 1.3.c.	
and the second s	

9.3 Secondary market – please indicate if you:

		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	allow for title transfer for both bundled and unbundled capacities (GGPSSO 9.1)	\boxtimes		
(b)	recognise the transfer of rights where notified by storage users for both bundled and unbundled capacities (GGPSSO 9.1)			
(c)	allow the new owner to aggregate such storage capacity operationally (GGPSSO 9.1)			

9.4 Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction



Appendix

Definitions

Available storage capacity means the part of the technical storage capacity that is not contracted or held by storage users at that moment and still available to the storage users for firm and interruptible services, and is not excluded from TPA under Article 2(9) of the Gas Directive (Definition 1 of the GGPSSO)

Storage capacity is space (expressed in normal cubic meters or energy), injectability and deliverability (expressed in normal cubic meters or energy per time unit). All of them can be firm or interruptible (Definition 17 of the GGPSSO)

Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions (Definition 18 of the GGPSSO)

Technical storage capacity is the maximum storage capacity (injectability, deliverability and space) that the SSO can offer to storage users, excluding storage capacity for SSOs operational needs