

ERGEG Gas Focus Group/Storage TF

Guidelines for Good Practice for Gas Storage System Operators (GGPSSO)

Questionnaire for SSOs

Introduction

The objective of this questionnaire is to collect information from SSOs to assist in monitoring the implementation of the GGPSSO as requested by the European Commission.

The GGPSSO set out the minimum requirements for the provision of fair and non-discriminatory access to gas storage (in accordance to the Gas Directive¹). Monitoring implementation of the GGPSSO is therefore important in understanding how access to gas storage is being provided.

Not all requirements under the GGPSSO are due to be implemented from 1 April 2005 – however it will be important to understand what progress SSOs are making towards implementing these later requirements.

The deadline for the completion of the questionnaire is **20 June 2005**.

If there are late or incomplete submissions after date they will be considered as "nil" returns. SSOs are required to indicate the date from which GGPSSO requirements were met –particularly where this after 1 April 2005.

In order to ensure that all interested parties are consulted, ERGEG will also send out questionnaires to national regulatory authorities and storage users. The view of storage users will be particularly important in assessing implementation of the GGPSSO.

¹ Directive 2003/55/EC of the European Parliament and of the Council concerning common rules for the internal market in natural gas and repealing Directive 98/30/EC



ERGEG intends to publish an initial report on the implementation of the GGPSSO in September 2005 and it expects to present these findings at the next Madrid Forum. ERGEG intends to issue a final report on implementation after it has an opportunity to consider responses to its initial report.

To help ensure transparency, responses to the questionnaire and other documents associated with the GGPSSO will be published on the ERGEG website. Any requests to keep information confidential will be considered in accordance with the relevant section of the GGPSSO that deals with the publication of the information. If you want any information to be treated as confidential this should be objectively justified and outlined clearly – taking into account the requirements of the GGPSSO. Any information that is to be treated as confidential should be placed in a separate appendix.

Please note that in order to allow for maximum common understanding of data, the answers provided by SSOs will be reviewed by the national regulatory authority.

Given that ERGEG's initial report will be published in September, we request that SSOs provide an addendum to their original submission if there are significant changes to the information that they provide, between 20 June and the beginning of September (1 September). This will ensure that the report is as up to date as possible and avoid misrepresenting the position of the SSOs.

Any question on this questionnaire should be directed in the first instance to:

[insert contact details of NRA]



Questionnaire

Business name of respondent: Centrica Storage Ltd	
Is access to your storage system provided:	
(a) on a regulated basis	
(b) on a negotiated basis	
(c) both (please provide comments below)	
notes:Negotiatied access with a regulated storage contract and regulated auction capacity less than the defined minimum remain unsold 1 month prior to the start o	
Is access provided:	
(a) to a given storage facility	
(b) to a group of storage facilities in the same balancing zone	
(c) other (please provide comments below)	
notes:Access provided to the Rough offshore storage field.	
ou answer that access is provided to a given storage facility/to a group of storage, please	e assume that
ou answer that access is provided to a given storage facility/to a group of storage, please following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please provided many groups, how many sites within group) and specify how this is arranged:	
following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please provid	
If access to storage is not provided to individual storage facilities, please provid many groups, how many sites within group) and specify how this is arranged: answer: How many system users own capacity rights (date of reference: 1 April 2005)?	le details (e.g
following answers will be interpreted accordingly If access to storage is not provided to individual storage facilities, please provid many groups, how many sites within group) and specify how this is arranged: answer:	le details (e.g
If access to storage is not provided to individual storage facilities, please provid many groups, how many sites within group) and specify how this is arranged: answer: How many system users own capacity rights (date of reference: 1 April 2005)? answer: 17 firm capacity customers - 39 customers are able to place physical nominal	le details (e.g
If access to storage is not provided to individual storage facilities, please provid many groups, how many sites within group) and specify how this is arranged: answer: How many system users own capacity rights (date of reference: 1 April 2005)? answer: 17 firm capacity customers - 39 customers are able to place physical nominal injection and withdrawal nominations).	le details (e.g





(a)	a separate entity (i.e. ownership unbundling)	
(b)	a separate entity (i.e. legal unbundling)	×
(c)	part of a "combined operator" (i.e. combined transmission, LNG, storage and distribution storage operator, legally unbundled from other activities not relating to transmission, LNG, storage and distribution system operations)	
(d)	part of a vertically integrated company (i.e. unbundling of accounts)	
n th	e case of a SSO being part of a vertically integrated company:	
(a)	please provide details on the ownership structure. If an ownership diagram is avai attach it to the completed questionnaire.	lable, plea
	details: Centrica Storage Ltd is wholly owned by Centrica plc, operating physicand financially separate from the rest of the Centrica group.	sically, leg
(b)	please specify if you have drawn up a document setting out all the terms and conditions relating to storage use by the affiliate company (GGPSSO 1.3).	×
Plea	se specify if you (GGPSSO 1.2.b):	
(a)	have developed and use standard storage contracts	\triangleright
(b)	have developed and use a storage code (approved by national relevant regulatory authority)	×
(c)	consulted users in developing the standard storage contracts or the storage code	×
	se provide details on how the consultation process for developing tracts/storage code was conducted (relating to GGPSSO 1.2.b)	standard
(a)	bilateral contacts with some users	
(b)	bilateral contacts with all users and some prospects	
(c)	open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	
(d)	consultation process supervised by relevant national regulatory authority	\triangleright
(e)	other (please specify below)	
	notes: The standard storage contract (SSC) was developed through an industry w regulatory supervision by OFGEM. In addition CSL interprets the Undertakings gir	





3.2

3.3

3.4

3 Necessary TPA services

3.1 Please provide the following data in normalised cubic meters (date of reference: 1 April 2005) (GGPSSO 3.1)

		Space	Injectal	bility	Deliverability
(a)	technical capacity	34,835 GWh	160 GWh		455 Gwh
(b)	available capacity	0 GWh	0 GWh		0 GWh
(c)	contracted or held capacity	34,835 GWh	161 Gwh		458 GWh
(d)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons ²				
	notes: N/A				
(e)	any other capacity excluded from TPA – other than the portion used for production operations and facilities reserved exclusively for the TSO	0	0		0
	notes: CSL provides storage capacity and services for Option TSO). Transco procures this capacity/gas in the same m	nanner as availal			
Plea	The holding at at 1 April 2005 was for 455 GWh of space ase indicate if Public Service Obligations (PSO) in		are place	ed or	າ (relating to
			are place	ed or	n (relating to
GGI (a)	ase indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15):		are place	ed or	n (relating to
GGI (a)	ase indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15): the SSO		are place	ed or	r (relating to
(a) (b) (c)	ase indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15): the SSO the shippers		are place	ed or	relating to
(a) (b) (c)	ase indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO		are place	ed or	relating to
(a) (b) (c) (d)	ase indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO other		are place	ed or	r (relating to
(a) (b) (c) (d)	ase indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO other notes:	your country a		ed or	r (relating to
(a) (b) (c) (d) (a)	ase indicate if Public Service Obligations (PSO) in PSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO other notes: acity for Public Service Obligations (hereafter PSO):	your country a	SO 3.2)		r (relating to
(a) (b) (c) (d) Cap (a)	ase indicate if Public Service Obligations (PSO) in PSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO other notes: acity for Public Service Obligations (hereafter PSO): is storage capacity needed for any PSO offered on a TPA	your country a	SO 3.2)		r (relating to
(a) (b) (c) (d) (a) (a) (a) (a) (a)	ase indicate if Public Service Obligations (PSO) in PSSO 3.2, 3.5, 3.6-3-15): the SSO the shippers no PSO other notes: acity for Public Service Obligations (hereafter PSO): is storage capacity needed for any PSO offered on a TPA	your country a	SO 3.2)		

² Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions



ERGEG – Questionnaire SSO

		Space	Injectal	bility	Deliverability
(a) n	ormalised cubic meters				
Οο γοι	u offer the following services on the primary market	(GGPSSO 3.3	, 3.5, 3.7):		
(a) b	undled services (SBU) of space and injectability/delivera	ability			\boxtimes
	service which includes an obligation for the SSO to allo een nominated	cate the gas w	hich has		
(c) ir	njection and withdrawal are possible at any time				\boxtimes
n	otes:				
Are th	e following services separately charged (GGPSSO 3	3.3., 3.5, 3.7)?			
	service which includes an obligation for the SSO to allo	cate the gas w	hich has		
(b) ir	njection and withdrawal are possible at any time				
C	otes: Charges apply for capacity which is invoiced a ommodity charge applicable to actual nominations, aga nplicit within the capacity charge (extrinsic valuation).	month in arreatin invoiced a m	ars and a onth in arr	cont ears.	ractually fixed 3.7 a & b are
Vhere	some services have NOT been introduced, please s	state why (GGI	PSSO 3.4.	.b, 3.5	5, 3.6, 3.7):
Obliga	ation for the SSO to allocate according to nominations			1	· · · · · · · · · · · · · · · · · · ·
Obliga (a)	ation for the SSO to allocate according to nominations consistent with the use of the interconnected gas tran	smission syste	m		
	-	<u> </u>	m		
(a) (b)	consistent with the use of the interconnected gas tran	<u> </u>	m		
(a) (b)	consistent with the use of the interconnected gas tran- not compatible with the balancing regime of the interc transportation system	<u> </u>	m		
(a) (b) Injecti	consistent with the use of the interconnected gas tran- not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time	<u> </u>	m		
(a) (b) Injecti (c)	consistent with the use of the interconnected gas tran- not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time storage technical constraints	connected gas			
(a) (b) Injecti (c) (d)	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interc transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure	connected gas			
(a) (b) Injecti (c) (d) (e) (f)	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interconnected gas tran on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas tran not consistent with PSOs of these services (please specify) has not been n why	connected gas	m	ner re	
(a) (b) Injecti (c) (d) (e) (f)	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interce transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas tran not consistent with PSOs of these services (please specify) has not been	connected gas	m	ner re	
(a) (b) Injecti (c) (d) (e) (f) Injecti	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interconnected gas tran on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas tran not consistent with PSOs of these services (please specify) has not been n why	econnected gas ssmission syste introduced fo	m r any oth		ason, pleas
(a) (b) Injecti (c) (d) (e) (f) If any explain explain	consistent with the use of the interconnected gas tran not compatible with the balancing regime of the interce transportation system on and withdrawal possible at any time storage technical constraints economically use of the storage infrastructure consistent with the use of the interconnected gas tran not consistent with PSOs of these services (please specify) has not been n why anation:	econnected gas ssmission syste introduced fo	m r any oth		ason, pleas



FRGEG - Questionnaire SSO

into	ase indicate if services offered have been developed with account market demand. If "yes", please provide details ducted (GGPSSO 3.4.a)	consultation	n of sto	rage	users to take process was
(a)	bilateral contacts with some users				
(b)	bilateral contacts with all users and some prospects				
(c)	open consultation process, with some sort of public announc company website, by press, at a conference)	ement (e.g. o	n		
(d)	consultation process supervised by relevant national regulator	ory authority			\boxtimes
(e)	other (please specify below)				
	details on consultation process: The Standard Storage Corby CSL. The SSC was developed through a consultation regulatory supervision provided by OFGEM, the national regulatory	process with	n indust		
Plea	ase specify the minimum size for each service (GGPSSO 3	.8)			
1		Space	Injecta	bility	Deliverability
(a)	bundled services (SBU) of space and injectability/deliverability	1 KWh	1 KI	Wh	1 KWh
(b)	injection and withdrawal are possible at any time	1 KWh	1 KV	Vh	1 KWh
ans	sholds (GGPSSO 3.8)? swer:				
not	es: No minimum capacity size at Rough (CSL)				
Plea	ase specify the maximum duration for each service offered	d by your SS	O (GGI	PSSC	3.3.c)
(a)	bundled services (SBU) of space and injectability/deliverability	ty		nun be cus of ca be	nnual or any nber of years if agreed etween CSL and the stomer. 20% apacity has to offered on an nnual basis.
(b)	other services			in v av the	Unbundled rijection and withdrawal capacity is railable from e part of the gas day remaining onwards
	notes:				



notes:

(b) first come first served (c) capacity follows the customer (d) other (please specify below) notes: Capacity is sold to customers by any means until all capacity is sold out. It can therefore argued that CSL uses price as the principal allocatative mechanism with a first committed first served element. CSL has utilised indicative bid mechanisms to identify the market price for be SBUs and unbundled capacity, principally space - following price discovery this price is offered customers. Is the capacity allocation mechanism designed: (a) by the SSO			Email	Inter	net	C
(c) transfers of capacity rights between storage users	(a)	nominations		\boxtimes]	
Storage capacity allocation and congestion management What kind of capacity allocation mechanism do you apply (several answers possible, if meapplied different, depending on the storage facility/group of storage facilities)? (GGPSSO 4. (a) market-based (e.g. auctions) (b) first come first served (c) capacity follows the customer (d) other (please specify below) notes: Capacity is sold to customers by any means until all capacity is sold out. It can therefor argued that CSL uses price as the principal allocatative mechanism with a first committed first served element. CSL has utilised indicative bid mechanisms to identify the market price for be SBUs and unbundled capacity, principally space - following price discovery this price is offere customers. Is the capacity allocation mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(b)	capacity bookings		\boxtimes]	
Storage capacity allocation and congestion management What kind of capacity allocation mechanism do you apply (several answers possible, if merapplied different, depending on the storage facility/group of storage facilities)? (GGPSSO 4. (a) market-based (e.g. auctions) (b) first come first served (c) capacity follows the customer (d) other (please specify below) notes: Capacity is sold to customers by any means until all capacity is sold out. It can therefore argued that CSL uses price as the principal allocatative mechanism with a first committed first served element. CSL has utilised indicative bid mechanisms to identify the market price for be SBUs and unbundled capacity, principally space - following price discovery this price is offered customers. Is the capacity allocation mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(c)	transfers of capacity rights between storage users		\boxtimes		
What kind of capacity allocation mechanism do you apply (several answers possible, if metapplied different, depending on the storage facility/group of storage facilities)? (GGPSSO 4. (a) market-based (e.g. auctions) (b) first come first served (c) capacity follows the customer (d) other (please specify below) notes: Capacity is sold to customers by any means until all capacity is sold out. It can therefore argued that CSL uses price as the principal allocatative mechanism with a first committed first served element. CSL has utilised indicative bid mechanisms to identify the market price for be SBUs and unbundled capacity, principally space - following price discovery this price is offere customers. Is the capacity allocation mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(d)	other]	
(c) capacity follows the customer (d) other (please specify below) notes: Capacity is sold to customers by any means until all capacity is sold out. It can therefore argued that CSL uses price as the principal allocatative mechanism with a first committed first served element. CSL has utilised indicative bid mechanisms to identify the market price for be SBUs and unbundled capacity, principally space - following price discovery this price is offere customers. s the capacity allocation mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	Wha appl	t kind of capacity allocation mechanism do you apply (sevi ied different, depending on the storage facility/group of sto	eral answers			
(d) other (please specify below) notes: Capacity is sold to customers by any means until all capacity is sold out. It can therefore argued that CSL uses price as the principal allocatative mechanism with a first committed first served element. CSL has utilised indicative bid mechanisms to identify the market price for be SBUs and unbundled capacity, principally space - following price discovery this price is offered customers. Is the capacity allocation mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(b)	first come first served				\boxtimes
notes: Capacity is sold to customers by any means until all capacity is sold out. It can therefor argued that CSL uses price as the principal allocatative mechanism with a first committed first served element. CSL has utilised indicative bid mechanisms to identify the market price for be SBUs and unbundled capacity, principally space - following price discovery this price is offered customers. Is the capacity allocation mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(c)	capacity follows the customer				
argued that CSL uses price as the principal allocatative mechanism with a first committed firs served element. CSL has utilised indicative bid mechanisms to identify the market price for b SBUs and unbundled capacity, principally space - following price discovery this price is offere customers. Is the capacity allocation mechanism designed: (a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(d)	other (please specify below)				
(a) by the SSO (b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)		argued that CSL uses price as the principal allocatative mechaserved element. CSL has utilised indicative bid mechanisms to	nism with a fooidentify the	irst com market _l	mitted	l first
(b) by national legislation (c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)			ce discovery	tnis pric		
(c) other (please specify below) notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	ls th	customers.	ce discovery	tnis pric		
notes: Through the consultation process identified in 2.4 of this questionnaire. Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)		e capacity allocation mechanism designed:	Ce discovery	tnis pric		ffered
Have these mechanisms and procedures been subject to consultation with storage users. please provide details on how the consultation process was conducted (GGPSSO 4.1.e) (a) bilateral contacts with some users (b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(a)	e capacity allocation mechanism designed: by the SSO	ce discovery	tnis pric		ffered
(a) bilateral contacts with some users	(a) (b)	e capacity allocation mechanism designed: by the SSO by national legislation	ce discovery	tnis pric		ffered
(b) bilateral contacts with all users and some prospects (c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(a) (b)	e capacity allocation mechanism designed: by the SSO by national legislation other (please specify below)				
(c) open consultation process, with some sort of public announcement (e.g. on company website, by press, at a conference)	(a) (b) (c)	e capacity allocation mechanism designed: by the SSO by national legislation other (please specify below) notes: Through the consultation process identified in 2.4 of this	questionnain	re.	e is of	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
company website, by press, at a conference)	(a) (b) (c) Have	e capacity allocation mechanism designed: by the SSO by national legislation other (please specify below) notes: Through the consultation process identified in 2.4 of this e these mechanisms and procedures been subject to consiste provide details on how the consultation process was co	questionnain	re.	e is of	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
(d) consultation process supervised by relevant national authority	(a) (b) (c) Have	e capacity allocation mechanism designed: by the SSO by national legislation other (please specify below) notes: Through the consultation process identified in 2.4 of this e these mechanisms and procedures been subject to cons se provide details on how the consultation process was co	questionnain	re.	e is of	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
	(a) (b) (c) Have plea (a)	e capacity allocation mechanism designed: by the SSO by national legislation other (please specify below) notes: Through the consultation process identified in 2.4 of this e these mechanisms and procedures been subject to consise provide details on how the consultation process was co bilateral contacts with some users bilateral contacts with all users and some prospects open consultation process, with some sort of public announcer	questionnainultation with	re.	e is of	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □



ERGEG – Questionnaire SSO

(a)	market based (e.g. auctions)	\boxtimes
(b)	pro rata	\boxtimes
(c)	other (please specify below)	
	notes: CSL interprets congestion as applying to short-term capacity. CSL sells should interruptible capacity via a regulated price structure defined in the SSC or through negotiation.	
	The regulated interruptible capacity is nominated by users and is deemed firm if it by CSL. Should this capacity need to be scaled back in case of congestion then C scaling factor based on the firm holdings for each company using interruptible capabar of the gas day remaining.	SL will apply
	Bilateral interruptible capacity is typically first sold at the day ahead stage. CSL pounbundled injection and withdrawal (UIOLI) at a fixed interruptible price at 16:00 D bids for 2 hours. Any congestion is resolved by allocating capacity against the volucapacity held. The more firm capacity held the higher percentage of volume at the allocated.	-1 and receivume of firm
	Within day CSL will allocate interruptible capacity through bilateral negotiations, us volume to determine sales. In addition, CSL scales interruptible injection and with nominations against available capacity at times of congestion as a percentage of incapacity flowing.	drawal
s th	e congestion management mechanism designed:	
(a)	by the SSO	
(b)	by national legislation	
(c)	other (please specify below)	\boxtimes
	notes: Through the consultation process identified in 2.4 of this questionnaire	
The	congestion management mechanism:	
	has it ever been used?	\boxtimes
	notes: Yes - Interruptible capacity is interrupted on most days when spare capacity	/ is available
(GG	sed capacity (e.g. day-ahead release of non-nominated injectability a	
(a)	do you offer all unused capacity on an interruptible basis?	
	notes: Day ahead and within day products available (see 4.4)	
	you use other means to discourage hoarding and facilitate re-utilisation and city? Please specify the nature of these arrangements	d trade of s
-	wer:	\boxtimes
ans		



5 Confidentiality requirements

5.1 Please indicate if you (GGPSSO 5.1.a-c):

(a)	keep databases related to storage operations separate	\boxtimes
(b)	develop new IT systems for the storage business separately (when new IT systems are being developed in vertically integrated undertakings)	
(c)	ensure that no information available to the SSO concerning its storage business is passed to any other part of any affiliate of the company in advance of being provided to all market participants	
(d)	have drafted a code of conduct	\boxtimes
(e)	have implemented a compliance programme, supervised by a Compliance Officer	

5.2 If these measures have been monitored or supervised externally, please specify by whom (relating to 5.1.a-c)?

(a)	national regulatory authority	
(b)	another relevant national regulatory authority (please specify)	
(c)	external audit	
(d)	other (please specify below)	
	notes: Office of Fair Trading (OFT) part of the Undertaking monitoring and internal compliance audit	Centrica

5.3 Are the SSO and the supply business located in separate buildings (GGPSSO 5.1.d)?

answer:	\boxtimes
---------	-------------



6 Transparency requirements

6.1 Are the following commercial terms published (GGPSSO 6.4.a-d):

		In national language	In English	On the internet	Free of charge	Not applicable
(a)	if rTPA: tariffs and tariff methodologies for each service offered					
(b)	if nTPA: main commercial conditions including the prices for standard services	\boxtimes	\boxtimes		\boxtimes	
(c)	If nTPA: updates of main commercial conditions including the prices for standard services, whenever the SSO changes them		\boxtimes	\boxtimes	\boxtimes	
(d)	services offered	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(e)	storage code	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(f)	main storage standard conditions for each service	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(g)	rights and responsibilities of all users	\boxtimes	\boxtimes		\boxtimes	
(h)	rules (e.g. periods) for counter flows during injection and withdrawal	\boxtimes	\boxtimes		\boxtimes	
(i)	rules of storage capacity transfer in case of customer switching (if any)					\boxtimes
(j)	storage capacity allocation provisions	\boxtimes	\boxtimes		\boxtimes	
(k)	congestion management provisions	\boxtimes	\boxtimes		\boxtimes	
(l)	anti-hoarding provisions	\boxtimes	\boxtimes		\boxtimes	
(m)	re-utilisation provisions	\boxtimes	\boxtimes		\boxtimes	
(n)	auction terms (where applicable)	\boxtimes	\boxtimes		\boxtimes	
(o)	rules applicable for storage capacity trade on the secondary market vis-à-vis the SSO		\boxtimes	\boxtimes	\boxtimes	
(p)	rules and charges applicable to storage penalties from storage users	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(q)	compensation payments from the SSO to storage users	\boxtimes			\boxtimes	
(r)	user-friendly instruments for calculating charges for a specific service (e.g. a tariff calculator)				\boxtimes	

6.2 Is the following operational information published (GGPSSO 6.5.a-e, 6.6.a-c, 6.9, 6.10):

	In national language	In English	In energy units or ncm	Online information system	Free of charge
(a) technical storage capacity	\boxtimes	\boxtimes		\boxtimes	\boxtimes
(b) available storage capacity	\boxtimes	\boxtimes	\boxtimes	\boxtimes	\boxtimes
(c) contracted or held storage capacity		\boxtimes		\boxtimes	\boxtimes



		-		-	_	
(d)	aggregated inflows and outflows at least on a weekly basis for the immediately preceding week	\boxtimes			\boxtimes	
(e)	historical utilization rates at least on a weekly basis for the immediately preceding week	\boxtimes			\boxtimes	
(f)	user-friendly instruments for verifying online the level of available and/or unused storage capacity					
(g)	maps indicating the location of their storage facilities and the connecting points of the storage facilities to the relevant network	\boxtimes			\boxtimes	\boxtimes
(h)	methods of determining available storage capacity		\boxtimes	\boxtimes		\boxtimes
(i)	operational parameters, including the rules of ownership and use of working gas	\boxtimes			\boxtimes	\boxtimes
(j)	TSO's pre-emptive rights with operational rules and processes attached	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(k)	any storage capacity not available to TPA on the grounds of article 2(9) of the Gas Directive, with substantiated reasons					
(1)	all planned maintenance periods that might affect storage users' rights from storage contracts, at least once a year	\boxtimes			\boxtimes	\boxtimes
(m)	the operational information corresponding to planned maintenance periods with adequate advance notice	\boxtimes	\boxtimes	\boxtimes	\boxtimes	
(n)	regular updates on details, expected duration and effect of the maintenance					

6.3 Where you have not published specific data, please state why (relating to GGPSSO 6.2., 6.3)

(a) less than three users (information about the aggregate use of storage)	
(b) three users or more, but still commercial sensitivity of information	
(c) reasons of cost (or substantial IT development needed)	
(d) to avoid any potential market abuse	
(e) to avoid significant harm to storage users commercial interest	
(f) other (please specify below)	\boxtimes

notes: CSL undertakes to release all capacity to the market through an obligation to sell the minimum amount of SBUs before the start of the storage year and also to release all available capacity within day. Therefore no direct method for verifying online the amount of unused storage capacity available is provided.

In addition, CSL has the right to sell storage capacity by any means possible but with a regulated auction (without reserve price) for any remaining capacity below the minimum amounts remaining 1 calendar month prior to the start of the storage year. CSL therefore may provide details of remaining available SBUs but will announce to the market when all SBU capacity is sold. Should capacity remain unsold 30 days before the start of the storage year then unused capacity volumes will be released to the market.





6.4	If you have not published information as required by the GGPSSO about the aggregate use of storage, on the ground that such publication would harm the commercial interest of user(s), are any alternative data published (e.g. aggregate inflows and outflows on a monthly –or any other frequency- basis, non-numerical data)? Please specify and justify why this is the case (relating to GGPSSO 6.3)				
	answer:				
6.5	Where unplanned disruptions in access to the storage services occur, do (GGPSSO 6.8):	you ensure that			
	(a) current system users are notified of that disruption as soon as possible	\boxtimes			
	(b) information concerning the maintenance and disruptions that have occurred is made available upon request to those affected by the disruption				
7 7.1	Storage penalties Is there a clause or provision in the storage contract/code providing for compens the storage users in the event you fail to fulfil contractual obligations (GGPSSO 8)				
	answer: The allocate whole principle requires CSL to make up any contractual shortfall in nominations even in the event of unplanned disruptions. In 6.5 above CSL will inform all market participants if the unplanned outage has the potential to seriously impact the market.				
	CSL is able to cancel injection if required by midday for the day ahead. A given number of these cancellation days are provided by the contract before penalties apply. Maintenance days are also provided for both injection and withdrawal. CSL is able to claim FM where applicable and payments apply and also to a sustained withdrawal outage that is not an FM event (3 day rule).				
3 3.1	Secondary markets Are registered users allowed to trade in the secondary market (GGPSSO 9.1)				
	(a) bundled services only				
	(b) both bundled and unbundled services	\boxtimes			
3.2	Have you developed and used standardised contracts and procedures on the primary market to facilitate secondary trade of storage capacity (GGPSSO 9.1)?				
	answer:	\boxtimes			
.3	Is there a clause in the storage code/contract referring to or addressing sec capacity trading explicitly (relating to GGPSSO 9.1)?				
	answer:	\boxtimes			
3.4	Do you provide an electronic platform or bulletin board to facilitate secondary trading (GGPSSO 9.2, 9.3)	storage capacity			
	answer:				
3.5	Have you taken any other steps to facilitate secondary storage capacity tradir Please specify how	ng (GGPSSO 9.1)?			
	answer: Encouraged the use of brokers to help storage capacity and gas in store trade plus bulletin board for storage customers to communicate with each other.	more frequently			





9 Implementation of the other GGPSSO requirements

9.1	Necessary	TPA Service	s – please	indicate if	vou:

		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	offer unbundled services supplementing SBUs at least for available storage capacity at the beginning of the storage year (GGPSSO 3.3.b)			
(b)	offer short-term (<1 year) services down to a minimum period of one day (GGPSSO 3.3.c)	\boxtimes		
(c)	offer both firm and interruptible storage services (GGPSSO 3.3.d)	\boxtimes		

9.2	Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction			
	answer:			

9.3 Secondary market – please indicate if you:

		As of 1 April 2005	Planned date of introduction	Not applicable
(a)	allow for title transfer for both bundled and unbundled capacities (GGPSSO 9.1)	\boxtimes		
(b)	recognise the transfer of rights where notified by storage users for both bundled and unbundled capacities (GGPSSO 9.1)			
(c)	allow the new owner to aggregate such storage capacity operationally (GGPSSO 9.1)	\boxtimes		

9.4 Where not already provided, please provide brief details on steps you plan to take to facilitate their introduction

Г		
П	I	
П	answer:	
- 1	anonor.	
- 1		



Appendix

Definitions

Available storage capacity means the part of the technical storage capacity that is not contracted or held by storage users at that moment and still available to the storage users for firm and interruptible services, and is not excluded from TPA under Article 2(9) of the Gas Directive (Definition 1 of the GGPSSO)

Storage capacity is space (expressed in normal cubic meters or energy), injectability and deliverability (expressed in normal cubic meters or energy per time unit). All of them can be firm or interruptible (Definition 17 of the GGPSSO)

Storage facility means a facility used for the stocking of natural gas and owned and/or operated by a natural gas undertaking, including the part of LNG facilities used for storage but excluding the portion used for production operations, and excluding facilities reserved exclusively for transmission system operators in carrying out their functions (Definition 18 of the GGPSSO)

Technical storage capacity is the maximum storage capacity (injectability, deliverability and space) that the SSO can offer to storage users, excluding storage capacity for SSOs operational needs