

# Overview of Responses

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CEER hearing draft GGP on Retail market design,  
with a focus on supplier switching and billing, Brussels  
6 October 2011

# Introduction

- Following the 3rd London Forum, CEER embarked on the follow-up to the Retail Market Design report presented by the EC
- The draft GGP addresses roles and responsibilities of market players in the European electricity and gas retail markets
- Definition of retail market design:
  - *“Clearly defined roles and responsibilities of different market actors, the processes between them and the framework for empowering customers”*

# Timetable

- **10 February:** CEER Workshop
- **February – June:** Drafting consultation document
- **14 July – 14 September:** Public Consultation
- **6 October:** CEER hearing
- **27 October:** Presentation of Public Consultation outcomes at Citizen's Energy Forum in London

# Consultation Paper

- 17 questions relating to:
  - Retail market model
  - Supplier switching
  - Moving
  - Billing



# Consultation Respondents

- **57 respondents**
  - 4 consumer organisations (3 national, 1 EU-level)
  - 18 energy companies
  - 15 DSOs and DSO associations (14 national, 1 EU-level)
  - 1 research and consultancy firms
  - 14 industry associations (4 national, 10 EU-level)
  - 5 public authorities at national level

# Consultation Respondents

- Format of responses: Agree, Disagree, Other & Comment except for questions 3, 7 and 12

# General input from PC

- Broad agreement with the proposals set out in the consultation paper
- High stakeholder involvement
  - Many proposals and examples of good market design

The background of the slide is a light blue gradient with a faint, semi-transparent image of a high-voltage electricity pylon on the left and a gas burner with blue flames on the right.

Thank you for your attention!

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