

## CEER hearing on the draft GGP on retail market design, with a focus on supplier switching and billing

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Karen Kavanagh

Vice Chair of CEER RMF TF



## **Objectives of the Hearing**

- 1. 10 February: CEER Workshop
- 2. February June: Drafting consultation document
- 3. 14 July 14 September: Public Consultation
- 4. 6 October: CEER hearing
  - Vital part of the process of consultation with stakeholders
  - Allows CEER to gain further insights into respondents' comments
  - Facilitates discussion amongst stakeholders on key issues
- 5. 27 October: Presentation of Public Consultation outcomes at London Forum
- 6. Q1 2012: Publication of final GGP



## Agenda

- 13.30 14.10 Introduction & Presentation
- 14.10 14.45 European Commission
- 13.45 15.30 Retail Market Model
- 15.30 15.45 Coffee Break
- 15.45 16.45 Supplier Switching
- 16.45 17.45 Billing
- 17.45 18.00 Closing Remarks & Next Steps

15/20minutes for Q&A after each session