

Agenda
9th Citizens' Energy Forum
**"Engaged energy consumers –
Clean Energy for All Europeans"**

30-31 May 2017

UK Business Design Centre, 52 Upper Street, London N1 0QH

Day 1

- 12.30–13:15** **Registration and lunch**
- 13:15-13:25 **Opening:** Dominique Ristori, European Commission
- 13.25–14:00 **Keynote speeches (4)**
Věra Jourová, European Commission: video message
Krišjānis Kariņš, European Parliament: video message
Patricia de Suzzoni, CEER
Monique Goyens, BEUC
- 14.00 – 14:30 **Questions and answers with the audience**
Chair: Dominique Ristori, European Commission
Panellists:
– Klaus-Dieter Borchardt, DG ENER
– Francisco Fonseca Morillo, DG JUST
– Patricia de Suzzoni, CEER
– Monique Goyens, BEUC
- 14:30–14:40 **Introducing the breakout sessions** (Klaus-Dieter Borchardt, DG ENER)
- 14:40– 17:00 **Breakout sessions**

Breakout session 1: Empowering consumers to make better choices on the energy market

This session will aim at gathering stakeholders' views and identifying potential implementation challenges for the consumer-specific provisions proposed in the revised Electricity Directive. It will discuss what conditions and complementary actions may be needed to ensure that consumers are fully informed and empowered in order to make optimal choices about energy products and services, enabling them to attain greater benefits from engaging with the energy market.

Chair: Renatas Mazeika (DG JUST E1)

Rapporteur: Richard Adams (former EESC Member, trustee of Sustainability First)

Presentation: Monika Stajnarova (BEUC)

Panel discussion:

- Baiba Miltovica (European Economic and Social Committee)
- Marisa Uchin (Opower/Oracle)
- Paulo Fonseca (DECO, PT)
- Roberto Malamann (CEER)
- Malte Nyenhuis (Eurogas/ BDEW German Association of Energy- and Water Industries)

Breakout session 2: The role of local energy communities in the energy transition

Local energy communities can be an effective way of managing energy at a community level and another way of enabling consumers to become engaged in the energy markets through local community generation and energy management. This session will aim at presenting good practice examples of successfully operating local energy communities based on collaborative economy models. It will furthermore look at the pre-conditions, incentives and potential challenges for such communities to develop.

Chair: Anna Colucci (DG ENER B3)

Rapporteur: Ms Yvonne Finger (BNetZa/CEER)

Presentation: Eero Ailio (DG ENER B3)

Panel discussion:

- Tomás Gonçalves Costa (EUppportunity)
- Dirk Vansintjan (REScoop)
- Salvador Suárez García, (BEAST project)
- Frank Vermeulen (Ecoyo)
- Sharissa Funk (Danish Energy Agency)
- Lowina Lundstrom, (Eurelectric/Ellevio AB)

17.00–18.15: Breakout session reports and panel discussion

Chair: Francisco Fonseca Morillo (DG JUST)

Panellists: Rapporteurs from the two breakout sessions

18.30

Cocktail

Day 2

08.30–09.00 **Welcome coffee**

09.00 – 11.00 **Breakout sessions**

Breakout session 3: New energy technologies and data management

An increased use of new technologies (notably smart metering systems and advanced data management models) will generate and, upon approval of the consumer, facilitate access to a range of energy data carrying high commercial value. The consumer must retain control and access to these data, and be guaranteed that the data are handled in a secure manner respecting data privacy rules. Consumers should be aware that sharing their data with market participants can be beneficial but also pose some risks. With this in mind, this session will also look at how new technologies can bring value, safety and efficiency to consumers.

Chair: Eddy Hartog (DG CONNECT H2)

Rapporteur: Rowena McCappin (Glen Dimplex)

Presentation: Study on ensuring interoperability for enabling Demand Side flexibility – Willem Strabbing (ESMIG)

Panel discussion:

- Klaus Homann (TenneT/ENTSO-E)
- Judith Ward (Sustainability First)
- Jan Segerstam (EMPOWER)
- Martin Salamon (Danish Consumer Council)
- Peter Hermans (Stedin/CEDEC)

Breakout session 4: Encouraging active consumers through new products and services

Active consumers that engage in new consumption models and emerging energy services will be at the heart of the energy transition. This session aims to look at the pre-conditions, incentives and potential challenges for consumers to participate in self-generation, demand response and new products that enable them to save electricity, generate additional revenue streams and lower their energy bills. The panellists will discuss how good practice examples and models are likely to encourage households to participate in self-generation and demand response, with a view to how existing and new market players can offer new products and services including on the basis of consumers' data.

Chair: Anna Colucci, (DG ENER B3)

Rapporteur: Paul de Wit (Universal Smart Energy Framework)

Presentations: Manuel Sanchez-Jimenez, DG ENER B3

Sophie Billington or Hector Pollitt from Cambridge Econometrics - Study on prosumers

Panel discussion:

- Andrew Burgess (CEER/Ofgem)

- António Coutinho (Eurelectric)
- Heidi Ranscombe (Citizens Advice)
- Peter Schell (SEDC/Restore)
- Sam Wevers (Cornwall Local Energy Market, Centrica Distributed Energy & Power)
- Kurt Emil Eriksen (Active House Alliance)

11.00–11.30 Coffee break

11.30-12.45 Breakout session reports and panel discussion

Chair: Klaus-Dieter Borchardt (DG ENER)

Panellists: Rapporteurs from the two breakout sessions

12.45-13:45 Lunch break

13.45 – 15.00 Plenary discussion – market design initiative and future energy retail markets: what challenges lie ahead?

The panel will discuss how the new retail market design addresses pricing, including price signals to benefit consumers, and market deregulation. How can we ensure fair access for new market entrants such as energy services companies and aggregators, while ensuring consumers 'benefits? How should local action also contribute to this process? How can consumers be encouraged to participate in and benefit from this new market paradigm where flexibility is rewarded?

Chair: Klaus-Dieter Borchardt (DG ENER)

Panel discussion:

- Lord Mogg (CEER)
- Kristian Ruby (Eurelectric)
- Philip Lewis (VaasaETT)
- Isabelle Buscke (vzbv)
- Laurent Schmitt (ENTSO-E)
- Christian Buchel (EDSO)
- Eva Hennig (Eurogas)

15.00–16.00 Conclusions

Chair: Klaus-Dieter Borchardt (DG ENER)

End of Forum