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| **Webinar presenting the Annual Report on the Results of Monitoring the Internal Electricity and Gas Markets**  **28 October 2020 / 10.30 - 11.45 am** |

| **DRAFT AGENDA** | | |
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| **10.15 – 10.30** | **Dial-in time** |  |
| **10.30 - 10.35** | **Introductory remarks** | Christian Zinglersen. Director, ACER. |
| **10.35 - 11:05** | **Key findings from the Market Monitoring Report:**   * ***Gas Wholesale Volume***    + - Bart Vereecke. Team leader Market Monitoring Gas, ACER. * ***Electricity Wholesale Volume***    + - Rafael Muruais. Team leader Market Monitoring Electricity, ACER. * ***Retail Markets and Consumer Protection Volume***   + - Anne Vadasz Nilsson. Chair of the Customers and Retail Markets Working Group, CEER. | |
| **11.05 – 11. 15** | **What is your view on how these findings relate to future EU policy challenges and priorities?**   * Florian Ermacora. Head of Unit Wholesale markets; Electricity & Gas, European Commission. * Jan Panek. Head of Unit Consumer Policy, European Commission. | |
| **11.15 – 11.35** | Q&A | |
| **11.35 -11.45** | **Conclusions** | Annegret Groebel. President, CEER. |