

CEER Specialised Training on Wholesale and Retail Market Monitoring

27-28 February 2019

CEER Office, Cours Saint-Michel 30a (5th floor), 1040 Brussels

COURSE PROGRAMME

National Regulatory Authorities (NRAs) have the duties to exercise monitoring activities of the wholesale and retail electricity and gas markets. These duties include monitoring the level of transparency of wholesale and retail prices, the level and effectiveness of market opening and competition at wholesale and retail levels to the benefits of all energy consumers.

NRA staff need expertise to carry out these monitoring activities at national level. As part of this, it is useful for NRA staff to understand the aims and features, methodologies and approaches in wholesale and retail market monitoring from other countries and exchange best practices and experiences with colleagues from other NRAs.

This two-day course is designed for experts from NRAs with previous experience in wholesale and retail market monitoring in electricity and gas. The first day of the programme will focus on retail market monitoring. It will cover the retail market design in Europe, its legal framework and how it is applied at the national frameworks. It will include the fundamentals and best practice of retail market monitoring, including national experiences from different countries. The second day will cover the aims and features, challenges, potential problems and solutions of monitoring electricity and gas wholesale markets in the context of increasing competition. It will include the different scientific approaches and cases studies of wholesale market monitoring from different countries. Participants will have the opportunity to participate in interesting discussion and group work to apply learning from the issues addressed during the course.

Wednesday, 27 February 2019

10:30-17:45

WELCOME AND INTRODUCTION

10:30-10:45 Opening remarks and round-table introduction of the participants.

- **Mr Deniz Erdem, BNetzA, Co-Chair of CEER Monitoring Retail Markets Workstream**

SESSION 1 RETAIL MARKET MONITORING – FUNDAMENTALS AND BEST PRACTICES

10:45-11:30 What is the outlook of the European retail energy market in an evolving European energy legal framework? What is proposed in the Clean Energy Package regarding the retail market design?

What does this mean for the retail market in the national context? Does it fit within the European vision? Where doesn't it fit?

- **Mr Manuel Sanchez-Jimenez, European Commission, DG ENER**

Q&A

11:30-12:30 Measuring successful retail competition in practice – How do we know if we have got it right?

- a) How do we define successful retail competition?
- b) What really defines the level of competition in retail markets?
- c) How should we measure them?
- d) What influences them?
- e) How do they relate to competition in practice?

- **Dr Philip Lewis, VaasaETT**

Q&A

12:30-13:30 *Lunch Break – CEER Office*

13:30-14:15 Group work

Discussion in small groups to apply learning from issues addressed during the previous session.

- **Dr Philip Lewis, VaasaETT**

14:15-15:45 European and national frameworks: what is meant by monitoring at the European level and monitoring as required by national legislation? Is it monitoring of compliance with market rules and consumer protection or is it monitoring of competition and detection of market distortions? How do you monitor and organise the governance around monitoring in practice? What sort of oversight are NRAs/Competition Authorities looking for? Practical examples of retail and consumer empowerment monitoring at European and national level.

- **Ms Silke Paizoni, E-Control, Co-Chair of CEER Monitoring Retail Markets Workstream**
- **Mr Florian Pichler, E-Control, Co-Chair of CEER Monitoring Customer Empowerment Workstream**

Q&A

Discussion with participants

15:45-16:00 *Coffee break*

16:00-16:45 Case Study 1:

How do you monitor? Practical aspects of retail market monitoring in the context of the national regulatory framework, including data collection, customers' complaints and customer protection.

- **Mr Mattias Johansson, Ei, Co-Chair of CEER Retail Markets Roadmap Workstream**

Q&A

Discussion in small groups about the case study

16:45-17:30 Case Study 2:

How do you monitor? Practical aspects of retail market monitoring in the context of the national regulatory framework.

- **Mr Simone Spalletta, ARERA**

Q&A

Discussion in small groups about the case study

17:30-17:45 Wrap-Up of Day 1.

- **Mr Deniz Erdem, BNetzA, Co-Chair of CEER Monitoring Retail Markets Workstream**

17:45-19:00 Reception Drinks – all participants and lecturers are welcome to join.

- END FIRST DAY -

Thursday, 28 February 2019

09:00-16:30

09:00-09:10 Opening remarks and introduction of Day 2.

- **Ms Silke Paizoni, E-Control, Co-Chair of CEER Monitoring Retail Markets Workstream**

SESSION 2 WHOLESALE MARKET MONITORING – FUNDAMENTALS AND BEST PRACTICES

09:10-10:00 Market Monitoring in the Context of Increasing Competition:

The link between wholesale and retail market monitoring. Using wholesale prices as benchmark for retail prices in the Nordic electricity markets.

- **Mr Kaj Forsberg, Ei**

Q&A

Discussion with participants

10:00-10:15 Coffee break

10:15-11:15 Scientific approaches to wholesale market monitoring:

Which tools have been developed in the theory and practice of competition policy for the assessment of market power? Can they be applied effectively in wholesale energy markets? What are their advantages and limitations?

- **Prof. Monica Giulietti, Loughborough University**

Q&A

11:15-12:00 Group work:

Discussion in small groups about emerging challenges in the monitoring of wholesale markets and presentation of group work.

- **Prof. Monica Giulietti, Loughborough University**

12:00-13:00 Lunch Break – CEER Office

13:00-14:00 Case Study 1:

What monitoring is required by national and European legislation and how NRAs choose the indicators to monitor wholesale electricity and gas markets? Practical experience on the decision-making process regarding wholesale market monitoring by NRAs.

- **Mr Ricardo Pacheco, ERSE**

Q&A

Discussion in small groups to apply learning from issues raised in the case study.

14:00-15:00 Case Study 2:

Wholesale Market Monitoring task at ACER, indicators used in the CEER-ACER market monitoring report, welfare indicator, assessing cross-border electricity and gas wholesale markets using REMIT data.

- **Mr Joaquin Garcia Gimenez, ACER**

Q&A

Discussion in small groups to apply learning from issues raised in the case study.

15:00-15:15 Coffee break

15:15-16:15 Case Study 3:

Wholesale Market Functioning and Monitoring: approach at CREG with regard to the Belgian situation and case study on market abuse.

- **Mr Andreas Tirez, CREG**

Q&A

Discussion in small groups to apply learning from issues raised in the case study.

16:15-16:30 Course Wrap-up.

- **Ms Silke Paizoni, E-Control, Co-Chair of CEER Monitoring Retail Markets Workstream**

- END OF THE COURSE -