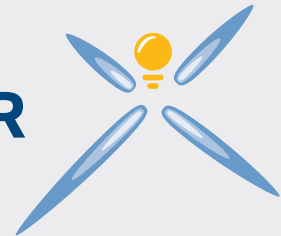




Fostering energy markets, empowering consumers

CEER

Council of European
Energy Regulators



Making an impact globally

Through CEER, Europe's national energy regulators speak with one voice globally.

CEER maintains close relations with other regional associations of regulators through regulatory roundtables and through CEER's active involvement in the International Confederation of Energy Regulators (ICER).



What is CEER?

The Council of European Energy Regulators (CEER) is the voice of Europe's national energy regulatory authorities. CEER is a non-profit organisation.

CEER's members and observers are the independent statutory bodies in Europe responsible for the regulation of electricity and gas at national level.

WHY DOES CEER CHAMPION COMPETITIVE AND INNOVATIVE ENERGY MARKETS?

→ So that energy consumers benefit from energy regulation and market liberalisation, through competitive pressure on prices, better quality services and greater choice.

CEER champions the development of competitive and innovative energy markets in the public interest, through robust, independent regulation.

WHAT DO NATIONAL REGULATORY AUTHORITIES (NRAS) DO?

Energy NRAs play an important role in:

- setting and overseeing the rules for electricity and gas markets.
- deciding on the network companies' allowed costs and investments.
- providing a predictable and transparent regulatory policy that encourages necessary investment into the sector.
- ensuring energy consumers' rights are respected by energy companies.

WHAT CONTRIBUTION DOES CEER MAKE TO EUROPE'S ENERGY MARKETS?

- CEER develops and shares best practice energy regulation, with a focus on effective regulation and energy markets that work in consumer interests.
- CEER promotes an investment-friendly, harmonised regulatory environment and the consistent application of EU legislation which delivers a secure, competitive and sustainable supply of energy to consumers.
- CEER's advice, monitoring and fact-based reports often input directly to the work of the European Institutions in shaping EU energy legislation.
- CEER supports energy regulators in their daily work including through training and peer-to-peer collaboration with other sectoral regulators.

CEER's input in shaping future energy markets is important because energy plays a pivotal role in the growth, competitiveness and sustainability of Europe's economy.

WHAT ARE CEER'S CURRENT WORK PRIORITIES?

- consumers and retail markets
- distribution systems
- decarbonisation at least cost



CEER WORKS TO EMPOWER EUROPE'S CONSUMERS

- CEER is at the forefront of efforts to empower consumers to benefit from the best deals that competitive energy markets can offer.
- CEER works to find solutions so that new structure and roles in the energy sector develop and are regulated fairly and appropriately.
- CEER works on behalf of energy consumers in our drive to ensure that **Reliability, Affordability, Simplicity, Protection & empowerment** (the **RASP**) Principles of our 2020 Energy Customer Vision underpin Europe's energy market.



- Consumer empowerment and building trust in the market is central to all our work. Through our **Partnership for the Enforcement of European Rights (PEER)** initiative, we seek to collaborate closely with regulators from other sectors, data protection authorities, ombudsmen and consumer bodies so as to strengthen the enforcement of EU consumer rights.



Want to know more?

For reports and much more, visit our website www.ceer.eu

1. The dedicated energy customer section seeks to make energy easy (infographics, jargon-free Citizen Q&A memos, etc.)
2. Check out our calendar of events and of CEER public consultations.
3. Subscribe online (it's free) and receive our monthly newsletter.

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