

CEER Citizens' Q&A

CEER Roadmap to 2025 Well-Functioning Retail Energy Markets 2020 Self-Assessment Status Report

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The Council of European Energy Regulators' (CEER) Roadmap to 2025 Well-Functioning Retail Energy Markets – 2020 Self-Assessment Status Report aims **to evaluate the evolution and functioning of gas and electricity retail markets in 2020**. The analysis is performed using a set of 25 metrics developed in the [CEER Handbook for National Energy Regulatory Authorities](#) (NRA).

Every year, CEER NRAs assess the functioning of their national energy retail markets in order to find ways to drive competition, improve market functioning, and promote better and more affordable market offers for electricity and gas consumers. The first edition of the report was published in 2017.

1 What is the impact for energy customers?

To reach optimally working energy retail markets by 2025, CEER performs an annual analysis of its members' national retail markets. In line with the [CEER 2022-2025 Strategy Empowering Consumers for the Energy Transition](#), the goal is to ensure open, well-functioning and resilient energy markets that promote the best and most affordable offers to energy customers throughout Europe. The idea is that through gap analysis and individual goal setting, retail energy markets can function more strongly for the benefit of the energy consumer.

2 How does it work?

The self-assessment exercise on national retail gas and electricity markets is performed using a “gap-analysis” for 25 metrics defined in the above-mentioned CEER Handbook for NRAs and the [Roadmap to 2022 Well-Functioning Retail Energy Markets](#), grouped into eight key property principles that define a well-functioning market, which promotes competition, a level-playing field for energy companies and the best, most affordable offers for consumers.

For each metric, each NRA evaluates their national retail market by identifying the “gaps” between the current situation and the national objective set for each of the 25 metrics.

The ultimate goal of the self-assessment exercise is for each participating NRA to evaluate if their country has a well-functioning retail market, and if not, what actions could be taken to improve the functioning of the market in the identified areas.