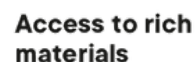
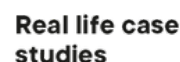




## 22–23 MARCH 2023, BRUSSELS

## FULLY ONSITE

## CEER Secretariat Premises



# WHAT IS THIS COURSE ABOUT?

National Regulatory Authorities (NRAs) have a duty to exercise monitoring activities at national and EU level to ensure competitive and well-functioning retail energy markets with empowered consumers.

While it is useful for NRA staff to understand the aims, features, and approaches in retail market monitoring from other countries, they also need to be updated on the new retail market design in Europe with the implementation of the Green Deal and RePowerEU. Therefore, participants will share their experiences and learn from each other how to deal with the challenges of market monitoring during an energy crisis.

The programme will help participants to understand the current legal framework and its objectives in order to undertake effective monitoring work. In addition, it will provide examples of good practices of retail market monitoring and monitoring of consumer protection and empowerment measures at the European and national level, covering national experiences from different countries.



**CEER's training programme is built around three key features:**

**1**

**Practitioner method**

**2**

**Regulator centric**

**3**

**Collaborative atmosphere**



## Who should attend

This course is designed for employees from NRAs with previous experience in retail market monitoring in electricity and gas and consumer protection and empowerment.



## Valuable insights

In-depth discussions during the course will cover:

- case studies on the protection of vulnerable consumers during the energy crisis;
- practical examples of protection of vulnerable consumers via the setting of supply prices and appointment of a supplier of last resort;
- approaches on how to use different indicators and metrics to self-assess the well-functioning retail markets which can be used beyond legal provisions.



## Key take-aways

Participants will gain a better understanding of:

- the legal framework and its objectives;
- good practices of retail market monitoring;
- monitoring of consumer protection;
- empowerment measures at the European and national level;
- practical tools to carry out the monitoring tasks of retail markets and to ensure the implementation and compliance of consumer protection and empowerment measures.

# PROGRAMME OUTLINE

## WEEK 1

13-17 MARCH 2023

Individual preparation for the course including literature review, reading materials and preparation of course work.

## WEEK 2

CLASS 1 – 9:30-17:00 (CET) ON 22 MARCH 2022

Understanding the legal framework and monitoring during the crisis and in the context of national and European frameworks.

CLASS 2 – 9:30-16:45 (CET) ON 23 MARCH 2022

Monitoring of the Clean Energy Package and the energy crisis on the European level and analysis and case study on the computation of some of the retail indicators used in the ACER-CEER Market Monitoring Report.

## LEARNING JOURNEY

### WEEK 1



- Offline preparation (Reading materials and assignments)
- Submission of the assignments

### WEEK 2



Attending the two day course onsite in the CEER Secretariat Premises, Brussels



The CEER Training certificate will be delivered to participants who have completed the course



## DETAILS & FEES

- **Format:** Onsite
- **Preparation hours:** 6
- **Days of training:** 2
- **Training hours:** 15
- **LEVEL:** B
- **Course fees:** €960 or 2 training credits for members, €1,200 for non-members
- **Language:** English

### LOCATION

CEER Secretariat, Cours Saint-Michel 30a (5th floor)  
B-1040 Brussels, Belgium



**REGISTRATION CLOSES  
ON 3 MARCH**

### SCHOLARSHIPS AND REDUCED FEES

- Countries with a GDP per capita below the 90% threshold of the EU-27's GDP per capita (as per the Eurostat official data) can benefit from a 50% fee reduction.
- Each NRA has the right to two scholarships per year.
- A maximum of four scholarships are offered for this training.

### CANCELLATION POLICY

- Up to 3 weeks before the course = no cancellation fees
- Between 2 to 3 weeks before the course = 50% cancellation fees
- Less than 1 week before the course = full amount of the course fees

[DOWNLOAD  
THE DRAFT  
PROGRAMME](#)

# LEARN MORE ABOUT THE COURSE SUPERVISORS!



## DENIZ ERDEM

Course Director

Deniz Erdem has been working at the Bundesnetzagentur (Germany) since 2012 and is an expert of monitoring and infrastructure related topics. He chairs various working groups such as the CEER and ACER Market Monitoring working group, the Retail Price Development task forces and the German-Turkish Energy Forum. He also works as an independent infrastructure expert for the EU Commission and is a lecturer at the University of Wuppertal.



## MONICA GIULIETTI

Course Advisor

Monica Giuliatti is professor of microeconomics at the School of Business and Economics, University of Loughborough, research fellow of the Energy Policy Research Group, University of Cambridge, and research fellow of the Centre for Regulation in Europe. She is also an associate fellow of the Centre for Competition Policy, University of East Anglia. Her research focuses on competition and regulation in energy markets. Her research has been published in international peer reviewed journals and she has collaborated extensively with European policymakers, public and charitable organisations and companies operating in the energy sector.



## GIULIA CARPENTIERI

Training and Programme Coordinator

Giulia Carpentieri joined the CEER Secretariat in April 2022. She is an expert in training design, methodology and project management (PRINCE2 certified) with extended experience in training coordination in the judicial sector. After completing a master's degree in law at the University of Roma Tre, she specialised in human rights at the University of Saint-Louis – Bruxelles. She previously attended a master class on EU studies, funding and project management organised by the Belgian-Italian Chamber of Commerce in Brussels. Giulia speaks Italian, English and French and is currently studying Greek.

**REGISTER HERE**

**Any questions? Get in touch:**

[giulia.carpentieri@ceer.eu](mailto:giulia.carpentieri@ceer.eu)

<https://www.ceer.eu/training-course-2023>



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